SHUBHAM KUNDU
Consultant (Vlocity and Salesforce) | Deloitte USI

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Vlocity Customer Endorsement

Vlocity VIP Masters Program Member

Domains

- 🌐 Communications
- 🩺 Health
- 🛡️ Insurance

Skills

- Vlocity
- Salesforce
- SOQL/SOSL
- Vlocity CPQ
- Vlocity Order Management
- Vlocity CPQ APIs
- LWC (*Beginner*)
- Apex
- Java
- Copado
- HTML
- JavaScript
- Polymer

Certifications

- Vlocity certified Platform Developer
- Vlocity Certified Platform Consultant
- Vlocity certified Communications CPQ Developer I
- Vlocity Certified Communications Order Management Developer I
- **Vlocity Certified Professional Communications Developer II**
- Vlocity Health Quoting Developer I
- **Vlocity Certified Professional Health Developer II**
- Vlocity Insurance Quoting Developer I
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Sharing and Visibility Designer
- Copado Certified Administrator
- Copado Certified Developer
- Flosum Certified Professional

Professional experience

- 4 years of design and development experience in Vlocity and Salesforce CRM.
- Consistent experience on Telecommunication Industry.
- Working in Agile Methodology Environment contains Releases and Sprints.
- Expertise in Vlocity Platform Tools (Omniscript(LWC enabled), Integration Procedure, Dataraptor, Cards and Console).
- Defined Proficiency in Vlocity CPQ Essentials, Order Management and Contract Lifecycle Management.
- Product developer(Configured Vlocity Product and associated Rules).
- Order Manager (Responsible for creating Order Management design-time configurations, including modeling of technical products, services and resources, and modeling decomposition and orchestration rules).
- Experience in deploying Vlocity and Salesforce components using VBT, VlocityDX , Change Sets and other CI/CD tools .
- Extensive experience in Vlocity CPQ APIs , Digital Commerce APIs , Vlocity SDK and Vlocity Web components.
- Developed Apex Classes, Apex Triggers for various functional needs in the application.
- Experience in creating and designing of Custom Objects, Fields, Relationships, Validation Rules, Approval Processes, Process Builder and Workflows.
- Analyzed and implemented the security model (Object level, Field level and Record/Data Level) using profiles, Roles and Sharing model (OWDs and Sharing Rules) settings.
- Experience in data export and import using Data Import Wizard, Apex Data Loader.
- Expert in project management tools like Copado and JIRA.
- Good team player and also have the ability to work independently.
- Provide technical assistance to team members and mentor campus hires.

Career History

Deloitte | June,2020 – Present

Confidential (Vlocity)　　　**Duration** : June,2020 – Present
Location : Bangalore, India
Industry : Healthcare

Roles and Responsibilities:
- ❏ Developed LWC Omniscript for Quote to Case(Q2C) flow.
- ❏ Developed LWC component to support Omniscript UI.
- ❏ Designed optimized rating algorithm using Batch Apex and Integration Procedure.
- ❏ Designed and developed Rules like Underwriter Rule and Eligibility for Root Products.
- ❏ Deployed components to higher environments using Autorabit

Career History

Capgemini | Dec,2018 – May,2020

Tet Lattelecom
Duration : Feb,2020 – June,2020
Location : Bangalore, India
Industry : Telecommunication

Roles and Responsibilities:
- ❑ Developed the L2O lead to Order Guided selling(Split Payment , Credit check and Order Capture)
- ❑ Developed the framework which supports automated Migration of Customer data and Product Catalogue using Rest Integration Salesforce and Vlocity OOB Inteface(Staging) Object strategy.
- ❑ Helped automation team to automate Digital Commerce API.

Telia Finland
Duration : June,2019 – Feb,2020
Location : Onshore (Helsinki, Finland)
Industry : Telecommunication

Roles and Responsibilities:
- ❑ Responsible for creating Order Management design-time configurations, including modelling of technical products, services and resources, and modelling decomposition and orchestration rules
- ❑ Responsible for creating technical configurations to external fulfilment systems at design time
- ❑ Configuration of Commercial and Technical Product (Picklist, Attributes, Pricing, Rules, Entity Filters).
- ❑ Implementing Order Management (Decompositions and Orchestration)
- ❑ Developed Dataraptor and APEX callouts to Downstream APIs.
- ❑ Deploying Products and Orchestrations to upper environments from developer sandbox.

Telia Sweden
Duration : Dec,2018 – June,2019
Location : Bangalore, India
Industry : Telecommunication

Roles and Responsibilities:
- ❑ Acted as the Vlocity developer Subject matter expert and provided relevant skill and experience in scope/stories development and implementation by following Agile Methodology.
- ❑ Developed APIs for different Rest Based Services.
- ❑ Extended the existing Apex Class of Pricing to implement different business logic.
- ❑ Integrated external systems using Vlocity Integration Procedure.
- ❑ Designed Product Model Structure.
- ❑ Performed Code Review and coordinating with the QA team.
- ❑ Developed Batch class to send weekly report of Specific Product

IBM | Jan,2017 – Dec,2018

T-Mobile
Duration : Aug,2018 – Dec,2018
Location : Bangalore, India
Industry : Telecommunication

Roles and Responsibilities:
- ❑ Performed detailed analysis of business and technical requirements and designed the solution using configuration and customization in Vlocity Tools and Salesforce.
- ❑ Worked on Document templates.
- ❑ Handling Vlocity CLM.
- ❑ Worked on Interface Implementations
- ❑ Wrote Apex Remote Classes to support Contract creation Omniscript.

Three(H3G) UK
Duration : Jan,2017 – Aug,2018
Location : Bangalore, India
Industry : Telecommunication

Roles and Responsibilities:
- ❑ Participated in the business Requirement meetings.
- ❑ Prepared the design and technical documents containing detailed design.
- ❑ Identified the flow process of the requirement and the pain points to create a simplified and effective system.
- ❑ Developed various Apex Web service Classes (Rest) for integration with other systems, Custom Objects, Tabs, Components and Controllers
- ❑ Performed Code Review and coordinating with the QA team.
- ❑ Being the Administrator in the organization created Profiles, Users, Permission Sets and implemented Record-Level and Field-Level security and configured their sharing settings.
- ❑ Worked on DataRaptors, Omniscripts.
- ❑ Worked on creating SWAGGER file for Integrations.