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### **Profile**

* 19 years of cross vertical IT industry experience in managing and delivering diverse technology projects around new business solution, product development and embracing trending technologies.
* Achieved par excellence in managing all aspects of project life cycle
  + *Leading and managing medium to large scale project involving various business groups with focus on high quality deliverables to augment latest technical trends.*
  + Overseeing efforts towards analysis, design, development, customization and implementation of software solution in **on-premise and cloud (Microsoft Azure) strategy**
  + Leading **Application performance management** strategy andprogramand successfully improved application performance and overall user experience
  + Managing Software Development Life Cycle using waterfall and agile methodologies (Scrum and SAFe Agile) and *IBM WW Project Management Methodology.*
  + Leading planning, budget forecasting, overall scope management, monitoring and control and change management
  + Client facing roles with excellent collaboration skills with a broad range of both IT and business stakeholders
  + Knowledge management by managing Project asset library, Knowledge Sharing, Cross-training Sessions
  + Process tailoring, implementation and monitoring for continuous improvements to eliminate redundancies and improve productivity
  + Managing QA processes and test execution, UAT testing, End User training
* Delivered in multiple roles: Software Development Manager, Tech Lead/Application Architect, Software Designer and Developer.
* Extensive technical background and experience in various stages of software development life cycle.
  + Analyzing and translating business requirements to technical requirements and designing the solution.
  + Cloud Architecture design, Service Oriented Architecture (SOA) and Message Oriented Middleware (MOM) design and implementation, Object Oriented Analysis & Design (OOAD) and development knowledge.
  + Design and development of application in **Microsoft .NET,** Database design (OLTP and OLAP system, Star Schema, Snowflake) and development (**MS SQL Server and T-SQL**).
  + Experience with performance tuningandversion control systems like **TFS, Azure Dev Ops**.
* Delivered quality software projects in various sectors like Audit & Advisory, US Education, Healthcare industry, Aerospace, Retail sector, Content Management Space and *Data Warehouse and BI & Analytics* space.
* Created proposal response to RFSPs in solution team.
* Currently working with Orion Systems Integrators since August 2015 and has significant exposure to working in client site as well as onshore - offshore delivery model.
* **People Manager & Career Guide** – Managed and provided leadership for career development, coaching and mentoring, hiring and separation, performance management for direct reports and extended team.
* Good interpersonal skills, self-motivated, enthusiastic and quick learner. Proven ability to plan, manage, motivate and work efficiently both independently or collaboratively in a team effort.
* **Received top IBM employee awards**: Top Talent and Technical Resource in IBM, Multiple Manager Choice Award, and Bravo award for leading and delivering MOM 2.0 upgrade with Zero customer reported defects.

### **Professional Experience**

**Delivery Manager, Orion Systems Integrators/KPMG,** NJ Aug 2015- Current

Managing multiple technology solutions delivery to client **KPMG**, one of the Big Four auditors providing professional services in the area of Audit, Tax and Advisory.

* **Led multiple projects simultaneously with 50+ team members** and delivered projects on time, budget and with good quality.
* **Leading the strategic migration to Cloud/Hybrid-Cloud technology solution strategy for KPMG Audit and Data Analytics program area.**
* Leading program for **Application** **Performance Management**
* Managing strategic programs in KPMG Audit-automated audit procedures, data warehousing and mining, intelligent reporting, Audit regulatory requirements management, enterprise Data & Analytics platform and Visualization and technology refresh initiatives.
* Managed software development life cycle using **AGILE methodologies**. Developed estimation, resource and sprint planning.
* Discussed and finalized the overall scope and requirements with Client Business team and manage the change, priority and product backlog.
* Provided weekly status reports to all the stakeholders of the project through status meetings. Managed proactively action items, issues and risks.
* Provided technical leadership and conducted brainstorming sessions with design and architecture teams.

**Technology Stack:** MS Azure (IaaS & PaaS), MS .Net (ASP.Net, C#), Angular Js, MS SQL Server, MS SharePoint

**Manager, IBM GBS India/USA** Oct 2005–Aug 2015

Over the last 10 years gained extensive experience in implementing the Software Development Life Cycle*, IBM WW Project Management Methodology* and delivered projects for multiple clients.

* Managing software development, status tracking and reports to project leadership in weekly status meetings.
* Developed and reviewed effort estimates by understanding the requirements.
* Established Quality Procedures and Audits to ensure quality deliverables/goals by team. Process tailoring, implementation and monitoring for continuous improvements to eliminate redundancies and improve productivity.
* Published the standards & process definitions and enforced across the project teams.
* Reviewed business requirements and participated in technical design meetings.
* Provided technical directions and inputs to the team for smooth software development.
* Knowledge management by creating Application Documentation, Knowledge Sharing, Cross-training Sessions.
* Team building and mentoring, performance assessments & recognition and career discussion, objective setting, business goal alignment, hiring & separation actions with direct reports.

Key IBM Client Assignments and Achievements

**Client - IL State Board of Education,** Springfield, IL, USA

**Technical Project Manager/Architect**  September 2008 – August 2015

Designed and developed complex high-quality solutions to clients related to Student, Courses and Teacher in response to varying business requirements.

* Created proposal response to RFSPs as part of the solution team.
* **Development Manager and Data Integration Designer** for Illinois Longitudinal Data System – a **Data Warehouse product**. Leading and managing a team of 4 successfully designed and delivered the project with quality.
* Contributed towards the Enrollment, Course and Cohort business process re-design.
* Conducted **End User training** involving EFE Directors, administrators, ISBE CTE division for Illinois State Course System.
* Other Major application delivered **Student Information System**, **Illinois State Course System** - State Courses and Career & Technical Education management, **Employment Information System** (EIS), SIS Multiple Id Merging Solution, Help Desk Admin Tool, Data Quality assessment and dashboard development project.
* Redesigned the SIS Batch System solution and Reporting Framework. This led to better performance, scalable and configurable batch framework that eliminated lots of coding and deployment efforts for new file types.
* Designed and developed the Security Framework, Logging Framework and Caching Implementation.
* Promoted Asset Harvesting and code re-use during ISCS and EIS application development. Frameworks like Reporting, Security and Logging developed during SIS application development were harvested and re-used in the EIS and ISCS application development. This saved a lot of effort in development and promoted standardization.
* Maintenance and operational support for **Student Information System**, Illinois State Course System, Employment Information System (EIS).

**Technology Stack**: ASP.Net, C#, VB.net, XML, ADO.Net, SQL Server 2008/2012, Web Services, OOAD, Vault, ISBE Framework, jQuery, MS SharePoint 2013, SSAS, SSRS, Performance Point Services 2013, Star Schema

**Client - Horizon BCBSNJ**, NJ, USA

**Project Manager**  Feb 2006 – Aug 2008

As a Project Manager implemented multiple new business solutions and upgrades for IBM client Horizon Blue Cross Blue Shield New Jersey in Healthcare industry domain. The solution implementation was based upon Service Oriented Architecture (SOA) and Message Oriented Middleware.

* **Led a project team up to 15 members** in delivering solution to our customer in the Health Care sector.
* Received **Bravo award** for delivering MOM 2.0 project **with zero customer reported defects**.
* **ADGQ Lead** - Led the quality group responsible for technical quality reviews, work effort estimation reviews and design reviews across all the projects in SI business area for Horizon.
* **Production Support Manager** – Managed production support and provided support for estimation, resource allocation, monitoring and control, coordination & status updates.
* **Clear Quest Administrator/Manager for SI area of Horizon** - Led the implementation of Rational Clear Quest in SI area and transitioned the existing defect management process to Clear Quest tool. Provided the required training to the team.
* **Configuration Manager** – Published and enforced the standards in team in SI Area.
* **Got recognition from IBM leadership for constantly managing the Risks proactively.**

**Technology Stack**: ASP.Net, C#, Web Services, SOAP, XML, ADO.Net, SQL Server 2000/2005, OOAD, IBM Rational Portfolio Manager, IBM Rational Clear Quest, IBM Rational Requisite-Pro

**Sr. Consultant, Zensar Technologies Ltd, India** Apr 2005 – Oct 2005

Member of the core team responsible for analysis, design and development of a web-based business solutions for supply chain management for client **Marks & Spencer, UK** in **Retail Industry** Domain.

**Key Achievements**

* Led the design and development of interfacing to other external IFG Systems, Report Search criteria pages and Caching implementation. Caching implementation has resulted in the significant performance improvement in the overall EAPOL web application.

**Sr. Analyst, NetGalactic Internet Solutions, India** Nov 2003 – Feb 2005

Member of the core team responsible for analysis, design, development, testing, review and implementation of a software solution BRAAN V2 for content and document management. BRAAN V2 is software solution that combines expert *document management and workflow components*. NetGalactic Internet Solutions, Bangalore is now known as Skelta Software ([*www.skelta.com*](http://www.skelta.com)*)*.

* **Led** the Design and Development of Document Object hierarchy, Data Access layer. This Object hierarchy is the heart of the software solution design & architecture.
* Designed and Developed the **ADO.NET Custom Data Provider**. This was core of the reporting architecture which allowed the generation of the reports from the Document Instances by writing the custom SQL Statements on the documents as SQL Objects. The reports could be generated on SSRS or Crystal reporting tools.

**Software Engineer, Global Tech (I) Pvt Ltd, India** Apr 2002 – Oct 2003

Involved in analysis, design and development of various software applications in client-server technology and web-based technology in multi user environment developed using different Microsoft technologies and databases.

* **Key projects** include **Time & Attendance System, Job Clocking System**, 4MRP (Material Resource Planning), [www.thepcbshop.com](http://www.thepcbshop.com).
* Handled the **user acceptance test** and **End User Training sessions at client location.**

**Application Software Programmer, ECN India, India** Aug 2000–Apr 2002

Involved in analysis of high-level design and technical requirements and creation of low-level design and development of various software applications in Customer Relationship Management (CRM) domain.

**Key projects** include design and development of Account Project Management System, Promo System, Customer Care Centre applications for German client Vaillant.

### **Educational Award & Certifications**

* **Master of Business Administration,** SK School of Business Management, India
* **Bachelor of Business Administration,** Prestige Institute of Management & Research, India
* Received **merit certificate from** **Govt. of India** for achieving high position in merit in secondary school Examination.
* **Enterprise Design Thinking Practitioner - IBM**
* **Microsoft Certified -** Azure Fundamentals
* **Certified SAFe® 4 Agilist** – Scaled Agile
* **SMAC -** Scrum Master Accredited Certification,International Scrum Institute.
* **Brainbench Master Certification** in ASP.Net.
* **MCSD -** Microsoft Certified Solution Developer