

Kiran J

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PROFILE SUMMARY

- Total 4 + Years of Software Testing (QA) experience in Salesforce Applications Testing with (Salesforce Classic, Admin and Lightning Applications Testing), SFDC Testing, Salesforce Administrator, Manual Testing.
- 2 +Years of experience in Salesforce Application Testing in Profile, Users, Roles, Leads, Contacts, Accounts, Cases, Campaigns, Opportunities.
- Experience in managing user and security settings using Org Wide Default (OWD), Roles and Profiles and Sharing rules in Salesforce Applications.
- Experience in Data Import Wizard and Data Loader for Import and Export of the Data.
- Experience in Designing Test Cases, Execution of Test Cases and Logging Defects.
- Experience in Software Testing Life Cycle (STLC) and Defect Life Cycles.
- Good Experience in Creating and Modifying Reports and Dashboards.
- Good Knowledge in Sales Cloud, Service Cloud and Marketing Cloud Process.
- Good experience on Waterfall and Agile software development Model.
- Good Knowledge in Software Development Life Cycle (SDLC).
- Extensively worked on System Testing in Salesforce Applications.
- Extensively worked in Functional, Smoke, Sanity, Integration, System, Regression, Retesting

KEY SKILLS

- ~ Software Testing ~ Salesforce Application Testing ~ Defect Management Tool (JIRA)
- ~ Sales Force Administration ~ Manual Testing

ORGANIZATION EXPERIENCE

- Worked for **Capgemini Technology Service India limited (Client Location)** from Mar' 2021 to Till Date.
- Worked with **JBG Info Solutions Pvt Ltd (Pay Roll)** from May'2018 to Feb'2021.

IT SKILLS

Operating Systems	:	Windows
Technology and Tools	:	Manual Testing, Sales Force Applications and SQL Server
Test Management Tools	:	Jira Tools
Functional Domain	:	CRM

EDUCATION

Completed MBA from VELS University Chennai

PROJECTS EXPERIENCE

Project #1	:	Fitness Equipment Management system
Client	:	Millenium Trust Company
Environment	:	Salesforce Admin, Classic, Lightning
Role	:	QA Engineer
Team Size	:	15

Project Description:

This application objective is to attract Mainstream consumers and fitness enthusiasts by providing excellent fitness facilities. It is a work execution application that integrates with different maintenance systems used in Millenium trust. This application integrates with 2 systems: Workplace Savings : It deals with the maintenance process with maintenance giving the Technicians a broader range of alternatives while servicing a equipment in their respective location. Fund Membership Custody : It deals with the customer membership in Gym i.e; Old member/ New Member and their details.

Responsibilities:

- Understand and Analyzed User Stories and Design Test Cases as per the User Stories.
- Executed Test Cases and Analyzed Tests Results.
- Testing the GUI, Functional, Retesting, Regression Testing.
- Reporting bugs in JIRA Tool.
- Preparing the Traceability Matrix between Requirements & Test cases.

- Worked with Leads, Contacts, Campaigns, Accounts, Opportunities & Report entities in Sales Cloud application.
- Involved in data migration by using Data loader.
- Involved managing user and security settings using Org wide default, roles and profiles and sharing rules.

Project#2 : **Grower Management System**
 Client : Safety Chain Software, USA
 Team Size : 15
 Environment : Java, HTML, JSP, Spring, Hypernets and Oracle

Project Description:

The leading independent leaf tobacco merchant serving the world's largest cigarette manufacturers. The application keeps track of tobacco processing activities such as buying, receiving, storage, processing, finished goods shipping and product costing. GMS (Grower Management System) is an enterprise system that provides a visibility to the client regarding Growers, Farms, Agronomic Practices, Raw Material Procurement and Farmer Debt Management.

Responsibilities:

- Understand the Requirements of Application
- Design the Test Cases based on the Requirements of Application
- Conducted various Types of testing's like System , Retesting And Regression Testing
- Executed Manual Test Cases and analyzed Results
- Reporting bugs in JIRA Tool.
- Identified the Issues & Classifying them based on the severity