**NISHANT KRISHNA KAUL**

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Email ID : nishantkaul89@gmail.com

Availability : Immediate

**PROFILE:**

* A customer-centric professional with 8 years of expertise within Business Analysis, Business transitioning, Product Management, Product Strategy, Market Analysis across Ecommerce and Background Screening Services and Banking applications.

**Specialties:**

* Stakeholder Management
* Requirement management
* Product Strategy & Vision
* Product Backlog Management & Refinement
* Agile Methodology (Scrum)

Have great motivation to learn new skills/technologies, excellent analytical/problem-solving skills, fast-learner, resourceful, committed, hard-worker, and self-initiative.

Professional experience:

* **HCL Technologies:** January 2021 to Preseny

Working in the capacity of a **Functional Business Analyst**

* Responsible for product backlog for the development of **Digital Banking Platform** for a leading banking organization in South East Asia
* Harman Connected Services: November 2019 to December 2020

Worked in the capacity of Product Owner for Global Product Initiatives

* Drive and manage requirements for work items for 2 SCRUM teams by defining the backlog and priority
* Coordinate with Global Team, primarily with the Product Management team and specify requirements and intended feature behavior
* Create, refine and manage Team Backlogs to autonomously achieve and maintain targeted business objectives
* Present product concepts, roadmap, and delivery timeline to management and scrum teams
* Work with Release management team to develop and implement release plans working with their teams to ensure value delivery
* Take product enhancements and new product launches from start to finish thinking through each detail and delivering solid results, collaborating with all stakeholders in particular to the Product Management team
* Support project management in effort estimation and risk management activities
* Sears IT & Management Services India Pvt Ltd: February 2017 to August 2019

Worked as Senior Business Analyst

* Creating requirements for work items for a SCRUM team and owning backlog
* Gather, identify, understand and document business requirements.
* Simplify requirement, so that teams are able to digest them easily.
* Coordinate with developers, designers and third parties for the flawless execution of projects
* Ensure project activities are completed within established timelines. Highlight delays if any to relevant stakeholders.
* Provide regular updates to upper management along with project progress report.
* Implementing, testing and deploying solutions to business problems.
* Supporting business transition, defining data migration plans for business transitions.
* Send My Gift Pvt Ltd: October 2015 to May 2016

 Worked as Assistant Manager

* Gather, identify, understand and document business requirements for the new ecommerce Portal.
* Simplify requirement, so that teams are able to digest them easily.
* Coordinate with developers, designers and third parties for the flawless execution of projects
* Ensure deliverables are completed within established timelines. Highlight delays if any to relevant stakeholders.
* Provide regular updates to upper management along with project progress report. Implementing, testing and deploying solutions to business problems.
* Supporting business transition, defining data migration plans for business transitions.
* Faxtel Systems (India) Pvt. Ltd: July 2015 to October 2015

Worked as Assistant Manager- Retail

* Gain in-depth understanding of products
* Work with delivery team to track and provide timely update to the stakeholders regarding the progress
* Preparation of reports including Weekly Sales Report, Campaign ROI Reports and Delivery Report from the in-house developed tools.
* Understanding and configuring the loyalty program for stores
* Assisting roll outs of our products for new brands
* Effective communication across teams.

* Amazon Development centre, India: June 2014 to May 2015

 Worked as Associate

* Responsible for Retail Catalogue - Content enrichment, Listing Assistance, Product Cataloging
* Escalation support- Assisted Fulfillment centers and Customer Support teams for issues prevailing due to incorrect information in the catalog creating
* Vendor support- Assisting vendors with reference to modification request related to the retail catalogue.
* Shapoorji Pallonji International FZ, Algeria– July 2013 – May 2014

 Worked as Site Engineer in Algeria

Real Estate Project Management

* Akamai Construction Private Limited, India– July 2012 – June 2013

 Worked as Assistant Engineer- Civil in Akaltara Chhattisgarh

Real Estate Project Management

Education:

BE (Civil) 2008-12

**Location: Bangalore Nishant Krishna Kaul**