

MUNISH CHOPRA

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Summary:

Technical Program Manager with extensive experience in IT Operations, Engineering and cross functional management. Strong leadership skills with the ability to direct the team to achieve business unit goals. Problem solver, quick learner, self-motivated professional with a "can do" attitude combined with a strong sense of ownership, recognizing requirements and driving out dependencies and risks that pose threats.

Core Competencies:

- Software Apps & Tools: JIRA, Confluence, GIT, AWS
 - Risk and Issue Management
 - Project Management (Agile/Scrum/Kanban/Waterfall)
 - Customer Relations Management
 - Programming Languages: JAVA, SQL, API, UI/UX Design
 - Microsoft Office Suite, Oracle Database System
 - Data Analysis and Database Design
 - Global Cross Functional Team Management
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Work Experience:

Senior Technical Program Manager

September 2019 - Current

Noodle Analytics Inc. – Palo Alto, CA

- Complete ownership of product release for entire suite of customers for Supply Chain AI (SaaS Product).
- Led a large cross-functional effort to drive the supply execution planner, executive summary and demand signal analysis.
- Successfully launched new product providing 'Insights' and 'Recommendations' for predictions using Tableau dashboards.
- Responsible for product release planning, strategies, initial risk identification, analyze blockers in execution cycle and unblock the team, make sure processes(SDLC) are followed by the team and run scrums.
- Deep understanding of technical requirements related to data models, pipeline flows and exposing APIs to UI. Convert all requirements into epics and user stories with the inputs from the Product Team and track deliveries using Sprints.
- Developed end-to-end project plans and ensured on-time delivery, while managing cross-functional teams (Engineering, Product, DevOps, QA, Design Technologist) located in multiple geos.
- Anticipate and aggressively removed obstacles that slow down cross functional teams such as unblocking the dependencies of the Data Science and UI on Data Engineering, resolving infrastructure issues that prevent programs from delivering on program objectives.
- Implemented the entire JIRA workflow from scratch and created the entire delivery process.
- Provide hands-on program management with a deep understanding of the need to deliver production systems full speed and at scale.
- Gained partnership with teams during analysis, design, development, testing, implementation, and post-implementation phases.
- Drove internal process improvements, remove gaps, across multiple teams and functions and ensure teams are working on programs moving toward higher-level company mission and goals.

Technical Program Manager/ Senior Software Engineer

June 2015 – August 2019

Oracle America Inc. – Redwood Shores, CA

- Led integration between Oracle Cloud CPQ and Oracle Sales Cloud which enables customers to purchase entire Oracle suite of products. Created proof of concepts to demonstrate the capabilities and features of Cloud CPQ and Sales Cloud integration to potential clients.
 - Complete ownership of driving the approvals workflows which consist of handling complex approvals/rejects using REST API and OAuth.
 - Introduced new feature 'Tiers in Program Management.' This entailed understanding customer requirements, architecting design, and implementing the solutions including creating new tables and adding application-based logic and UI pages.
 - Work closely with Product Managers to understand requirements and implement a roadmap for effective delivery while managing and maintaining product backlog and ensure forward momentum with project execution.
 - Defined, scoped, tracked and implemented different features starting from requirements analysis phase till production phase.
 - Discovering inefficiencies in our production pipelines and driving solutions to completion with a drastic improvements in performance.
 - Responsible for driving effective completion of various features by working with the entire team, working closely with leads and tracking.
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Certifications:

- Certified Scrum Master (CSM), Scrum Alliance
- Product Management for Internet of Things, Stanford University

February 2019
March 2019

Education:

- **University of Southern California**
Master of Science, Computer Science
- **University of Mumbai – India**
Bachelor of Engineering, Computer Engineering

May 2015

May 2013