

**KULDEEP MISHRA**

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**CREDENTIALS ID :** 2572768



## Professional Summary:

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- IT professional with 1 year of exposure to working as Salesforce Developer. Along with extensive hands on experience in Declarative and Programmatic Development.
- Experience in Salesforce administration, creating/modifying Custom Objects, working with Standardobjects, fields, page layouts and record types.
- Experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization.
- Competence in automating the manual functionalities by using features such as validation rules,workflows, process builder and Flows.
- Experience in Apex triggers, Apex Classes, Apex REST Callouts, Apex Web Services, SOQL, Visual Force pages.
- Worked on REST API Integration with external system.
- Experience in build and test REST API on postman API tool.
- Experience in using Change sets for deployment.
- Experience in Salesforce marketing cloud journey builder, email studio, data extension, whatsapp channel.

## Skills:

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- Apex Triggers, Apex Integration Services.
- Salesforce marketing cloud.
- REST API Integration.
- Workbench.
- Data Loader.
- Change Sets.
- Salesforce customization and configuration.
- Postman API Tool, JIRA, dbdiagram.io.

## Certifications:

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- Salesforce Certified Platform Developer I

## Experience:

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### Innoviti Payment Solutions, Indore [March 2022]

Salesforce Developer

#### Roles and Responsibilities:

- Developed various Custom objects, Relationship and junction objects, Tabs, validation rules, duplicate rules.
- Curated security model for different users leveraging OWD, sharing rules, profiles and permission sets.
- Developed declarative features like validation rules, workflows, lightning flows, approval process, dynamic form, lightning record page, sharing rules automation for satisfying complex business process automations.
- Experience in Development, Administration, Configuration, Customization, Implementation and Support of Salesforce CRM based on Apex language in sandbox.
- Developed Apex classes, triggers, REST API, Web services, and schedule classes along with unit tests on each of them with morethan 90% test coverage.
- Integrated with third party API to validate customer credentials (customer's Data).
- Designed and developed custom Visual force page action button in Salesforce lightning and mobile app.
- Deployment using change sets from sandbox to production org.
- Integrated salesforce sales cloud with salesforce marketing cloud.
- Created journey builder to send whatsapp in salesforce marketing cloud.

**Intelogik Solutions, Pune, [Nov 2021 – March 2022]**

Salesforce Admin + Developer

**Roles and Responsibilities:**

- Involved in SFDC application setup and customization to match the functional needs of the Company.
- Involved in setting up field level access for each custom object based on the user's role within the organization.
- Maintained user roles, security, profiles, and workflow rules, lightning flow wherever necessary.
- Created apex classes, apex trigger.

**Education:**

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**Electrical and Electronics Eng.** - Malwa Institute of Technology, Indore [ 2009-2013]

**HSC** - St. Joseph Convent H.S. School, Khandwa [2009]