MD Khan

Business Analyst
631-971-8535
MDjobayerk12@gmail.com

Over 6 years of experience as a Business Analyst with emphasis on domain logic, identifying implementation requirements and resolving solutions to business process based on complex software projects, that includes system development module, business process improvement, tactical planning and policy improvement. Expertise in Software Development Life Cycle (SDLC) including Waterfall, Agile (Scrum). Worked closely with stakeholders and SMEs to fulfil the project goals and objectives as well as able to manage multiple initiatives, projects and deadlines on time. Involved closely with the Developer and Testing team during defect resolution phase. Familiar with HIPPA EDI transactions such as 834,835, 837, 276,277,278, 278, etc. Experience in Agile environment, participating in daily stand-ups and planning meetings. Worked directly with clients. SME's in gathering and defining business requirements. Presented recommendations to client and wrote functional requirements documents.

Proficient in Microsoft Office Suite applications including Word, Excel, Project, Visio, SharePoint/Teams, and Power Point.

Have experience using **AZURE**

Have experience with SDLC tools such as Jira/Jira Confluence, scrum/Agile principles

Change Healthcare, Nashville, TN
Business Analyst, Sept 2019- Present(Working remote from New York)

Working in the Enrolments & Eligibility domain enhancing the programs and system for new and current members. Worked on project collaborating with Halifax health providing coverage insurance for members who are on pay programs and moved to covered and helped assistance programs by change healthcare.

Translated business requirements into functional requirements and approaches for developers. Performed Gap Analysis for new functionality requirements, as well as prioritised them based on actual business needs so as to align them with the product release roadmap. Involved in analysis of Test Plans and Test cases, detecting bugs in the system and interacted with developers for Debugging. Led scrum ceremonies throughout the sprint for scrum team. Used JIRA to keep track of user stories and PBI'S during the sprint, and sprint and product backlogs.

Emblem Healthcare, Teaneck, NJ
Business Analyst, Aug 2017- Sept 2019

Working on members and providers portal for Emblem health, making changes to the the way members sign up and search for providers. Making sure to maintain and enhance the current legacy system for Emblem Healthcare

- Prioritised product backlog using **MOSCOW** Prioritization method.
- Created user stories and acceptance criteria from the requirements.
- Conducted **JAD session** to gather requirements from the **Stakeholders**
- **Ran scrum ceremonies throughout agile development project.**
- Making changes to existing legacy systems for **Member and providers portals** according to the stakeholders and business.

- Helped create test scenarios with **QA team** and involved in going over test cases.

Health Partners, Bloomington, MN —
Junior Business Analyst/intern, July 2016- Aug 2017(Worked Remote from New York)

Health Partners provides a variety of Health coverage plans that suits the preferences and budget of individuals. Health Partners Web application offers a full range of medical and pharmacy plans such as Dental, Pharmacy, Medical, Individual and Family Health plans etc. The insurance Application involves quotation tool which enables the customer to complete the transaction after selecting the insurance plan, pricing, location details etc. Customers are also allowed to quote or complete the application online on behalf of the customer. This includes Health insurance, Policy and Claim Service modules.

- Utilized corporation developed Agile SDLC methodology. Used ScrumWork Pro and Microsoft Office software to perform required job functions.

- Validated the following: 837 (Health Care Claims or Encounters), 835 (Health Care Claims payment/ Remittance), 270/271 (Eligibility request/Response), 834 (Enrollment/Dis-enrollment to a health plan)

- Participated Actively in Sprint Planning Meetings to discuss about the User Stories, Story Points and Product/Sprint Backlog created and had Brain Storming sessions with Product Owner, PMO's, Developers and Business Users

- Involved in leading user story grooming session and sprint planning meetings every sprint.

EDUCATION
Dakah College: Bachelors business Administration