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|  |  | EDUCATION |
|  | **Master of Computer Applications**CDAC Pune72%2002**B.Com**University of Rajasthan58%2000 |
| Ashish guptaProject ManagementPERSONAL DETAILS9610600200ashishguphta@gmail.comwww.linkedin.com/in/ashishgupthaAddress: Whitefield, Bangalore, 56004805/05/1978PROFILEI have got 10 years of experience in **Project Management** including **7 years of Team Lead experience**. I have **Managed a Team of 10 Members**. I have worked on **Upgradation**, **Support, Enhancement** and **Transition** **of Projects** in **Telecom Domain** and in **SAP ERP**. Technology. I have worked on both **Agile Scrum and Waterfall**. **Client Interaction** and **Requirement Gathering**. Mapping the Requirements to **Functional Specification**. **Manage the Project Development Life Cycle** Writing **Product Backlog** and **User Stories**. **Sprint Planning**. **Scrum Ceremonies**. **User Accepted Testing, Functional Testing** and **Regression Testing**. **Manage** **Build, Release, Delivery** and **Transition** **of Application**. Prepare **Software Requirement Specification**, **Functional Requirement Specification** and **Project Traceability Matrix**. **IT Service Management** and **Stakeholder Management**. **Identity and Access Management. Project Status Reports. Operational Dashboard. MIS.**  |  | WORK EXPERIENCE |
|  | 1. Project Leader at ATOS Bangalore (2015 – 2018)**Project Name** – Nokia**Project Details** – Nokia Project developed in **SAP ERP** Technology as per **Agile Scrum Methodology** for **Nokia Global Sales and Marketing Team**. Nokia Global Sales and Marketing Team use this **SAP ERP** Application across Globe for Sales Order Management, Invoice Management, Purchase Order Management, Opportunities Management, Bidding Management, Sales Process and Sales Team Management, Revenue Forecast Management, Identity and Access Management, Organization Structure Management and Customer Master Record Management in **Sales and Marketing Cluster** and in **Services Module**.**Job Profile** – **Manage a team of 5 members**. **Client Interaction** and **Requirement Gathering**. Mapping the Requirements to **Functional and Technical Specification**. **Manage the Project Development Life Cycle** as per **Agile Scrum Methodology**. Writing **Product Backlog** and **User Stories**. **Product Backlog Grooming and Refinement**. **Sprint Planning**. Organize **Scrum Ceremonies**. **Effort Estimation** using **Planning Poker**. **Sprint Velocity Calculation**. Preparation of **Burn Down** and **Burn Up Charts**. Writing Down **Definition of Done** and **Acceptance Criteria** of **User Stories**. **Risk Management** and **RAID Analysis**. Preparation of **RAID Logs**. **Feasibility Analysis**. Do **User Accepted Testing**, **Functional Testing** and **Regression Testing**. **Manage** **Build, Release, Delivery** and **Transition of Application**. **Manage** **Upgradation, Support, Enhancement** and **Transition of Projects**. Prepare **Software Requirement Specification**, **Functional Requirement Specification** and **Project Traceability Matrix**. **Implement** **IT Service Management Process. Stakeholder Management**. **Troubleshooting of SAP CRM** and **SAP SCM Functional Issues** in **Service Now**. Management of Sales Order, Invoice, Purchase Order, Opportunities, Bidding, Sales Process and Sales Team, Revenue Forecast, **Identity and Access Management**, Organization Structure and Customer Master Record. Create **Project Status Reports, Operational Dashboard** and **MIS Reports**.Team Size – 20 Domain – TelecomTools – **Microsoft Project**, **SAP ERP**, SQL, Service Now, **Advance Excel**2. Team Leader at IBM New Delhi (2009 – 2014)**Project Name** – Vodafone**Project Details** – Vodafone Project developed in **SAP ERP** Technology as per **Waterfall Methodology** for **Vodafone Global Sales and Marketing Team**. Vodafone Global Sales and Marketing Team use this **SAP ERP** Application across Globe for Sales Order Management, Invoice Management, Purchase Order Management, Opportunities Management, Bidding Management, Sales Process and Sales Team Management, Revenue Forecast Management, Identity and Access Management, Organization Structure Management and Customer Master Record Management in **Sales and Marketing Cluster** and in **Services Module**.**Job Profile** – **Manage a team of 10 members**. **Client Interaction** and **Requirement Gathering**. Mapping the Requirements to **Functional and Technical Specification**. Pass on the Requirements to Technical Team for Development. **Manage the Project Development Life Cycle** as per **Waterfall Methodology**. Work Closely with Technical Team to Clarify the Issues and Monitor the Development. **Feasibility Analysis** and **Effort Estimations**. Do **User Accepted Testing, Functional Testing** and **Regression Testing**. **Manage Build, Release, Delivery** and **Transition of Application. Manage Upgradation, Support, Enhancement** and **Transition of Projects**. Prepare **Software Requirement Specification, Functional Requirement Specification** and **Project Traceability Matrix**. **Implement** **IT Service Management Process. Stakeholder Management**. **Troubleshooting of SAP CRM** and **SAP SCM Functional Issues** in **BMC Remedy**. Management of Sales Order, Invoice, Purchase Order, Opportunities, Bidding, Sales Process and Sales Team, Revenue Forecast**, Identity and Access Management**, Organization Structure and Customer Master Record. Create **Project Status Reports, Operational Dashboard** and **MIS Reports**.Team Size – 15 Domain – Telecom Tools – **Microsoft Project**, **SAP ERP**, SQL, BMC Remedy, **Advance Excel** |
|  | SKILLS and software tools |
|  | * **Project Management, Project Delivery** and **Project Transition**
* **Business Analysis** and Business Support System
* **Agile Scrum** Methodology and **Waterfall** Methodology
* **Product Backlog, User Stories, Spring Planning, Scrum Ceremony**
* **IT Service Management** and **Stakeholder Management**
* **Production Support, Incident Management, Application Support**
* **Client Interaction** and **Requirement Gathering**
* **Team Management** and Work Force Management
* **User Accepted Testing, Functional Testing** and **Regression Testing**
* **Microsoft Project**, **SAP** **ERP**, SQL, BMC Remedy, Service Now, **Excel**
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