

Nikhil Deshmukh

Associate Director

Personal Statement

A highly motivated performance-driven Program Director looking for an opportunity to utilize my Management experience in a team-oriented environment with the common goal of organizational success. Possess outstanding analytical thinking, relationship building, and facilitation and communication skills.

Work Experience

Associate Director

PriceWaterHouseCoopers Ltd [Jun 2019 - Current / Mumbai]

- Managing a portfolio of projects (multi technology), ensuring coordination of shared resources, common activities, and other dependencies across projects
- Actively participate in project planning, solution design, technical, functional & Architecture reviews.
- Setup governance framework for the programs, implement best practices, tools for planning, reporting
- Created and implemented PMO best practices, processes and procedures ensuring alignment with SDLC and business processes
- Created and implemented Program Management tool to track and monitor Milestones, RAID across multiple projects.
- Conduct program reviews with relevant stakeholders to identify / manage issues & risks and ensure smooth delivery provide delivery governance and resolve escalated project issues affecting the program
- Monitor program progress throughout life cycle, communicate status effectively to senior management through reports, presentations and steercom meetings.
- Participate in practice development initiatives, resources planning, skill development programs.

Application Development Manager

Accenture Solutions [Apr 2017 - Jun 2019 / Pune]

- Created alignment with senior management on scheduling, budgeting, resource management, and cadence and progress reporting
- Managed a portfolio of projects, ensuring coordination of shared resources, common activities, and other dependencies across projects
- Provided technical guidance and support to project teams, handle any operational issues related to delivery, infrastructure
- Managed multiple projects on nCino platform for banking customers
- Worked with Salesforce practice leadership for grooming resources on nCino and growing the nCino practice.
- Conduct project reviews with internal leadership team to identify / manage issues & risks and ensure smooth delivery, provide delivery governance and resolve escalated project issues affecting the program
- Demand forecasting for resources, skills assessment & onboarding.
- Received the Accenture Excellence Award (ACE) Awards for outstanding performance and leadership

Associate Consultant

Tata Consultancy Services Ltd [Aug 2004 - Apr 2017 / Mumbai]

- Worked across the software development life cycle to gather user requirements and build and maintain the code for multiple CRM projects
- Owned the project schedule and met all feature deadlines by proactively identifying and mitigating any risks & issues

Contact

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📍 Thane, Maharashtra

Skills

- Project Management
- Staffing & Resource Management
- Stakeholder Management
- Risk & Issue Management
- Project Accounting

Languages

- English (Professional)
- Marathi (Native)
- Hindi

Education

- B.E (Electrical)
A.C Patil College of Engineering,
Mumbai (1999)
- Diploma in Business Management
L.N Welingkar's Institute of
Management Studies & Research,
Mumbai (1996)
- Diploma in Quality Systems &
Management
Narsee Monjee Institute of
Management Studies, Mumbai
(1996)
- Diploma in Electrical Engineering
Shri Bhagubhai Mafatlal
Polytechnic, Mumbai (1994)

Certifications

- Salesforce.com Certified
Administrator
- Salesforce.com Certified Service
Cloud Consultant
- Salesforce.com Certified Sales
Cloud Consultant
- nCino Partner University Certified
- Certified Scrum Master
- PMP – Project Management
Professional

- Worked as SME for Salesforce data migration projects for multiple projects across domains (TTH, Retail)
- As SME also ensured that best development practices and methodologies are followed, right tools are implemented to ensure quality of deliverables
- Involved in SF practice building activities – competency development, skill-based hiring at multiple levels, projects setup & governance.
- Received multiple awards for Outstanding Technical Leadership and Project Management

Executive

ROLTA India Ltd. [Aug 2003 - Aug 2004 / Mumbai]

- Worked with GIS product team and helped prioritize and scope feature requests to ensure that the biggest impact features were worked on first
- Responsible for design and development of GIS based applications
- Worked on projects based on Microsoft technologies (VB, ASP, SQL Server, Oracle) for utility sector
- Worked on and support, deployments, validations, and configurations in the GIS development environment

Programmer-Analyst

Ember Technologies Ltd [Jul 2001 - Jul 2003 / Mumbai]

- Involved in complete lifecycle of the web application development from ideation through development and improvement for features for leading Indian banks
- Acted as the liaison between bank's IT team and development team to understand requirements for new features
- Contributed to the in-house component library to create reusable components which were used across multiple web applications
- Single handedly managed the complete projects from requirements to onsite deployment @ client data centers.
- Worked on projects based on Microsoft technologies (VB, ASP, SQL Server, Oracle)

Web Programmer

Pansoft Technologies Ltd [Jan 2000 - Jul 2001 / Mumbai]

- Worked on building new multi-lingual e-commerce site using PHP, MySQL
- Worked on building client server application for a leading Magazine publishing firm using VB, SQL Server

Technical Trainings

- Master Technical Architect
- Vlocity
- MuleSoft
- AWS
- Blockchain

Achievements

- Customer Appreciation for leadership, technical expertise, adaptability & creative problem solving, strong work ethics and outstanding commitment to meeting business needs
- Award from the Client Management for Leadership and Overall Project Co-Ordination
- Accenture Excellence Award (ACE) Awards for outstanding performance and leadership
- Participated in the Accenture – Master Technical Architect Program.