RAVI NOGRIYA

Senior Software Engineer, Zensar Technologies, Pune.

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PROFESSIONAL EXPERIENCE

7.5 years of experience on implementing the Banking and CRM solutions with salesforce.com and good knowledge on Banking and CRM application.

PERSONAL STRENGTH & CHARACTERISTICS

- Experience in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, development, deployment and object oriented enterprise applications.
- Having good knowledge in Salesforce, force.com platform, managed package application, Java, Expertise in developing application.
- Experience in developing robust, secure and scalable Salesforce lightning applications leveraging both the declarative as well as programmatic features of the platform.
- Experience in designing Standard and Custom objects, custom fields, page layouts, custom Tabs, Reports and Dashboards...
- Hands on experience in OOPs Concept, Apex, Visualforce Page , Lightning Web Component, Lightning Aura Component, Javascript , Jquery ,Java.
- Great involvement in creating salesforce lightning community, Lightning Apps, Components, Controllers and Events.
- Good Experience on develop the Rest and SOAP web service integration with the external system.
- Experience in Data migration using Apex Data Loader and Data import wizard.
- Experience in working with salesforce.com sandbox and production environments and Deployment.
- Good Programming, Communication & Interpersonal Skills, Team Worker and full of Enterprise and Initiative.

SKILLSET:

Salesforce.com / SFDC (Cloud CRM)	Community Cloud , Lightning Platform, Administration, Configuration, Customization, Development, Testing
Languages	Apex, Java, PHP, C
Tools	Lightning Web Component, Lightning Aura Api, Console API, AJAX tool kit, Apex Data loader, Force.com Apex Explorer, Force.com Eclipse IDE Plug-in, Experian Fraud Check, Salesforce Workbench, Data loader, Visual Studio
Web & Mobile Applications	HTML ,Javascript , Jquery, Lightning (LWC , Aura Lightning) ,Css , Json , XML
Platforms	Windows, Linux
Integration Service	REST ,SOAP
Managed Package	nCino , 7 Summit , Appinium

CERTIFICATION:

- SALESFORCE CERTIFIED SALES CLOUD CONSULTANT
- SALESFORCE CERTIFIED PLATFORM DEVELOPER -II
- SALESFORCE CERTIFIED PLATFORM DEVELOPER –I
- SALESFORCE CERTIFIED ADMINISTRATOR
- SALESFORCE CERTIFIED APP BUILDER
- NICNO CERTIFIED DEVELOPER.

EDUCATIONAL QUALIFICATION:

- B.E (Computer Sc.) from SRIST (Sri Ram Institute Of Science & Technology), RGPV University with 65.6% of marks in 2011 Jabalpur (M.P).s
- H.S.S.C from Guru Govind Singh khalsa higher Secondary school MP board with 61% marks in 2007 Jabalpur (M.P).
- S.S.C from Guru Govind Singh khalsa higher Secondary school MP board with 67.3% marks in 2005 Jabalpur (M.P)

ACHIEVEMENTS:

- STAR OF THE MONTH DEC -2017, ACCENTURE SOLUTION PVT. LTD.
- STAR OF THE MONTH MAY -2017, ACCENTURE SOLUTION PVT. LTD
- DELIVERY OUTCOMES MONETARY AWARD SEP 2017 ACCENTURE SOLUTION PVT. LTD.
- INNOVATIVE SPARK DRIVING INNOVATIVE SOLUTIONS, ZENSAR TECHNOLOGIES.
- EXTRA MILE EFFORT CRITICAL INCIDENT HANDLING, ZENSAR TECHNOLOGIES.
- EXTRA MILE EFFORT APPRECIATION FROM CUSTOMER, ZENSAR TECHNOLOGIES.

WORK EXPERIENCE:

Zensar Technologies - Pune

Senior Software Engineer

Jun -2018 to Till Date

Project 1:-

Project Title : - Cisco Learning Network
Duration : - Jan-20 to Till Date

Team Size : - 6

Role : - Senior Developer Operating System: - Windows 10

Environment :- Force.Com, Community Cloud. Language Used :- Apex, Lightning, LWC

Tools :- Visual Studio

Description:

Cisco Learning Network (CLN) is customer community, which is implemented in salesforce community cloud. The main objective of this community is to empower business and IT Professionals to drive outcomes through Cisco Certifications, social and pervasive learning, CLN community is a key pillar which enables and fosters learning by Helping users achieve certification and learning goals to further advance their career.

Responsibilities:

Working as Senior Salesforce Developer, technical mentor to developers in the team. Responsible for requirement gathering from business users, all technical designs solution, code reviews and module deliveries with on high quality deliverables. Hands on development Lighting Web Components (LWC), Aura lightning components, lightning Pages, apex controllers, test classes, services layer classes, deployments activity and third party integration.

Project 2:-

Project Title : - Cynergy Bank UK.
Duration : - Jun-2018 to Jan-2020

Team Size : - 8

Role :- Senior Developer
Operating System: - Windows 10
Environment :- Force.Com
Language Used :- Apex

Tools : - Eclipse Forc.Com IDE, Welkin Suite

Description:

Salesforce.com is the key channels for bank to provide its retail and corporate baking services to the customer.

Bank is implemented salesforce platform for its internal users and external users, For internal users as front and back office application, which handles and manages customer onboarding process, lending management, credit case services and other regulatory service like SME (Small and medium enterprise categorization), FOS eligible complaints etc., For external users (i.e. customer), It handles and manages various products services like Bond and ISA etc. This application is integrated with various systems like Equation AS-400 core banking system, Equifax, world check (background verification) etc.

Responsibilities:

Working as Salesforce SME, technical mentor to developers in the team. Responsible for requirement gathering from business users, all technical designs solution, code reviews and module deliveries with on high quality deliverables. Hands on development Visualforce pages, lightning components, apex controllers, test classes, services layer classes, deployments activity and third party integration.

Accenture Solution Pvt Ltd - Pune

Software Engineer

Nov-2016 to May-2018.

Project 3:-

Project Title : - nCino Santander Bank USA
Duration : - Mar-2017 to May - 2018

Team Size : - 8

Role :- Developer
Operating System: - Windows 10
Environment :- Force.Com
Language Used :- Apex

Tools : - Eclipse Forc.Com IDE

Application :- nCino package.

Description:

Santander nCino is a nCino implementation for Santander's loan origination platform for its "Business Banking" segment, including the following sub-segments: Business Banking under \$150K (auto-decisioned), Streamlined Deals, Upper Business Banking and Full underwriting. Primary work is focused on integrating nCino with various legacy systems that customer has using web services. It also involves development of custom features like Credit approver selection, Aggregation calculations, Scorecard calculations, KYC processing and Customer search.

Responsibilities:

Working as salesforce developer, Responsible for requirement gathering from business users, all technical designs solution, code reviews and module deliveries with on high quality deliverables. Hands on development Visual force pages, lightning components, apex controllers, test classes, services layer classes, deployments activity and third party integration.

Project 4:-

Project Title : - RBCI

Duration :- Nov-2016 to Mar - 2017

Team Size : - 5

Role :- Developer
Operating System: - Windows 10
Environment :- Force.Com
Language Used :- Apex

Description:

Org consolidation along with Sales and Service cloud implementation for Royal Bank of Canada (RBC). RBC has been using 3 different orgs which are not integrated with each other therefore have disjoint and fragmented data across all 3 orgs. This is hampering their business and agents to deal with sales and with servicing existing customers. RBC also wants to integrate with their existing Biztalk Server (which talks to other systems like MDM) with the Salesforce org.

Responsibilities:

Working as salesforce developer, Responsible for technical designs solution, code reviews and module deliveries with on high quality deliverables. Hands on development Visual force pages, apex controllers, test classes, services layer classes, deployments activity and third party integration.

Software Engineer

PopcornApps Software Pvt Ltd - Hyderabad July-2014 to Oct-2016.

Project 5:-

Project Title : - Go90

Duration :- Oct-2014 to July - 2015

Team Size : - 6

Role :- Developer Operating System: - Ubantu Environment :- Force.Com Language Used :- Apex

Tools : - Eclipse Forc.Com IDE.

Description:

It is a CRM application, which has developed in force.com platform. This application handles and manages video streaming service for customer. This system manages potential and qualified customer data and track the customer order which has come for external system. It also provides the support service like live agent, public knowledge articles for customers.

Responsibilities:

Working as salesforce developer, Coordinated with onshore team daily for deliverables, actively involved in multiple activities like implemented the lead creation process ,account management ,integrated the salesforce system to external system by using Rest API , and performing the deployment, testing and code coverage activities

Project 6:-

Project Title : - Article Support Management
Duration : - Sep-2015 to Oct - 2016

Team Size :- 8
Role :- Developer
Operating System: - Ubantu
Environment :- Force.Com

Language Used : - Apex

Tools : - Eclipse Forc.Com IDE

Description:

Article Support Management is the services cloud based application. It is the prototype of PKB (public knowledge base).it is creating and managing the article based on the product category selection, and every article is available for both internal and external system. By using this application we defined the article as Draft and Publish and through approval process we convert an article form draft to publish, and send the publish article to the internal or external system. This application sends the article for translation in to multi language from the external system and manages the translated article into Salesforce system.

Responsibilities:

Working as salesforce developer, Coordinated with onshore team daily for deliverables, actively involved in multiple activities like implemented the lead creation process ,account management ,integrated the salesforce system to external system by using Rest API , and performing the deployment, testing and code coverage activities

Php Developer

Gripsell Technologies Pvt Ltd – Hyderabad

AUG-2012 to MAR-2013

Project 7:-

Title : - Gripsell_advance

Team Size : - 4

Role : - Programmer Operating System: - Windows 7

Environment : - HTML, JavaScript, Jquery, PHP, Ajax, Xml, API interigation.

Architecture : - MVC, Language Used : - PHP

Database : - Mysql Database Tools : - Dreamweaver

Description:

It is Online shopping application. It is an E-commerce based application. In this script, we are offering daily *deals* at restaurants, retailers and service providers. In this system admin module allow to create and manage a catalog of deals, deal category and provide the information of order, user, partner and order payments. This System has to increase the sales and retail business through internet.

Responsibilities:

As PHP Developer, Involving in multiple activities like to handle the client support And resolving the Script issue. Testing and validating work, produced as part of the development process.

INTERNSHIP:

Java Developer Nacre Software Services - Hyderabad OCT-2013 to JAN-2014.

PERSONAL PROFILE:

Father Name : - Shri Govind Das Nogriya Mother Name : - Smt. Sheela Nogriya

Date of Birth : - 02/11/1989 Language Known: - English, Hindi

Address :- 1387/7 South Milloniganj, Jabalpur (M.P.), 482002

Phone (0761) 2750365

DECLARATION:

I hereby declare that all the information given by me is true to best of my knowledge.

Date:

Place: Pune RAVI NOGRIYA