Aziza Saidova

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PROFESSIONAL SUMMARY

- Over 6 years as a Certified Salesforce ecosystem Developer.
- Extensive experience with the Salesforce development life cycle, application design patterns, integration patterns and deployment planning.
- Experienced working in Cross - functional teams, identifying business requirements and supporting Sales/Service Clouds.
- Experience in SFDC Development implementing the **APEX Classes, APEX Triggers, VisualForce pages, SOQL, SOSL.**
- Experience working in **Agile methodology**
- Created test scenarios on **Sandbox** and production environment and migrated code to deployment upon successful testing.
- Created customized **UI** as per the client and application requirements using VisualForce.
- Review/Adjust/Write **Apex and VisualForce** page builds to ensure we keep code coverage at a high percentage as well as meet business needs.
- Experience in data migration from **Excel, MS outlook using Data Loader, Data SFDC Data Export.**
- Developed **Lightning Component Framework** and also built Lightning component using **aura framework & LWC**
- Knowledge on Salesforce L**ightning Process Builder, Lightning UI/UX**, app builder and creating **Visual Workflows**, salesforce support communities.

TECHNOLOGY EXPERTISE

Environment Languages	: LWC, Lighting Components, VF pages, Apex classes, JAVA, SOAP, REST, JavaScript, Aura components, SOQL, SOSL, VisualForce, Triggers, Sandbox development and Testing
Methodologies	: Agile
Scripting Languages	: SOSL & SOQL
Database Server	: SQL Server, Windows
Database	: Oracle, MS Access, SQL Server, CRM
Tools & Technologies	: Salesforce.com, SLDS, Salesforce Lightning, MuleSoft, Salesforce Copado.

EDUCATION & CERTIFICATIONS

- Brooklyn College Bachelor of Business Administration & Accounting

Certifications
- Salesforce Developer Platform Developer 1 - Credential ID: 22960732
- Salesforce Administrator Certification - Credential ID: 22960504
- Salesforce Platform App Builder - Credential ID: 22960898
- Salesforce CPQ Specialist - Credential ID:22960634

Salesforce/ Western Union   **March 2019 - July 2022**

Western Union Company is an American company specializing in the transfer of money intermediation services. Founded in 1851 among the leaders in the market of international money transfers.

Salesforce provides customer relationship management software and applications focused on sales, customer service, marketing automation, analytics, and application development.

Salesforce Developer

Responsibilities:
- Implemented Copado in Deployment CI/CD pipeline process
- Expertise in advanced APEX/VisualForce development, including high volume data processing, managed packages, community portals metadata API
- Implemented the Lightning Web Component for UI as well as Knowledge Articles
- Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend and VisualForce pages as user interface
- Developed dashboards using the Salesforce platform as the backend.
- Developed different VisualForce Pages to suit the needs of the application using different Visual force components.
- Worked on salesforce standard objects (accounts, contacts, leads, opportunities)
- Created Custom objects, formula fields and design validation rules page layouts, workflow rules.
- Maintenance of CRM functionality implementing SFDC.
- Creating SFDC reports (functional and technical documents)
- Create profiles, roles and configure permissions according to organizational hierarchy requirements.
- Developed applications using Agile methodology
- Created Workflows for automated processes.
- Developed Apex classes and Triggers and linked them to manage the workflows
- Migrated data from Legacy Systems to Salesforce CRM using MuleSoft.
- Used SOQL and SOSL for Data manipulation needs of the application using platform Database Objects
- Integrated Salesforce.com with external systems like Oracle and SAP using SOAP API and REST API
- Integrated applications with salesforce.com using SOAP web services API
- Implemented communities and built external pages
- Involved in migrating data into Salesforce application using Apex Data Loader through CSV files. Installed and Configured Apex Data Loader
- Deployed Change Sets from Sandbox to production
- Very good experience of using Data loader and cleansing and deduplication Bulk loads
- Designed salesforce service cloud console to enhance productivity with dashboard like interface
- Responsible for writing SOQL and SOSL queries
- Used Sandbox for testing created and managed packages, and migrated them between Sandboxes and Production environments for final implementation

Amazon is an American company, the largest in the world in the markets of e-commerce platforms and public cloud computing by revenue and market capitalization.

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Salesforce Developer/Admin

Responsibilities:

- Designed, developed, and deployed the Custom objects, Page layouts, Custom tabs, VisualForce Pages, Apex classes & Triggers to suit the needs of the application
- Working Knowledge on Sales Cloud, Service Cloud, and Apex Programming on Force.com Platform
- Define the lookup relationship and master-detail relationship on the objects that help in associating the record and defining a parent-child relationship in which the master object controls certain behaviors of the detail object respectively
- Developed SOQL and SOSL queries to get data from different related objects and Used Force.com Explorer for SOQL testing
- Developed Web Service Callouts from Salesforce to External Applications using SOAP and REST API
- Experience in building reusable UI components and pages with Lightning component framework
- Responsible for setting up web service integrations
- Triggered interface events by user interactions, which includes Lightning Component framework and also involved in building Lightning Components using aura framework
- Expertise in aura framework, Lightning Components and Salesforce Lightning Design System (SLDS)
- Enhanced in Communities by adding new fields, field sets using Salesforce lightning
- Developed various Apex Classes, Triggers, Controller classes and methods for functional needs in the application compatible with lightning
- Used sandbox for testing and migrated the code to the deployment instance after testing
- Responsible for controlling security & sharing of sales reports and dashboards, providing regulated, auditable cross-functional access for anyone in the organization via Cloud
- Worked on the Salesforce Community cloud like how to engage with employees, customers, and partners.
- Created custom buttons and links on Account and Relationship Group objects for generating auto Reports
- Environment: Salesforce.com platform, Apex Language, VisualForce (Pages, Component & Controllers) Pages, Data Loader, HTML, JavaScript, Workflow.