

MANIKANTA CHELLAGURKI

Salesforce Developer

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**SALESFORCE
CERTIFIED**

Administrator

CERTIFICATIONS

- Salesforce Certified Administrator.

CAREER OBJECTIVE

Seeking a suitable project as a Salesforce developer, which would offer experience, potential growth, challenges and opportunities contributing to the success of the Organization.

EDUCATION

B.E Computer Science and Engineering with an aggregate of 67%

Ballari Institute of Technology and Management, Ballari.

2013-2017

PROFILE SUMMARY

- Good experience in configurations of Salesforce platform.
- Skilled in Administrative tasks like Creating Profiles, Roles, Users, Page Layouts, and Record Types.
- Proficient in security model.
- Experience in process automation tools like workflows, process builder and approval process.
- Hands on experience in development work including apex classes, triggers.
- Experience in writing test classes for apex classes and triggers.
- Knowledge on Lightning Framework.
- Ability to write SOQL queries across multiple objects within the SFDC database.
- Good knowledge about lightning data service, lightning events.

ROLES AND RESPONSIBILITIES

Current Company : Hexaware Technologies Pvt Ltd.

Role : Software Engineer

Total Experience : 2.8 years

Salesforce Experience : 1.2 years

WORK EXPERIENCE

Overall 2 years 8 months of industrial experience, 1.2 year of experience as Salesforce Developer and Administrator, 1.6 years of experience in Testing at Hexaware Technologies.

Project #1: Retirement services management.

Project Description: This system is developed for a financial corporation which sells the retirement services to their customers, where the customers are of two types i.e., individuals and business. Account details are fetched from a system based on the customer's interest, number of times customers visit the organization's website to browse the details of services provided. Based on which the tasks are created and assigned to internal team members.

Roles & Responsibilities in Project:

- Worked on Salesforce out of the box functionalities like workflows, approval process.
- Worked on setting the access to various custom objects using security model
- Implemented triggers to meet the business logic.
- Worked on workflows for creation of tasks.

Project #2:

Citi commercial banking group is a banking company, which provides commercial cards to the corporate employees

Roles & Responsibilities in Project:

- Expertise in handling critical productions issues, which has severe financially impact to the client and also to make sure that the issue is brought to closure with continuous involvement with the stakeholders (Dev, business, Ops and product team) by performing high severity functional testing.
- Proven experience in designing detailed test scripts with various possible positive and negative scenarios. Involved in coordinating with development team to discuss the defects found during testing. Discussing the ETA (solution) of the defect in the defect call to ensure on-time delivery of the project without any defects.
- Hands on experience in Database Testing (SQL) for backend validations.
- Expertise in designing RTM (Requirement Traceability Matrix).
- Hands on experience to defect management tools like ALM and Issue tracking tool JIRA.
- Versatile team player with the ability to communicate at all levels of the project with the clients and analytical skills.
- Leading various projects, handling team members by providing technical guidance/support and coordinating with them to ensure the delivery of project within the timelines.
- Experience in moderating Daily Defect Calls and handling Daily Status calls with clients.

PERSONAL DETAILS

Date of Birth : 25th Jan 1995

Nationality : Indian

Languages Known : English, Telugu, Kannada, Tamil, and Hindi.

Present address : Manikanta Chellagurki S/O Narayana. Flat no: 43, SGS Prince G1-floor 12th main 1st cross uttarahalli main road Bengaluru, Karnataka-560061

I hereby declare that the information furnished above is true to the best of my knowledge and responsible for any discrepancies.

Place: Bengaluru, Karnataka, India

Manikanta Chellagurki

