

Highly motivated team player with good communication, presentation and interpersonal skills. Willing to work in a challenging and cross-platform environment.

Professional Summary

- Over 5.2+ years of IT Experience in Design, Development and Maintenance of Information Technology in Salesforce Development.
- Extensive experience in designing of Custom objects, Custom fields, Workflows, Apex pages, Apex classes, Rest classes, Triggers, Batch classes, Queueables & Flows.
- Experience in Salesforce tools like Data loader, workbench, JIRA, SnarqCube and Flosum.
- Experience in technologies like JQuery, JavaScript, HTML and CSS.

Selected Accomplishment

- Flosum Certified.

Experience Details

Organization	Designation	Duration
Nagarro Software	Associate Lead	September/2018-till now
Consummate Technologies	Software Developer	July/2015 - August/2018

Technical Skills

Salesforce.com Skills:	Salesforce CRM, Workflow and Approvals, Custom Objects & Fields, Apex Trigger, Apex Classes and Controllers, VisualForce Pages, Sales Process, Process Builder, Reports & Dashboard, Lightning Development,
Salesforce.com Tools:	Eclipse IDE, Apex Data Loader, Talent , Aside.io
Programming Languages:	Apex Programming
Scripting/ Design Language:	Java Script, JQuery, HTML and CSS, Visualforce Pages
RDBMS /DBMS:	MySQL, SOQL ,SOSL
Development Tools:	Eclipse

Work Experience

Project Profile#1: Nagarro Softwares

a) Language and Technologies involved - Force.com, Salesforsee.com

b) Project Description –

The application is a sales-force based product which will allow user run its pre-sales journey starting from customer creation till Order is won from customer. This project is using salesforce CPQ

c) Team Size – 30

d) Roles & Responsibilities –

- Designed application for multiple users.
- Creating VisualForce Page and Apex class.
- Written Triggers and Test Classes in Apex.
- Creating the Custom Component for supporting the site.
- Created Workflows and Approval process, written validation rules.
- Generate Custom Report and Dashboards.
- Lightening components
- Batch, Queueables.
- Salesforce CPQ – price rule and product config, Custom scripts, custom actions etc.

Project Profile#1: Symphony (Client: Airtel Bharati Limited)

a) Language and Technologies involved - Force.com, Salesforce.com

b) Project Description -

Symphony is a sales-force based product which will allow user run its pre-sales journey starting from customer creation till Order is won from customer.

Airtel has awarded the Project Symphony for implementing the SFDC enhancements in Airtel, with this Airtel intends to streamline the existing Opportunity and Feasibility management process.

Some Key features are Single login via ADSSO, Simplified Pre Sales journey for KAM, New Customer creation, New Opportunity creation process, Product & Site selection for feasibility Integration with Feasibility module (Automated Wireless Feasibility & Feasibility for Copper, Fiber and POP (Manual)), Pricing automation (using CPQ), DOA based approval for pricing, Automated quote to customer i.e. send customer quote in minutes and hours instead of days, Digital Customer Signature, Automated customer approval on click of a link, Document upload option for customer and opportunity, Business Case automation, Clean Orders, Bulk Upload option (KAM transfer, Feasibility creation, Feasibility closure (DFT, IFT)), Business case process automation, quick order pick up and validations.

c) Team Size - 12

d) Roles & Responsibilities -

- Managed client requirement and deliveries.
- Worked on CPQ of Cloud Sense.
- Worked with ESB and Oracle CRM systems for integration with SFDC.
- Worked on complex triggers, visual force pages and other configuration aspects.
- Worked directly with the Airtel CoE team and manage integration i.e. customer, account, opportunity,
- Worked on customization and configurational part in this project.
- Generate Custom Report and Dashboards.

Project Profile#2: Content Organizer - Enhancement

a) Language and Technologies involved - Force.com, Salesforce.com

b) Project Description -

Content Organizer enhances and further helps with organizing Salesforce.com CRM Content and Chatter Files. Now you can search for Content and Chatter Files in a file folder structure or by using our easy to use filters feature. Searching for Content and Chatter Files becomes a much more pleasant experience and can help build user adoption.

c) Team Size - 22

d) Roles & Responsibilities -

- Managed client requirement deliveries in very close deadlines.
- Worked on visual force pages and other configuration aspects.
- Held for sole development of classes, trigger and visualforce pages.

Project Profile#3: Time Card and Time Sheet management

a) Language and Technologies involved - Force.com, Salesforce.com

b) Project Description -

The application allows the employees of client to enter their weekly time card. A separate GUI layer was designed to allow user to enter their time card daily. The value is used as inputs in SFDC Custom Object. The daily values rollup to produce a Weekly Timecard Custom Object. The timecard make extensive use of workflow and email notification system

c) Team Size - 14

d) Roles & Responsibilities -

- Designed application for multiple users.
- Creating VisualForce Page and Apex class.
- Written Triggers and Test Classes in Apex

- Creating the Custom Component for supporting the site.
- Created Workflows and Approval process, written validation rules.
- Generate Custom Report and Dashboards.
- Working with eclipse

Project Profile#4: Consummate Website - Dynamic Web Application

a) Language and Technologies involved - Force.com, Salesforce.com

b) Project Description –

A fully dynamic web application with following Application
- Searching, Email Notification, Leave Management, User Login, Access Security, Hover, Dynamic Content, Workflow & Approval, Overlay, Recruiting Application, Time Sheet Management

c) Team Size – 10

d) Roles & Responsibilities –

- Designed application for multiple users.
- Written Triggers and Test Classes in Apex.
- Created Workflows and Approval process, written validation rules.
- Generated Extensive Reports and Dashboards
- Data Management using Data Loader tool.
- Tested the Application.
- Deployed in Production.

Professional Qualification

Professional –

- Bachelor of Engineering (B.Tech) in Stream **Information Technology** from **Bharat Institute of Technology, Meerut (U.P)** in year 2015 with 70.02%.

Academic Qualification

Degree	Specialization	School	Year of passing
12 th	Science	Krishna Public School,Meerut(U.P)	20011
10 th	General	Krishna Public School,Meerut(U.P)	2009

Personal Details

Particular	Details
Name	Ms. Surbhi Aggarwal
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Gender	Female
Language Known	Hindi, English

Declaration

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the

correctness of the above mentioned particulars.

Yours Truly
(Surbhi Aggarwal)