## Shoeb Mohammad

Senior Business Analyst https://www.linkedin.com/in/shoeb-mohammad-65771172/

### **Total Experience**

7+ Years

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Qualification B.E

D.L

Work history

**S&P Global** (November 2019 – Present)

InfoCepts Technologies (November 2015 – September 2019)

Sigplex India Private Limited (April 2015- October 2015)

Century Soft Private Limited (May 2013- December 2014)

#### Work Summary

- Business Analyst
- Scrum Master
- Technical Consultant
- Account manager
- BI Administrator
- BI Developer
- Data Warehousing

# **Summary and Accomplishments**

- 7+ Years of delivering analytical and problem solving skills and ability to follow through with projects from inception to completion
- Expertise in Requirement Gathering and Requirement Analysis
- Performed Requirement Analysis and translated business requirements to functional requirements
- Worked as a Single point of contact between stakeholders, Dev team and QA team situated at various geographical locations
- Excellent Analytical skills and proficiency in writing SQL for Data Analysis
- Strong experience working in SDLC(Waterfall and Agile model) and Basecamp(Project Management Tool) for internal project management
- Created Functional Scope describing technical and non-technical functionality of projects using Flow Diagrams, UML Diagrams etc
- Experience in creating Mockups/Wireframes using various tools like MS Visio, Mindmeister etc
- Experience in writing Test Cases and User Acceptance Testing
- Strong experience working in E-commerce domain (Inventory management, Cart management, Payment gateway) for virtual and physical Product websites
- Experience in analysing data from various heterogeneous sources consisting of Web connectors, Jason Files, XML files, API etc
- Worked on Onsite-offshore model managing key user (stakeholders) and development team

# **Technical Skills**

| Reporting Tool | Tableau 10.X, MSTR 9.X and above                         |
|----------------|--|
| Data Modeling  | Normalized, De-normalized, Star and Snow Flake<br>Schema |
| Databases      | Oracle ,MS-SQL Server 2008 ,Postgre SQL                  |
| ETL Tools      | Pentaho – Kettle   |

| Internet Technologies    | ASP, JSP, ASP.NET, XML/XSL, HTML, DHTML        |
|--------------------------|--|
| Quality Assurance Tools  | Rational Functional Tester, Bugzilla, Jira     |
| Operating Systems        | Windows 32bit / 64 bit                         |
| Project Management Tools | Azure, Jira, Pivotal Tracker, Basecamp, Upwork |

# **Project Profiles**

| FIUJECI FIUMES          |  |  |  |
|-------------------------|--|--|--|
| Project #1-             | The goal of this project is to collaborate data from two sources and create one common platform for reporting and data analysis need |  |  |
|                         | Exercises:   |  |  |
| SmartMove               | <ul> <li>Requirements Gathering and Requirements Analysis</li> </ul>   |  |  |
| UDR                     | <ul> <li>Working of Agile principles</li> </ul>  |  |  |
| Documents and Filing    | <ul> <li>Capacity planning and Grooming stories</li> </ul>   |  |  |
| -                       | <ul> <li>Managing all Scrum Ceremonies</li> </ul>  |  |  |
|                         | <ul> <li>Data Analysis using SQL</li> </ul>  |  |  |
|                         | <ul> <li>Coordination with various stakeholders and Teams</li> </ul>   |  |  |
| Dala                    | <ul> <li>Project Management and Resource Management</li> </ul>   |  |  |
| Role                    | <ul> <li>Performing Root Cause Analysis for issues</li> </ul>  |  |  |
| Senior Business Analyst |  |  |  |
| Project # 2–            | The goal of this project was to design and set-up administrative task for better server management.                                  |  |  |
| -                       | Exercises:   |  |  |
|                         | <ul> <li>Requirements Gathering and Requirements Analysis</li> </ul>   |  |  |
| Altruista Health        | <ul> <li>Resolution of queries from business or client</li> </ul>  |  |  |
| Management Enterprise   | <ul> <li>Follow up with Business for query resolution</li> </ul>   |  |  |
|                         | <ul> <li>Single point of contact for Client providing Daily and Weekly updates</li> </ul>  |  |  |
|                         | <ul> <li>Implemented automated online backup and offline backups for Tableau server</li> </ul>                                       |  |  |
|                         | <ul> <li>Working on Benchmarking POC to scale and measure performance of Tableau</li> </ul>  |  |  |
|                         |  |  |  |
| Role                    | against other traditional reporting tools.   |  |  |
| Team Lead               | <ul> <li>Created users, groups and projects in Tableau environment.</li> </ul>   |  |  |
| (Business Analyst)      |  |  |  |
| (,,,,                   |  |  |  |
| Project # 3 -           | The goal of this project was to design and built integrated processes to analyze data for Clarabridge customers.                     |  |  |
| Clarabridge             | Exercises:   |  |  |
| Sentiment Analysis      | <ul> <li>Requirements Gathering and Requirements Analysis</li> </ul>   |  |  |
| (US Region)             | <ul> <li>Designing and Development of integrated process using Pentaho - Kettle and<br/>CMP Admin Client</li> </ul>                  |  |  |
|                         | <ul> <li>Collected data from various social media / Web connectors, API connectors</li> </ul>  |  |  |
|                         | <ul> <li>Created SQL/PL-SQL scripts to perform ETL</li> </ul>  |  |  |
|                         | <ul> <li>End to End Testing of the Integrated process</li> </ul>   |  |  |
| Role                    | <ul> <li>Enhancements of existing data-flows, processes, Documentation</li> </ul>  |  |  |
| Technical Consultant    | <ul> <li>Used PL/SQL functions/ Stored procedures for automation</li> </ul>  |  |  |
| (ETL Developer )        |  |  |  |
|                         |  |  |  |

| Project # 4 –               | The goal of this project was to provide appealing website for hospitality chain in US                  |  |  |
|-----------------------------|--|--|--|
| Masogroup                   | Exercises:   |  |  |
| Website for Hospitality     | <ul> <li>Understood Business Requirements and Created Project Plan</li> </ul>                          |  |  |
| sector                      | <ul> <li>Suggested solution based on Business Requirement</li> </ul>                                   |  |  |
|                             | <ul> <li>Implemented multisite feature for effective centralized back-end management</li> </ul>        |  |  |
| Role                        | <ul> <li>Managed project deadlines and milestones as an Account Manager</li> </ul>                     |  |  |
| Business Analyst            | <ul> <li>Suggested add-on features based on clients future requirements</li> </ul>                     |  |  |
| Project # 5 –               | The goal of this project was to provide high-end website for furniture chain in US                     |  |  |
| Bamerica group              | Exercises:   |  |  |
| Website for Furniture chain | <ul> <li>Understood Business Requirements and Created Project Plan</li> </ul>                          |  |  |
|                             | <ul> <li>Drafted proposal for the project</li> </ul>   |  |  |
|                             | <ul> <li>Suggested solution based on Business Requirement</li> </ul>                                   |  |  |
| Role                        | <ul> <li>Implemented multilingual feature catering needs of all end users (English-Spanish)</li> </ul> |  |  |
| Business Analyst            | <ul> <li>Managed project deadlines and milestones as an Account Manager</li> </ul>                     |  |  |

### **PERSONAL DETAILS**

| Name              | : | Mohammad Shoeb   |
|-------------------|---|--|
| Fathers name      | : | Abdul Kahar  |
| Sex               | : | Male   |
| Marital status    | : | Single   |
| Nationality       | : | Indian   |
| Date of birth     | : | 12th July 1988   |
| Languages known   | : | Hindi, Urdu, Marathi and English                             |
| Mobile            | : | +91 8793634275/ +91 8208554996                               |
| Email             | : | shoebmohammad454@gmail.com                                   |
| Skype             | : | shoeb-muhammad   |
| Passport Number   | : | M6419417   |
| Permanent address | : | Plot No. 77/78, Sant Jagnade Society, Koradi Road, Nagpur-30 |

#### DECLARATION

I hereby declare that all the above information is true to the best of my knowledge and belief.

Place : Nagpur

Date :