

# Rakesh M



*Having 5 years of experience in Performance Testing | Knowledge on Performance Testing tools LoadRunner and Performance Center | Performance Monitoring tools HP Diagnostics, SiteScope and OEM | Ability to analyze and identify any performance bottlenecks/issues*

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## Education

- 2011 – 2015 **B.E Mechanical Engineering**, S.J.C. Institute of Technology, Percentage– 68.14%.  
2009 – 2011 **PUC/12th**, Seshadripuram Composite P.U.College, Percentage– 68.83%.  
2008 – 2009 **SSLC/10th**, Cambridge Public School, Percentage– 89.28%.

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## Professional Summary

2015 – Present **5 Years**, TATA CONSULTANCY SERVICES PVT LTD, Bengaluru.  
(Full Time) **Summary:**

- Presently handling Performance testing activities for Refinitiv account.
- Experience in performance testing activities of SAP GUI and Salesforce Classic/Lightning application.
- Handled Performance testing activities for Rogers Communications account for 2.9 years.
- Experience in testing customer facing portal, sales service portal and CRM application as well.
- Handled Performance test activities like planning, designing, execution, monitoring and analysis based on client requirements.
- Trained on all phases of Software Test Life Cycle (STLC), including requirements gathering, planning, testing, defect tracking and reporting.
- Worked on Protocols: HTTP/HTML (Web), Webservices(SOAP/REST), Siebel-Web, SAP-Web, SAP GUI, Tuxedo and TruClient.
- Experience in recording VuGen scripts. Script enhancement activities like parameterization, correlation, transactions. Smoke testing of web-services using SOAPUI.
- Work experience in LoadRunner, Performance Center, HP Diagnostics, SiteScope and Quality Center.
- Experience in monitoring server side statistics using SiteScope and profiling issues using HP Diagnostics
- Experience in designing load scenarios to meet real world situations in Performance Center/Controller.
- Hands on experience in HP Quality Center and Clear Quest for defect logging and tracking.
- Reported performance test results to client with complete analysis for better understanding and re-tuning based on reports.

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## Project Experience

- Mar 2016 – Dec 2018 **Rogers Communication Inc.**, *Performance Test Analyst*.  
Rogers Communication Inc. is a diversified Canadian communications and media company engaged in three primary line of business. Rogers Wireless is Canada's largest wireless voice and data communications service provider. Also Rogers Cable and Telecom is Canada's largest cable television provider offering Cable Television, High-Speed Internet Access, Residential Telephony Service and Video Retailing.

Jan 2019 – **Refinitiv, Performance Test Analyst.**

Present Refinitiv is a newly formed company in 2018 with Financial and Risk as major business. The company is jointly owned by Blackstone and Thomson Reuters. Financial and Risk product portfolio which was handled by Thomson Reuters is now transferred to Refinitiv.

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## Achievements

- Acquired ISTQB Foundation Level Certificate in Software Testing.
- On the Spot Award from my manager for my performance on critical project activity in Rogers.
- On the Spot Award for one of the critical report preparation to be presented to Senior VP in Rogers.
- Received Client Appreciation for on-time delivery of testing reports on critical project in Rogers.
- Received Client Appreciation for my performance work on release projects in Rogers.
- Received Appreciation from manager for my contribution on critical project delivery in Refinitiv.
- Received Appreciation from senior manager for my contribution on critical project delivery in Refinitiv.

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## Technical Skills

Testing Tools	LoadRunner, Performance Center, HP Diagnostics, SiteScope, Oracle Enterprise Manager, ALM and Quality Center, SOAP UI
Software	C, HTML
Other Tools	<i>Basic knowledge</i> - SQL, Python, UNIX commands for server monitoring, Selenium with Python
Domain Exp.	Communications and Media Information

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## Additional Skills

- Quick Learner.
- Ability to work under pressure.
- Ability to work individually as well as in team environment.

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## Languages

English	Fluent	
Kannada	Fluent	<i>Mothertongue</i>
Hindi	Intermediate	<i>Con conversationally fluent</i>
Telugu	Intermediate	<i>Can understand &amp; converse good</i>
Tamil	Intermediate	<i>Can understand &amp; converse good</i>

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## Personal Details

DOB	12th February, 1993
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