



#214,13th main
road manjunathnagar rajajinagar,
bengaluru - 560010

M:+91-8553155840

Email: :2601gnk@gmail.com

[Linkedin](#)

[Salesforce Trailhead](#)

Naveen Kumar G

SUMMARY

Seeking a challenging position to utilize my knowledge, skills, and abilities in the industry that offers competitive environment, a true profession to put in the acquired knowledge and gain exposure to upcoming technologies while being resourceful, innovative and flexible.

Professional Background

Taking a steep curve in my career from to Salesforce admin/dev. I have been a Salesforce enthusiast and started to play around in trailhead learning all the Admin modules and have cleared several super badges which covers the end to end core concepts of Admin like reporting, security etc, with additon have completed #journey2salesforce (6 Trailmixes).I would love to enhance my potential and skill set leveraging my knowledge on Salesforce admin with the opportunity provided

Parabola Solutions , Bangalore.

Salesforce Admin/Support

Sep2019 – Feb 2020

- Gather, analyze, and document business requirements to support the design and development of technology and/or process solutions.
- Translate business requirements into technology solutions by defining and communicating targeted functional solution via functional design specifications.
- Design models to describe data structure, workflows, logical architecture and upstream/downstream analysis based on the business requirements
- Support project initiation efforts by assisting in the definition of project scope and the development of work plans, estimates, and timelines
- Provide first-level support to the field, including issue identification, and resolution/escalation.
- Maintain user roles and profiles, security settings, access settings etc. (User Profiles, Role Hierarchy, Sharing Rules and Security).
- Configure complex Salesforce.com Custom Objects, Fields, Workflows, Approval Processes, Rules, etc. as needed
- Create page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
- Create and manage formulas, validation rules, custom workflow, and approval processes.
- Identify, diagnose, and resolve user issues with the application and reduce the incidence of user-reported issues.
- Develop and maintain canned reports and dashboards that help drive business decisions.
- Test the changes made, perform new release evaluations and execute new functionality roll outs.
- Good understanding of Visual Studio and other Integrated Development Environment.

Simplify 3x , Bangalore.

Software Engineer (Internship)

Jan 2019 - Aug 2019

- Designed user interface for the product React JS, CSS,HTML and JavaScript.
- Developed back-end and business functionality using Java (Worked on DDMLIB, Exception Handling, Collections Framework).

Title: SQA Mobile Execution

Description:

The SQA Mobile Execution is a web-based application for mobile automation , which serves as a tool for software test engineers to mobile applications. Automating the entire apps on the phone can be accomplished in simpler way.

JPN Fabrications

Product Analyst

- Coordinate product launches with product Market to maximums effectiveness.
- Help advertising on products that speak to customer needs.
- Maintain product vision through updates and vision.
- Collect information from existing customers on product desires.
- Develop Reports on accounts of clients with respect to the products.
- Track customer feedback on recent product launches.

Few Personal Projects

- Android Quiz Application (07/2018 – 12/2018) :
 - Description : This android application platform will provide the set of questions for conduction of online quizzes. The app provides questions regarding trending new which might help us to build knowledge on current affairs .
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- Therapy Lanes (01/2018 – 05/2018)
 - Description : "THERAPY LANES" the Biking community which we started just to explore things around and create brotherhood among Bangalore bikers. it sends out newsletter to subscribers and notifies the admin based on the subscribers reply to the newsletter.

EDUCATION

Masters Of Computers Application

[RNSIT](#), Bengaluru, 2019.

PERSONAL INTERESTS

- Regularly go on adventure trek, cycling with friends and professionals.
- Highly passionate about relating to the world of pets specifically fishes and dogs.
- Like solving puzzles such as the Rubik's cube, real time puzzles etc.
- Engaged in social activities and community development with my family and friends and find it personally gratifying.