

Shahwaz Khan

Salesforce Developer

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Summary

- Ability to work in a global cross-functional environment partnering with internal customers to help support and enhance business systems.
- **Logical/Representative, problem-solving**, detail-oriented, solution-oriented.
- Ability to plan and execute tasks in a structured manner and able to work, collaborate and contribute in a team environment.
- accustomed to working in both large and small team environments.
- Experience in SFDC development using **Apex classes, Triggers, Visualforce, LWC, AURA COMPONENT, INTEGRATION (REST BASED), Force.com IDE, SOQL, SOSL.**
- Experience in SFDC related technologies such as **Apex, Visualforce.**
- Experience in SFDC related technologies such as **Batch Classes and Schedule classes.**
- Extensive experience over creating **workflows, approval processes**, validation rules, and sharing & security rules.
- Working knowledge in generating **Reports, Dashboards, customized reports** and analyzing the data in Salesforce.
- Data Load for SFDC Standard **objects** and Custom **objects**.
- Committed to excellence, self-motivator, quick-learner, diligent, team-player, and a prudent developer with strong problem-solving skills.
- Worked on Salesforce to Salesforce integration through Rest API.
- Creating objects, fields, Record Types, workflows, approvals processes, Escalation rules, Assignment rules **validation rules, data migration activities**, custom page layouts, custom fields, case management, and other standard functionalities.

Current Company and Achievements

- Currently working for **Kloudrac Softwares Private Limited** from June 2018 until now.

Technical Skills:

SFDC Tools and Apps: Data Loader, Workbench, Force.com.

SFDC Admin:

Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions, Record Type, Email Administration, Formulas.

SFDC Development:

Apex classes, controllers and extensions, Apex Triggers, Visualforce Pages, SOQL, SOSL, Workflows and Approvals, Case management Automation, Batch Classes LWC and Lightning components.

Force.com Development: Apex Classes, Triggers, Batch Apex, Controllers, Scheduler, Visualforce Pages, **Components**, SOQL, SOSL, DML, **Visualforce**, HTML5.

SFDC Lightning: Working on Salesforce lightning.

Languages: Apex, C, HTML, JavaScript, Java

Application Knowledge: Excel, Word Documentation.

Projects Undertaken:

PROJECT NAME	PayU - LazyPay
Client	PayU Finance
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> ● Requirement Gathering and analysis of the business requirements to provide an appropriate solution ● SFDC Configuration and SFDC customizing the applications as per requirements ● Set up Objects, Custom Settings, Fields, Profiles, Permissions, Roles ● Worked on Workflows, Approval Processes, Validation Rules, Formula Fields ● Configured Page Layouts, Email Templates, Record Types and Field Dependencies ● Created Apex classes ,VF pages and lightning Component ● Developed Batch Classes, Triggers, Process Builders for automation of procedures ● Developed lightning components for lightning Applications
Technology Used	Apex class, LWC,Lightning Aura Component ,Email Services, Batch Classes, Integration Rest Based, Trigger.
Description	This project consists of three modules : KYC,Collection and Care.The main objective of the project implementation is to automate the KYC Verification Process, collection process for loan and provide the customer support by case management in salesforce.s

PROJECT NAME	Delhivery Sales
Client	Delhivery Logistics
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> ● Customize the pricing structure for the client. ● Define a whole new business process for the client. ● Involved in designing Salesforce solutions and coming up with effective project execution techniques. ● Introduce the Complete Sales Process. ● Developed LWC for different types of issues on cases as well as for the requirement gathering forms and some automated parts. ● Developed an automated process to approve records at each step.
Technology Used	Apex class, LWC, Email Services, Sales Cycle, Batch Classes, Integration Rest Based, Site Pages, Trigger.

Description	In this project, we have to introduce a complete sales process over here, which is totally based on the logistics. This Project Includes the whole new business process with an innovative idea to enhance their business. The complete sales cycle is introduced as per the logistics Organization.
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PROJECT NAME	Custom Sales Cycle
Client	US-based
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> ● Developed VF page to select custom lead mappings for Account , Contact and custom Opportunity and store in custom mapping . ● Developed custom lead conversion page same as standard lead conversion page using visual force page. ● Developed custom pricing structure and Managed multiple currencies in custom PriceBookEntry and custom PriceBook. ● Developed Custom Syncing functionality between custom Opportunity and custom Quote Using trigger. ● Developed Quote PDF which shows list price , sales price , and discount of products and developed custom order and custom order line item functionality same as standard functionality.
Technology Used	Apex, Visualforce page, Apex Trigger, Workflow Rules, Validation Rules, Custom Setting, Email Alerts and Batch classes .
Description	It contains a custom sales cycle from lead to Order for platform users. In this We have created custom lead, product, Price-book ,PriceBookEntry ,opportunity, Opportunity Line Item, Quote, Quote Line Item, Order, and Order Line Item and their functionality is the same as standard.

Personal Details:

- **Gender:** Male
- **Education Status:** M.C.A. (Master Of Computer Application)2015-2018.
- **University :** Harcourt Butler Technical University Kanpur .
- **Marital Status:** Unmarried
- **Languages Known:** English, Hindi.
- **Current Location:** Delhi India

Declaration:

I hereby declare that all the information shared above is true to the best of my knowledge and belief.

Shahwaz Khan