Jaya Khanna

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CARRER OBJECTIVE:

I am keen and analytical Programmer having good Client Handling Skills ready to work in a position that is both satisfying and offers me a challenge to perform, be focused and be passionate about my work and to contribute my domain Knowledge, analytical skills, abilities in the Information Technology and progressive attitude towards the consistent growth of organization. While being resourceful, innovative and flexible.

SKILLS:

- CLM Tools : Apttus,Novatus,Icertis
- CRM: Salesforce
- Certifications: Icertis
- Database :MySql,SOQL
- Languages: Salesforce Apex, Java, C#.Net, OOPS, C++,Data structure, Basic C

- Plug-ins : X-Author, Data Loader for Salesforce
- Salesforce Admin configurations and Development
- Microsoft Visual Studio, SQL Database
- Team leadership
- Project management, Communication Skills

PROFESSIONAL SUMMARY:

- 2 years of experience in Client Handling, and over all 3 years of experience in Salesforce Development, Admin,Wizards, and development processes, Novatus Migration.
- Good knowledge on Wizards in Salesforce, Icertis CLM tool.
- Experience in analyzing and interpreting business user requirements and translating them into work process.
- Good knowledge in **Novatus** and hands-on experience in dealing with **data migration.** components like uploading documents using an add – in tool based on java language.
- Knowledge of Software Development Life Cycle (SDLC).
- Experience in working with structured and semi-structured data.
- Excellent communication, interpersonal, analytical skills, and strong ability to perform as part of team.

EDUCATION:

Bachelor of Technology: Electrical and Electronics Communication   **2016**

Jaypee University of Information Technology - H.P

Software Developer   07/2017 to Current
Sumati an Elevate Business – Chandigarh, Punjab

Project 1   : **Edwards PoC**
Role   : Software Developer
Technology   : Salesforce
 Client   : Edwards

Project Description: Standard workflow of Apttus how the CLM cycle works with proper generation of Agreement, the approvals and the Signature process.

Roles and Responsibilities:

- Understanding the Requirements and Functionality of the application from specifications.
- Designing, developing and maintaining Standard functionality of Apttus based on user requirements.
- Working closely with Business users.
- Hands on building Groups, create detail level summary reports and Dashboard using reports and dashboard Objects.
- Experience with admin development in Salesforce.

Project 2   : **Brightstar, Aclaris**
Role   : Software Developer
Technology   : Novatus, MS Excel
Client   : **Brightstar**

Project Description: Migration of data and documents in Novatus.

Roles and Responsibilities:

- Understanding the Requirements and Functionality of the application from specifications.
- Designing, and uploading the sheets in the environment performing migration.
- Working directly with the client.
- Experience with admin configuration in Novatus.

Project 3   : **Seattle Genetics**
Role   : Software Developer
Technology   : Salesforce, Wizards
Client   : SeaGen

Project Description: Based on the requirement of client the wizard was built for an NDA process. Gather Requirement directly from Client, develop, test and deploy to the production environment.

Roles and Responsibilities:

- Understanding the Requirements and Functionality of the application from specifications.
- Designing, developing wizards as per the business requirement and workflow process.
- Requirement Gathering, Task Handling, and work on development related tasks with my team in order to give in time deliver to client. Currently inclined with this project.
- Having Knowledge of Integration between Salesforce and OneTrust.
- Customized the standard Apttus Functionality.
- Working directly with Client.
- Experience with wizards in Salesforce.

Project 4   : Condor

Role   : Software Developer

Technology   : Salesforce

 Client   : Condor

Project Description: Shadowing one of my senior resources in performing tasks.

Roles and Responsibilities:

- Designing, developing the requirement performing development work with apex class, VF pages and admin related activities.
- Understanding the Requirements, task and Functionality of the application from specifications

Project 5   :   Incyte

Role   : Software Developer

Industry   : Incyte

Technology : Salesforce

Client : Incyte

Project description: Helping hand on Salesforce Development work as per the requirement of the client.

Roles and Responsibilities:

- Supporting the client with the salesforce issues as of workflows, Query Templates, Profile updates the basic Admin Development,
- Documented the entire performed work process to the client.
- Communicating with client and helping them achieve their desired requirement.
- Outcome delivered: Lead software developer and successfully delivered support and enhancements.
- Key Metrics: 100% SLA Adherence, Adherence to project plans for the track, delivery on time.

DECLARATION:

I hereby declare that the above details are true. If I am given an opportunity to work in your esteemed organization, I hereby also assure that I would discharge my duties to the entire satisfaction of my superiors.

Jaya Khanna