



Shivam Jaiswal – Zuora Developer

Experience Summary:

- A **Zuora professional** with 4 years of experience into Zuora Configuration and Business Analysis including Requirement gathering, As-Is, GAP Analysis, Java Restful Web Services(JPA), Drools, Git Hub.
- Involved in Software Development Life Cycle (SDLC) in Agile, Scrum.

Areas of Expertise:

- Customer / Product Catalogue creation, Rate Plan and Rate Plan Tier addition in **Zuora** along with Bill run, payment run, configuring settings as per business needs.
- Creation of Order & Subscriptions as per business requirements.
- Managed backend functionality for SOMOS Application & Git hub.
- Creating catalog using python scripting.

Certifications/ Academics :

- **Zuora Trained & Certified Professional**
- Completed SFDC Admin Trailhead
- completed M.Tech from BITS
- BCA

Summary: A Zuora Trained and Certified Professional and Business Analyst, with complete hands-on experience into Billing & Invoicing, Payments, Revenue recognition, Workflow, Data migration, Data management, Configuration, etc;

Project 1: Honeywell HBT(Home and Building Technologies)

- **Business Analysis** – Attend customer meetings for Requirement Gathering & Analysis, As-Is Report, To-Be Report, Gap Analysis Report, SRS.
- Integration of Zuora with other external systems like, salesforce, Rest Api's etc.
- Product catalog Configuration for US and UK with multicurrency feature enabled in Zuora.
- Account/ Customer data sync. To Zuora.

Project 2: Created Toll Free Number for **SOMOS, through ERICSSON**, as Business Analyst and Back-end Java Developer.

- **Technologies:** Drools, Java backend, GIT commands, SQL queries, RESTful web services, Oracle database.
- **Business Analysis** – Attend customer meetings for Requirement Gathering & Analysis, As-Is Report, To-Be Report, Gap Analysis Report, SRS.
- Understanding and designing the application.
- Designing and developing backend business logic as per business rules.
- Designing the workflow of the application.
- Functional Testing and helping Business Users in UAT.
- Training end-user as and when required.

Project 3: Schneider Electric(DSC Supply Chain)

Business Analysis – Attend customer meetings for Requirement Gathering & Analysis, As-Is Report, To-Be Report, Gap Analysis Report, SRS.

Worked on product catalog deployment using python scripting.

Worked on Reporting.

Integration of Zuora with other external systems like, salesforce, Rest Api's etc.