SOMENATH DHAR
Senior Management Professional

Technology and business visionary, offering dynamic career in identifying technology trends, defining processes, controlling risk, collaborating across departments and optimizing resources

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CORE COMPETENCIES

- DevOps Consultancy
- DevOps Architecture & Leadership
- Salesforce & Release Management
- Solution Architecture
- Technology Roadmap
- Global Delivery
- Centre of Excellence
- Stakeholder Management
- Technical & Functional Consulting
- Pre-Sales & Team Leadership

CERTIFICATIONS

Salesforce
- Salesforce Administrator
- Salesforce Development Lifecycle and Deployment Designer
- Salesforce Certified JavaScript Developer I
- Salesforce Certified OmniStudio Consultant
- Salesforce Certified OmniStudio Developer
- Salesforce Mobile Professional
- Salesforce Certified Heroku Architecture Designer
- Heroku Developer

Salesforce Release Management Products
- Copado Consultant, Developer & Administrator
- Flosum Expert & Professional
- AutoRabit

Architecture and Designer
- TOGAF Practitioner
- IBM Certified Specialist -- OOAD
- IBM Certified Specialist – RUP
- AWS Certified Cloud Practitioner
- Azure Fundamentals, Azure Administrator

Others
- CMMI

SOFT SKILLS

Collaborator

PROFILE SUMMARY

- Senior IT Professional offering **over 24 years** of rich experience in **Program, Project & Service management**, **Delivery management**, **Competency & Resource Management, Leading CoEs, Team Management**, **Solution Architecting**, & **DevOps Architecting, DevOps Consulting**
- Impeccable success in operations related to **Service Delivery Management and Program Management**, directing technology planning, strategy development, leadership and implementation, business transformation execution & solution delivery
- Acquired **18 years of rich Design & Architecture experience** including the **end-to-end architecture & management of application software** in **distributed application and cloud platforms** both at offshore location in India and at various onshore client locations
- Acquired **10 years of rich Design & Architecture experience of Salesforce solutions. Worked as technical, solution and application architect in Salesforce**
- Acquired **7 years of rich Consultancy, Architecture & Design experience of Salesforce DevOps solutions**
- Capable of leading **n-tiered application architecting** and implementing using **OOAD, OO languages and tools**
- **Transformation Specialist** with experience in steering process change by reengineering existing process which resulted in significant saving in man-hours and overall cost
- Proficient in **business process analysis & design** and **GAP analysis**
- Possess **strong decision-making skills** to perceive & **evaluate alternatives**, analyze impact of decisions before executing them and implement decisions with appropriate evidence/ rationale
- Hands-on experience in **consulting practice** with proven capabilities in capturing **As-Is process**, preparing functional specifications, business blueprint document, analyzing the gaps and implementing solutions; exhibited excellence across **DevOps Consulting in Salesforce area**, **DevOps Pre Sale support, DevOps onboarding readiness assessment** and **DevOps maturity assessment**
- Shaping client engagements and solving complex client challenges
- Building **innovative & practical client solutions** and managing large organizational changes
- **US patent holder** for database code quality related innovative solutions
- Secured **1st position EAS CRM innovation context** under 'Next Gen IT' category in Cognizant

CAREER TIMELINE

Period	Role
Since Jan'15-Jul'22	Salesforce DevOps Competency, Cognizant as **Salesforce DevOps Architect and Consultant, Program, Service management, Delivery management**
May'12-Jul'22	Salesforce Architecture CoE, Cognizant as **Salesforce Solution Architect, Technical Lead, Designer, Consultant,**
Feb'06-Apr'12	Technology Consultant Group, Cognizant as **Solution Architect, .Net Designer, Technical Lead, Consultant**
May'98-Jan'06	Enterprise System Solutions as **Developer, .Net Designer, Technical Lead**

Communicator

Innovator

Change Agent

💼 WORK EXPERIENCE

Since Jan'16 with Salesforce DevOps Competency, Cognizant as Salesforce DevOps Architect and Consultant

Clients: Healthcare, Life Science, Pharma, Banking, Insurance, Hotel, Real Estate and Travel & Hospitality

Key Result Areas:
- ❖ Formulating the DevOps strategy, roadmaps, branching strategy using promotional branching strategic approach
- ❖ Architecting the DevOps solution, define reference diagram, deployment diagram; designing & developing technical solutions including extensions, views, customization, personalization, reports and workflow
- ❖ Implementing various automations and integrations to achieve a Salesforce based pipeline for migrating changes. Managing deployments till application Go-Live
- ❖ Providing implementation, post-implementation, enhancement and support to client for applications
- ❖ Capturing As-Is process, formulating functional specifications, business blueprint document, analyzing the gaps and preparing functional & technical design, prototyping including scenario design and flow mapping
- ❖ Defining SOPs and guiding Project/Application Teams in defining Release Management process
- ❖ Devising strategic IT transformation plans and implementing a target operating model that leverages new business enablement, reducing costs and streamlined operations to ensure competitiveness in a global market
- ❖ Turning around IT operations by creating roadmaps for architecture & infrastructure, and deploying technology in line with standards and compliance
- ❖ Assisting internal business partners, technical teams to define & refine strategy and supporting operational processes

May'10-Dec'15 with **Salesforce Architecture CoE, Cognizant** as **Salesforce Solution Architect, Technical Lead, Designer, Consultant**

Clients: Swiss multinational pharmaceutical company, American Multinational Biopharmaceutical company, Danish multinational pharmaceutical company, American, Irish-domiciled pharmaceutical company
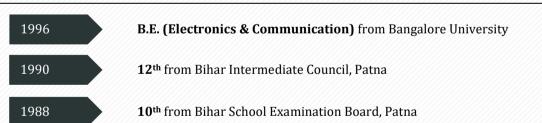
~ Pre-sales Supports, Effort Estimation, Solution Architecture, POC Creation, Application Design, Coding & Troubleshooting ~

Feb'06-Apr'10 with **Technology Consultant Group, Cognizant** as **Solution Architect, .Net Designer, Technical Lead, Consultant**

Clients: An American multinational investment bank and financial services corporation headquartered in New York City , American financial services company, An American bank, an American multinational investment bank and financial services holding company headquartered in Charlotte, North Carolina, an American multinational financial services company with corporate headquarters in San Francisco, California, an American multinational investment bank and financial services holding company headquartered in New York City, Swiss multinational investment bank and financial services company, a global wealth manager, investment bank and financial services firm founded and based in Switzerland

~ Pre-sales Supports, Effort Estimation, Solution Architecture, POC Creation, Application Design, Coding & Troubleshooting ~

🎓 EDUCATION

1996 | **B.E. (Electronics & Communication)** from Bangalore University

1990 | **12th** from Bihar Intermediate Council, Patna

1988 | **10th** from Bihar School Examination Board, Patna

🎓 TECHNICAL SKILLS

- **DevOps Toolset**: Copado, Flosum, AutoRabit, Gearset, Azure DevOps, Jenkins, Bamboo, GitLab CI CD, Bitbucket Pipeline, Travis CI, Circle CI, Drone CI, JIRA, GitHub, GitLab, Bitbucket, Apex PMD, SonarQube, Checkmarx, Selenium, Tosca, ANT migration tool, Salesforce CLI, Salesforce DX, VS Code
- **Domain**: Healthcare, Life Science, Pharma, Banking, Insurance, Hotel, Real Estate, Travel & Hospitality
- **Technology**: Salesforce, Heroku, Mulesoft, Docker, Mainframe, Client-Server, Web, ISAPI, CGI
- **Database**: DB2, SQL Server, Oracle, MySQL, PostgreSQL
- **Language**: Apex, Visualforce, JavaScript, Java, ASP.Net, ASP, Visual Basic, C#, VB.Net, C++, C, COBOL, JCL, CICS, Perl

📇 PERSONAL DETAILS

Date of Birth: 1st January 1973
Languages Known: English, Hindi and Bengali
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