**AKHIL CHIRRA**

**akhilchirra09@gmail.com | (260)710-3630|** [**linkedin.com/in/akhil-chirra-a786371a8**](https://www.linkedin.com/in/akhil-chirra-a786371a8)

**Summary:** Extensive hands-on developing Salesforce, Apex Programming, Visualforce Pages, and Force Development. Delivered high quality projects on time, ability to write high quality codes with best practices and considering Governor Limits and execute effective unit tests. Also integrated third party products with existing Infrastructure.

**Education:**

**Indiana Tech University, Fort Wayne, IN.** **–** Master of Science in Engineering Management (3.49/4.0)

**SRM University, Chennai, India**. **–** Bachelor’s in mechanical engineering (3.89/4.0)

**Technical Skills:**

**Certifications: Salesforce Administrator Credentials: 22199160.**

**Salesforce Advance Administrator Credentials: 22216049.**

**Salesforce Platform Developer 1 Credentials: 22206775.**

**Salesforce Technologies:** Standard Objects, Custom Objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Visualforce Pages, Data Loader, Reports, Dashboards, Analytic Snapshots, Case Management Automation.

**Languages:** APEX, C++, Java, SQL, Visualforce, JavaScript, React, HTML, CSS.

**Tools and Services:** SOAP, REST, JSON, Gearsets Force.com Data Loader,Force.com Platform (Sandbox, and Production).

**Professional Experience:**

**REI Systems, Sterling, VA – Associate Software Engineer Aug 2020 - Present**

* Administrated and monitored the company’s Salesforce **CRM** application. Created the workflows for automated **lead** **routing**, **lead** **escalation** and **email** **alerts**.
* Working Knowledge on **Sales** **Cloud**, **Service** **Cloud**, **Financial** **Cloud** and Apex Programming on Force.com Platform.
* Involved in integrating **web** **service** with SalesForce.com to load Leads back and forth from Salesforce.com to Legacy.
* Triggered interface events by user interactions, which includes **Lightning** **Component** framework and involved in building Lightning Components.
* Developed Web Service Callouts from Salesforce to External Applications using **SOAP** and **REST** **API**.
* Responsible for **controlling** **security** and sharing of sales reports and dashboards, providing regulated, auditable cross-functional access for anyone in the organization via Cloud.

**Western Governor University, Salt Lake City, UT - System Administrator II Dec 2019- Jul 2020**

* Worked on various salesforce.com customizations, standard objects & created the customized business objects screens.
* Enabled **Aura** **Framework**, by adding **Aura** **Attributes** and **Aura** **Handlers** for Events to focus on Logic and Interactions in Lightning Applications. And worked on Integrating SAP and Salesforce systems using **SOAP** and **REST** **API's**.
* Deployed code to higher environments using **COPADO** and **ANT** migration tool and updated the deployment tracker.
* Used **SOQL** and **SOSL** statements within **Governor** **Limits** for data manipulation needs of the application using platform Database Objects. Also Developed **Apex** **triggers**, asynchronous classes, test methods to achieve desired functionality.
* Used **Sandbox** for testing. created, managed packages, and migrated them between Sandboxes and Production environments for final implementation.

**Indiana Tech University, Fort Wayne, IN - CRM Analyst Intern Oct 2018- Dec 2019**

* Developed Connect API, Quick Action, Lightning Process builder flows, Chatter and Complex Flow Builder automations.
* Experienced in CRM business processes including **Lead, Campaign** management**, Case** management**, Order** management**, Merging** management**, Account** managementand **Forecasting**.
* Performed Bulk Data Migration from Applications to Salesforce using, **Data** **Loader**. And Ability to perform automations using **Workflow** rules, **Validation** rules, Approval Process and sharing.
* Maintained **Application**-**Level** **Security** to implement System Level Security configured Single **Sign**-**on**.

**AshTech, Chennai, India - Software Engineer Aug 2016- June 2018**

* Responsible for developing web-based application using **TypeScript** and applied **React-Bootstrap** to design the website’s UI, utilizing its responsive web design and integrate the web application to improve performance.
* **Java, Spring Boot** as back-end and **MySQL** for database support. Constructed Spring Boot four layers including **model, DTO**, **service** and **controller**.
* Manipulated database with **Hibernate** and created Entity to interact with persistence. Integrated users with roles and granted users with permissions. Developed **Liquibase** scripts to maintain database schema changes.
* Implement unit tests using **JUNIT**. Also Executed of test scripts using **Cucumber**-**Serenity** and **Selenium** Web-Driver.