**Bala Sudarshan**

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An achievement-driven professional targeting assignment in **Project Management / Business Analysis** with an organization of high repute, Open to Relocation and New Technology, **Worked in USA for 12 Years on H1b.**

**Profile Summary**

* A goal-oriented professional with 14 years of extensive experience in Business Analysis & Project Execution
* Managed the entire functions of business requirement gathering, stakeholder management, Configuration, Testing and go-live support
* Successfully executed key projects across career such as Oracle Cloud R13, R12 New Implementation, R12 Upgrade, Oracle R12 Technical Upgrade and so on for major clients in USA onsite
* Excellence in successfully managing team, resources and cross-functional activities in coordination with senior management & stakeholders; drove change management, process revamp, new SOP development, improving scalability, Business and Gap Fit analysis, Setting-up & configuring the Oracle EBS Modules; conducted Triage defect meetings with IT and the business.
* Capabilities in understanding and translating high level requirements, interfacing for specification data flows, system interaction diagrams, data analysis; reviewing and improving functional specifications (based on User Requirements), including functional tests description and acceptance criteria
* An effective communicator with capability to supervise and manage team; coordinate with any level of business & management team

**Core Competencies**

**Requirement Gathering & Analysis Stakeholder Management Business Scenario Modelling**

**Functional Impact/Benefit Analysis Defect Management System Analsys**

**Documentation Agile Methodology Gap-Fit Analysis**

**Organizational Experience**

**Horizontal Integration, Bangalore Sr. Business Analyst Feb’20 - Present**

**Client:** Ingersoll Rand

**Project:** Oracle R12 – P2P Implementation

**Highlights:**

* Liaising between developers and project stakeholders
* Eliciting requirements and scope using client interviews, shadowing, document review, surveys and other techniques
* Documenting vision and scope, including monitoring changes throughout project lifecycles
* Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
* Prioritizing client work based on value, risk and dependencies
* Create User stories and groom developers in making the design and code changes.
* Creating test scenarios, test plans and execution of test cases using various test scenarios to deliver quality results to clients
* Gap-Fit analysis and documentation
* Requirement Gathering and documentation
* Grooming the developer in the customizations
* Develop the testing documents, perform end to end testing, Defects triaging and reporting to the stakeholders.
* Conduct CRP and UAT events and document the parking lot issues.
* Develop end user training documents
* Assist in the migration strategy.
* Resolving the post production Issues.

**Collabera Technologies, Hyderabad Sr.Business Systems Analyst Oct’ 18 – Jul’ 19**

**Client:** Conduent Technology Services, Hyderabad

**Duration:** Oct’ 18 - Present

**Project:** Oracle Cloud –O2C Implementation

**Highlights:**

* Capturing business requirements from business owners
* Preparing Document of Understanding, Functional Specifications (FSD), Use Case Specifications, , Requirement Traceability Matrix (RTM) & Testing documents
* Communicating & coordinating with the team to develop user stories.
* Data Ingestion Automation – Communicate with Ops and Billing team to understand the overall process and automate the different billing systems for automatic invoicing generation.
* Develop the Gap-Fit Analysts and functional setup documents.
* Build Client specific data in a specific format for ingesting the billable data to MFT server
* Assisting developers to build the logic in ODI for calculating the client specific Invoices
* Develop logic for enrichment of data ie Project Number, Customer Name, Customer Number and Account number.
* Validate the data ingested to Global Ingestion Template.
* Assist and build BI reports.
* Prepare test strategy and test plans
* Develop Test cases and test scripts.
* Executing test cases for Functional & Integration testing (Seeded & Custom Objects)
* Conducting triage meeting with IT and Business and providing training to IT Functional & Business testers
* Participating in User Acceptance Testing to compare the actuals
* Administering testing activities for CRP & UAT
* Developed the daily/weekly status reports to track the overall project status to the PMO and stakeholders.
* Train & developed the training documents for the business operations

**Avighna Global Systems LLC, USA Sr. Business Analyst Mar’15-Mar’18**

**Projects Undertaken:**

**Client:** Verint Systems Inc., Alpharetta, GA (A global leader in Actionable Intelligence® solutions)

**Duration:** Sep’16 – Mar’ 18

**Project:** R12 2.5 Upgrade Project

## Client: Manheim Inc., Atlanta, GA (An automobile auction company and the world's largest wholesale auto auction)

**Duration:** Apr'15-Aug'16

**Project:** R12 2.3 Upgrade Project

**L & T Infotech, India Sr. Business Analyst Sep’14-Jan’15**

**Client:** Marsh & McLennan Companies, New Jersey (A global Professional Service Firm)

**Project:** R12 2.3 Upgrade Project– P2P, O2C

**IT Convergence, USA Oracle R12 Functional Test Manager & User Provisioning Analyst Jun’13-Jan’14**

**Client:** Mastec Advanced Technologies, Miami (An American multinational infrastructure engineering & Construction Company)

**Projects:** R12 1.2 Upgrade Project

**Clear Thought Solutions LLC, USA** **& Global Systems LLC, USA Systems Analyst Mar’06 - Jul’13**

**Projects Undertaken:**

**Client**: Essilor of America, Dallas TX (A world’s leading provider of Eyeglass Lenses)

**Duration:** Jan’12 – May’13

**Project**: Oracle R12 Technical Upgrade

**Client**: NETAPP Inc., Sunnyvale, CA (An American computer storage and data management company)

**Duration**: May’11 –Nov’11

**Project**: Everest – Quote to Invoice – CPQ module Implementation with Salesforce

**Client**: Bimbo Bakeries, Horsham, PA (Bimbo Bakeries USA is the American corporate arm of Mexico's Grupo Bimbo. It is the largest bakery company in the United States)

**Duration**: Apr’11 – May’11

**Project**: Database upgrade project from 9i to 10g, applying the patch RUP23 and migrate Oracle Apps 11i.

**Client**: McDonalds Corporation, Chicago, IL (A world’s largest chain of hamburger fast food restaurants)

**Duration:** Mar’10 – Mar’11

**Project**: Oracle R12 Upgrade for US and Canada

**Client**: SunGard, Philadelphia, PA (An American multinational company based in Wayne, Pennsylvania, which provides software and services to education, financial services, and public sector organizations)

**Duration**: Oct’08-Dec’09

**Project Name**: Oracle R12 Upgrade (Procure to Pay-P2P and Quote to Cash-Q2C)

**Client**: Towers Perrin, Philadelphia, PA (A professional services firm specializing in human resources and financial services consulting) Mar’08-Sep’08

**Project**: Tax Restructuring

**Client**: Cisco Systems, San Jose, CA (An American multinational technology company that designs, manufactures and sells networking equipment)

**Duration**: Sep’07- Dec’07

**Project Name**: Synergy Commerce Transformation - Issue to Resolution

**Client**: Hewlett Packard, Houston, TX (An American global information Technology Company headquartered that developed wide variety of hardware components, software and related services to consumers)

**Duration**: Oct’06- Aug’07

**Project Name**: Callidus Sales Compensation

**Client**: Carlson Marketing Group, Plymouth, MN - is an American privately held international corporation in the hotel and travel industries.

**Duration**: Mar’06 – Oct’06

**Project**: Oracle 11i ERP Insight and Callidus

**Cranes International, Bangalore, India Trainee Oct’02 – Jan’03**

**Project:** Speech & Image Compression using C, Matlab, Simulink, TMS320C6000 Processor

**Academic Details**

**2007 Master of Science (Computer Engineering) from University of Houston, TX, USA**

2002 Bachelor of Engineering (Instrumentation Technology) from BMS College of Engineering, Bangalore

**Technical Skills**

* Oracle Cloud R13 – Project Portfolio Management and Financials.
* Oracle EBS Modules: Financials, Supply Chain Management and Project Portfolio Management
* End to End Flows: Procure to Pay, Order to Cash, Quote to Cash, Configure-Price-Quote (CPQ), Record to Report
* Salesforce Cloud : Admin, Sales, Service and Marketing
* Methodologies: AIM, OUM, SDLC, Agile/Scrum
* Reports: Oracle Discoverer 10g, Financial Statement Generator, OBIEE 10.1.3.4.1, Hyperion
* Languages: C, SQL, PLSQL, R (Learnt R Language out of Interest)
* QA Tools: HPQC , ALM 11.5, Jira, Test Rail, Team Foundation Server
* MS Office Tools: Excel, Word, PowerPoint, Visio, MS-Projects
* BI Tools: Tableau 10.5, OTBI Reports
* Job Scheduling: Broadcom Automic, Oracle Scheduler.
* Migration Tools: HP PPM
* Ticketing tools: Service Now, BMC Remedy.