

CHRISTOPHER MORRIS

Supply Chain Management | Warehouse Coordinator

Casa Grande, Arizona

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4806369785

My leadership style is both coaching and strategic. I have six years of leadership experience, managing different teams to achieve goals. I gather data to analyze, and make adjustments based on data and feedback from my team. I focus on improving processes that will benefit my team and organization. I'm a dependable leader using skills learned in school and on the job to bring about positive results.

Willing to relocate. Authorized to work in the US.

WORK EXPERIENCE

Warehouse Coordinator

Banner Health Casa Grande Medical Center - Casa Grande, AZ

March 2020 to Present

I manage the daily flow of receiving and issuing stock in the hospital. I am responsible for inventory in the warehouse as well as the PAR's throughout the entire hospital. I maintain accuracy of inventory and PAR's with an official Semi Annual inventory audit. I am responsible for the improvement of stock turnover, back order reports, and maintaining product usage reports. I work with various department leaders of the hospital to improve PAR and template ordering. Assist department leadership in maintaining budget and monthly variance reports. Through regular cycle counts and pick auditing I exceeded my annual goal to bring the picking accuracy above 70% with absolute variance below 5%. This was all done during the chaos of the Covid 19 pandemic and redesigning our warehouse to categorize our products and based on their department usage.

- Inventory Management; through weekly cycle counts and reports, provided appropriate days on hand inventory by optimizing space and inventory utilization in the warehouse.
- Team Work; monitoring usage through utilization reports, consulting with clinical supply liaison and appropriate department staff, to make changes to inventory and par levels.
- Supply Room Management; responsible for planning and setting up supply rooms throughout the facility to meet the needs of each department.
- Decision Making; collecting data and feedback to manage materials during Covid 19 Pandemic, I pulled in new products most applicable to covid patients.
- Customer Service; communicating to nursing staff with the procurement of special medical supplies and equipment inquiries.
- Issue Supplies; completing appropriate document and data entries into the Materials Management Inventory System.
- Budget Awareness; researching and sourcing products from different vendors to manage department budget.

Operations Manager | Business Analyst

Northern Arizona Healthcare VVMC - Cottonwood, AZ

December 2018 to February 2020

I was responsible for ensuring and improving process, productivity, and profitability of operations through effective methods and strategies. With this multidisciplinary role I served as mentor to patient care services regarding the nonclinical aspects that impact patient care. I also provided analysis of product usage, budget, and profit via monthly operating reports of budget variance. I provided analysis of product usage and budget variance to various departments within the hospital (Surger, ED, ICU, Telemetry, Respiratory, and Behavioral Health).

- Process Improvement and Productivity; used intracompany resources to provide automated reporting to clinical staff to improve performance in patient care.
 - Coaching and Strategies; provided guidance in training methods to improve data entry from staff, allowing more accurate analysis of data.
 - Budget and Finance; reviewed budget variance of product usage and staffing hours with clinical managers. Created plans and improved budget variance by mitigating unnecessary spending and waste of products.
 - Business Analysis; improved surgeon block utilization and facility usage by spearheading a project involving our business intelligence department, surgeons, clinical managers.
 - Decision Making; analyzing financial data in committee for new surgery products to improve profit in the OR.
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Financial Aid Coordinator

Brigham Young University Idaho - Rexburg, ID

July 2014 to November 2018

I was a supervisor over a team of employees, I also served as a mentor and trainer for all of them. I was a case manager for verification of federal student aid and funding, as well as providing research and analysis of various processes that lead to department decisions. I was required to be an expert in complex federal, state, and scholarship policies for the University. I would also work face to face with the student body, helping them budget and finance their education.

- Managed; led verification team employees in developing training material and improving hiring process, delegating responsibility to complete tasks by deadlines, and managed to improve office morale through coaching leadership style
- Process Creation; implemented new petition process; corrected procedures and improved process by analyzing data through six sigma training, improved overall processing time by 29%
- Compliance; resolving compliance issues by thorough review of federal regulation on tax documents and FAFSA data
- Collaboration; planned meetings with multiple teams to improve process, resulting in an increase of productivity and process improvement
- Financial Planning; helped students plan and budget for their education and trained my team in the same process
- Data Analysis; developed a plan of efficiency to improve our customer service and reduced wait times by 16%

EDUCATION

Master of Business Administration in Healthcare Management

Western Governors University - Salt Lake City, UT 2018

Bachelor of Science in Exercise Physiology

Brigham Young University Idaho - Rexburg, ID 2014

PUBLICATIONS & LINKS

International Journal of Exercise Science Conference Proceedings

<https://digitalcommons.wku.edu/ijesab/vol8/iss2/6>

Social Media Link

<https://www.linkedin.com/in/christopher-morris-52996954>

ADDITIONAL INFORMATION (skills and systems)

Inventory Management, Business Analyst, Process Improvement, Policy Compliance, Strategic Planning, Data Entry, Research, Customer Service, Communication, Time Management, Leadership, Conflict Resolution, Decision Making. Microsoft Office (Excel, Word, Power Point, Outlook, Teams, OneNote, SharePoint), Adobe (Pro & DC), Power BI, Tableau, Cerner, Citrix, Kronos, Lawson, Midas, Kaufman Hall.