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| THOMAS Raphael  Salesforce Developer/Administrator  Contact no: +917034781276  Email: [thomasraphael2827@gmail.com](mailto:thomasraphael2827@gmail.com)  LinkedIn Profile: <https://www.linkedin.com/in/thomas-raphael-a90874198/>  -------------------------------------------------------------------------------------------------------------------------------------- |
| OBJECTIVE To be associated with a progressive organization which can provide me with adynamic work sphere to extract my inherent skills as a professional, use and develop myaptitude to further the organization’s objectives and attain my career targets in theprogress.  ACADEMIC DETAILS  SNGIST institution, Ernakulam, Kerala  • Final semester of MCA under KTU university [2019-2021]  • BCA graduate from MG university, Earned: 66.4%  LITTLE HEARTS SCHOOL, Ernakulam, Kerala  • Plus, two C.B.S.E Board Examination, March 2014, Earned 62%  • 10th C.B.S.E Board Examination, March 2012, Earned:80% |

# Experience

**Salesforce Developer/Administrator associate| IDatalytics India Pvt. Ltd.| March 2021 -Present.**

# responsibilities

* Experience in building lightning component framework (aura), visual force custom controllers,

Custom objects, reports, dashboards.

* Analysing, designing, testing, building and developing customized solutions within the salesforce platform.
* Experience in identifying relationships and converting to salesforce customobjects,

lookup relationships, master detail relationships, junction objects...

* Extensive experience in handling languages like Apex, JavaScript, html, SOQL, SAQL, SQL
* Hands on experience on developing Apex Triggers, Apex class, Asynchronous Apex.
* Experience of using declarative features like validation rules, workflows, approval process automation and handling different standard objects like accounts, opportunities, lead...
* Security: Apex Security (Sharing) + salesforce security tools.
* Experience in Salesforce platform and features
* Proven ability to design and implement new processes and facilitate user adoption.
* Strong understanding of the platform, with the ability to build custom apps and objects, formula fields, workflows, custom views, and other content of intermediate complexity
* Strong understanding of Salesforce.com best practices and functionality
* Excellent written and oral communication
* Experience in using SOAP
* Experience in handling all basic administrative functions including user account maintenance, reports and dashboards, workflows and other routine tasks in our platforms

Key Strengths

• Proficient in salesforce CRM Developer/Administrator

• Able to learn new tasks and assimilate information quickly

• Great at Time and Task Management

• Ability to perform under pressure

• Positive Attitude

PROJECT DETAILS

Main Project: salesforce Einstein Application for Auto Insurance [SEAAI]

• Platform: salesforce.com

• Language: Apex, SOQL, SAQL, JavaScript

Mini Project: Equation Solver

• Language: Python

• Platform: Pycharm

INTEREST

• Cricket

• Music

• Writing poem

• Dance

# Activities

• Managed a computer gaming section during college fest 2016.

# DECLARATION

• I hereby declare that the details provided are correct and I take full responsibility for those furnished above.

**Thomas Raphael**