

# Aniket Wadodkar

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## Objective

To find a challenging and responsible job in a reputed institution where my skills will contribute to the overall success of the organization and provide opportunities for my skills, knowledge and career growth.

## Professional Summary

4 Years of overall experience with 3.8 years of relevant experience as Salesforce Administrator and implementing cloud based CRM applications (Salesforce.com)

- Working for implementation and support of CRM application.
- Experience in design, development, testing and documentation of Salesforce.com solutions to Global Customers.
- Experience in building custom application modules using Apex (Classes) and Visualforce technology stacks.
- Worked in Salesforce to Salesforce Integration.
- Ability to drive business requirements and able to take an active role in requirement sessions with customer stakeholders and other groups.
- Sincere, enthusiastic, hardworking with good communication, interpersonal skills and appetite to learn new skills.
- Developed a standalone Reporting and Dashboard solution on Force.com that enhances Sales Team productivity in SF lighting.
- Constantly pursuing to increase my learning curve by engaging and taking up challenging assignments as part of project requirements.

## Organization Worked In

- **Opus Solutions Pvt Ltd Pune** (Jun 2017 to till date)

## SFDC Technical Highlights:

Experience In:

- Hands-on experience in the area of Customization, Configuration, Force.com migration tools (Data loader)
- Customization of standard and custom pages.
- Validation, Workflow rules and Approval Processes.
- Field Updates and field dependency.
- Connected Apps and Remote Site Settings.
- Roles and Profile Management.
- Apex programming, VF Pages, Force.com Sites, Field Sets, SF lighting
- Scheduling Data loader, Scheduling Apex classes.
- Migration Security and Sharing Settings.
- Technical Design.
- Batch Apex, SOQL.
- Force.com Sites, Reports and Dashboards.

- Apex Data Loader,
- Import wizard.
- Marketing Cloud: Journey Builder, Lists, Email Studio, Automation Studio,
- CPQ

## Work Experience

### Project#1

**Title - Compliance system**

**Client: (MGI) MoneyGram International, USA**

**Industry – Compliance and payments**

**Project Description:** The project involved for a set of compliance suite of applications for end users of MGI. The initiative was to provide the end-users of MGI with a rich user-interface, developed on an independent platform, while the data was being supplied from Salesforce instance using its multiple API services –Mainframe Systems, Oracle System Chatter API and REST API. Integrate Informatica cloud, Mainframe and oracle system with salesforce. Support all customers of MGI with all technical and functional issues.

### Role: SFDC Admin Consultant

- Reporting on team performance, customer feedback and daily activities.
- Leading client engagement through emails.
- Be the point of contact for all issues and escalations of the team and ensure they are effectively resolved.
- Worked on administrative related tasks like consigning Roles, creating **Profiles, Users, queues, Email Alerts and Page Layouts**.
- **Build data model** by creating **apps, objects, tabs, fields** with various **field types**.
- Developed and configured various **Dashboards, Custom Reports and Report Folders** for different user profiles based on the need in the organization.
- Depending on clients requirements create **sharing rules, Org wide settings, object level security, field level security, and record level security and user access privileges**.
- Developed **Web-to-Case, Email-to-Case, and Web-to-Lead** functionalities.
- **Automated business process** by creating **workflow rules**, configuring **immediate** and **time** dependent workflow rule actions, configuring **approval process, assignment rules** for Leads and Cases.
- Worked on invoking the **Data loader** for data migration between orgs.
- Worked on Technical Design Document, Migration Checklist.
- Trained and coordinated with the front-end team to help them efficiently consume the API endpoints.
- Effectively consumed **Chatter API and REST API** of Salesforce keeping in the various API limits enforced in Salesforce
- Developed **Visualforce pages, Standard controller, Custom controller, Controller extensions, Apex classes, and triggers** for different functional needs and implemented the business logic based on the requirements.
- Configuration responsibilities include **Workflow, Validation and Security Controls** and Sharing model.

## Project: #2

### Title – Banking and Account System

Client: (CBC) Commercial Bank of California, USA

### Industry – Banking

**Project Description:** An initiative to enable the existing MS-Excel based system on Salesforce. The system measured the banking accounts, like – Saving, Current, Loan. We developed whole bank account system in Salesforce for all customers (end-users) of (CBC) Commercial Bank of California for better experience and easy to use. Developed new interface for all banking related activities in salesforce for customers.

### Role: SFDC Administrator and Developer

- Involved in project kick-off meetings, site-visits and client-interactions to gather the requirements, thereafter prepared the technical design documents.
- Understand client requirements.
- Understand and enhance the application functionalities using **Force.com** platform.
- Configuration responsibilities include **Workflow, Validation and Security Controls and Sharing model**.
- Worked on customization of **Field Level Security, Profile Settings, validation rules and Workflows**.
- Extensively involved in creating various **Record Types and Page layouts** according to the Business requirements.
- Experience working on **SOQL & SOSL** queries with consideration to **Governor Limits**.
- Developed the **APEX classes, controllers** to implement the algorithms, necessary to calculate the health of the process.
- Created **Email templates, approval processes Auto response Rules** and Multi-Step Approval Processes as per the requirements and defined approval actions on them to automate the processes.
- Mass uploading, updating and deleting data using **Apex Data Loader**.
- Designed **VF pages and components**.
- Implementing data transition from one Salesforce org to another org using Salesforce to Salesforce functionality.
- Managing reports of defects & components, sharing those reports to other Salesforce orgs through SF to SF sharing. **Reports and Dashboard** management.

## Project: #3

**Title – Opus Merchant On-boarding.**

**Industry – Banking**

**Project Description:** Merchant On-Boarding is one the product by Opus. It include automated data gathering multiple systems and bureaus, standardize and analyze it to drive a decision KYC, AML scoring through multiple third party. The ML based self-learning engine to analyze the risk. Leveraged Salesforce features like Lead generation/conversion, Work flow management, assignment and escalation rules, API HUB platform with pre-tested API for various business processes invoke, ML base decision support for risk assessment. Configurable adapters to facilitate fast integration with internal and external systems.

Paperless merchant application sign-up and supports scanned upload of all required document.

Sales-to-on boarding multi device Support

- Increased Accuracy due ML based decisions.
- Paper-less system.
- Single Source for Changes.
- Flexibility to add/modify business workflow without much coding changes.
- Data Entry and cost per lead reduction.

## Role: SFDC Developer

- Configured, implemented administrated and maintained the **salesforce.com** platform.
- Experience in performing the administrative related tasks like consigning **Roles, creating Profiles, Users, queues, Email Alerts and Page Layouts**.
- Proficiency in building data model by creating apps, **objects, tabs, fields** with various field types.
- Developed and configured various **Dashboards, Custom Reports and Report Folders** for different user profiles based on the need in the organization.
- Having good knowledge on **sharing rules, Org wide settings, object level security, field level security, record level security and user access privileges**.
- Experience working on **SOQL & SOSL queries** with consideration to **Governor Limits**.
- Worked on **Visualforce email templates, sending emails** through Apex code.
- Created **Controllers and Controller Extensions** as per the Business requirements.
- Created **Visualforce pages and Visual workflows**.
- Migration of the components from sandbox to production using change sets in SFDC,
- Performed UI designing of portals portal for external users - physicians and patients - using customer communities and force.com sites.
- Worked on Lightning component and lightning flows.

## Qualification

- Completed M.C.A. (Engineering) from P.G. Department of Computer Science in year 2015 from Sant Gadgebaba Amravati University, Amravati Marks obtained 69.00%.
- Completed B.Sc. (Computer Science) from Brijlal Biyani Science College, Amravati in year 2013. Marks obtained 73%.
- Completed H.S.C. from Ramakrishna Junior College, Amravati in year 2010. Marks obtained 69.82%.
- Completed S.S.C. from Shri Samarth High school, Amravati in year 2008. Marks obtained 59.38%.

## Certifications:

- Salesforce.com Certified Administrator (201)

## Awards and Recognitions

- 2ND topper of Computer department in Brijlal Biyani Science College Amt.
- Best student Award in Soham Consultancy 2014.
- Certificate of Microsoft India AppFest 2013 held at AMRAVATI UNIVERSITY
- Certificate in AIM'S Programming Contest , CHALISGAON
- Attend One day workshop on "LED LAMP MAKING" in Amravati University organized by Dept of Applied Electronics. SGBAU.
- NCC C' cert certificate

## Personal Information:

Full Name	Aniket Shrikant Wadodkar
Date of Birth	03/12/1992
Sex	Male
Nationality	Indian
Marital Status	Unmarried
Phone	8605019313
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Email	Aniwadodkar1000@gmail.com
Languages Known	English, Marathi, Hindi

## Declaration:

I hereby declare that the above information furnished by me, is true to the best of my knowledge and belief.

Aniket Wadodkar