Malepati Naga Girish

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**OBJECTIVE:**

To learn and function effectively in a growth-oriented organization, able to deliver to the bottom-line. To constantly upgrade my knowledge and skills and make a difference in whatever I do.

**PROFESSIONAL SUMMARY:**

4.5 years of professional work experience in IT industry with:

Good experience in Open Text Exstream and Open Text Command Center.

* Knowing the value of sharing the knowledge and having effective relationship with the client/user base and with my technical peers.
* Flexible and versatile to adapt to any new environment and work on any project.
* Excellent at customer service orientation, effective communicator.
* Vibrant team player and fast learner, ability to perform well in group activity.
* Good analytical and problem-solving skills.
* Ability to work cohesively in a team environment.

**WORK EXPERIENCE:**

Working as Software Engineer in HCL technologies since Nov 22, 2016

**SKILL SETS:**

Development Environment: Open text design manager & Designer(16.2.1) ,Live editor, OTCC

Databases: Oracle 12c

Tools and Utilities: HPCC, Myservice, Jira, SOAPUI, Confluence , AppD

Operating Systems: WINDOWS

**EDUCATION AND TRAINING:**

**Bachelors in Computer Science & Engineering ( EEE ) – ( 2011 – 2015 )**

* SCSVMV University, Kancheepuram, Tamil Nadu
* 76% Aggregate

**Higher Secondary (Class XII) – ( 2009 – 2011 )**

* V.S.R Rayalaseema Junior College
* 81.7% Aggregate

**SSLC Certificate: ( 2008 - 2009 )**

* Sarada High School.
* 83.66% Aggregate

**Training:**

* Attended AGILE Training conducted in HCL Technologies.
* Attended SQL Server Training conducted by HCL TEX Academy.

**ABOUT CLIENT AND PROJECT DESCRIPTION:**

**Commonwealth Bank of Australia**

The Commonwealth Bank of Australia is an Australian multinational bank with businesses across New Zealand, Asia, the United States and the United Kingdom. It provides a variety of financial services including retail, business and institutional banking, funds management, superannuation, insurance, investment and broking services. The Commonwealth Bank is the largest Australian listed company on the Australian Securities Exchange as of August 2015 with brands including Bankwest, Colonial First State Investments, ASB Bank, Commonwealth Securities and Commonwealth Insurance. Commonwealth Bank is also the largest bank in the Southern Hemisphere.

**PROJECT SCOPE & RESPONSIBILITES:**

* Designing & Supporting Dialogue Application / Tool for CommonWealth Bank Of Australia.
* Worked in Small SWR request which involves changes in back statements and documents.
* Analyzing the change requests/requirements from the client and running jobs, both scheduled batch jobs and on demand jobs.
* Job (Batch) monitoring and fixing errors.
* Direct interaction with client for the Business application support.
* Hands on experience in all environment servers ( Prod / Non Prod / UAT / Staging ) providing support.
* To actively involve in OpenText Command Centre jobs and maintaining the various functionalities which involves job creation, scheduling the jobs, transferring to

various downstreams and ensure the respective teams are notified.

* Hands on Experience in SoapUI and MyService tool. Constantly monitoring, creating documents and resolving problem tickets, incidents and taking corrective actions in MyService tool.
* To constantly coordinate with Business and Project team in resolving tickets within the stipulated timeframe.
* Having vast knowledge in the XCOM functionalities.
* Having good relationship with both Upstream and Downstream systems mainly with FujiXerox which is our Print House and DaaS (Document As A Service) which is our Archival system. We will be having regular interaction with those team for our day activities.
* I support the overall implementation into Production once the request is approved from Business to roll out.
* Performed various certificate installations in the server which includes CSR, IIS, SSL, etc.
* Involved in getting constant knowledge transfer from Project team on the changes delivered to support applications.
* Good hands on experience in both JIRA and Confluence sites.
* Open text command center is an enterprise job scheduling (Batch and On demand jobs) that we currently deployed in our CBA project that will maintain / process all the bank related statements.

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| **PERSONAL DETAILS:** |  |
|  |  Full Name: | Malepati Naga Girish |
|  | Mailing Address (Present): | Malepati Naga Girish |
|  |  | 8/655 Godown Street, Gandhi Road, Proddatur. Kadapa District. |
|  |  Date of birth: | April 06, 1994 |
|  | Languages know: | English, Telugu, Tamil and Hindi |
|  | Nationality: | Indian |
|  | Gender: | Male |
|  | Marital Status: | Single |
|  | Strengths: | Self-motivated, Good leadership quality. |

**Place: Chennai Name: Malepati Naga Girish**