Syed Monis Khurshid

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Profile Summary

- Certified Professional Scrum Master (PSM) and Product Owner (PSPO) with more than 11 years of experience in Project and Product Management, Data Migration and ETL, Scrum, Data Engineering, Functional, Automation and Database Testing.
- Improved product delivery by implementing Agile framework, resulting in a 20% increase in efficiency and a 15% reduction in project timelines.
- Project Planning, People, Product and Project Management defining scope, expectations, technology, risks, deliverables, timelines, budgets and resources.
- Managed cross-functional project schedules, remove roadblocks, and streamlined the processes for data migration projects at client locations in Australia and New Zealand.
- Successfully completed data migration Projects using SQL and other ETL tools resulting in a 95% accuracy rate.
- Led the planning of test cases and test strategies for various testing techniques throughout the software testing lifecycle (STLC), ensuring all code is usable and tested, resulting in a 98% defect-free release.

Technical Knowledge and Skills

- Good understanding of software development life cycle (SDLC), Product development, Waterfall model, Product and Project management, Agile methodology and Scrum framework.
- Comprehensive knowledge of Scrum and roles associated with a Scrum Master and Scrum Product Owner.
- Hands on in training Organizations in implementing Scrum to reduce waste and support timely Product and Data delivery.
- Experience in working in Scrum framework to write and define user stories, organize Product and Sprint backlogs, Sprint planning, Daily standups, Sprint review and Retrospective.
- Hands on in supporting Product Owners in removing impediments and backlogs, which hamper timely delivery of solutions.
- Familiar with different types of testing like Database testing, Black box testing, White box testing, Functional Testing, Regression testing, Sanity testing, User Acceptance Testing (UAT) and Automation Testing using SQL.
- Comprehensive knowledge in creating data conversion, migration scripts and procedures for ETL using SQL.
- Working experience of multiple Time Billing and Accounting software's like BillQuick, QuickBooks, Sage Peachtree and Time Slips and other Project management software's and tools like Jira and Confluence.

Work History

Capgemini India (Apr.2022 to Present)

Manager – Data Migrations and Management

Data Migration Consultant at Mercedes Benz Research and Development India (MBRDI)
- Led global project with multiple geographical locations and countries, overseeing the design and implementation of data migration solutions for Mercedes Benz Financial Services (MBFS) at client sites in Australia and New Zealand, resulting in seamless data transfer across systems.
- Identified and resolved data inconsistency and data quality issues, exceptions, and provided scalable solutions to ensure high quality and consistent data for clients, resulting in improved accuracy.
- Successfully converted business requirements into usable solutions by defining project scope, maturity, and delivery, leading to timely completion of projects within budget.
- Business Analysis of the data systems to provide scalable and productive business solutions.

BQE Software Pvt. Ltd (Nov.2011 to Mar.2022)

Project Manager - Data Migrations (Jul.2018 to Mar.2022)
- Organize and lead Project Kickoffs, ensuring clear communication of project objectives and expectations with stakeholders, resulting in a 20% increase in on-time project delivery.
- Conducted comprehensive data analysis and evaluation of client databases, identifying areas for improvement and cost-saving opportunities, leading to a reduction in data errors by 15% and an increase in client satisfaction by 25%.
- Translate business requirements and processes into technical requirements for seamless software solutions and delivery.
- Extract, Transform and migrate third party software data including Access, Excel and similar packages into flagship products using SQL database tools like SQL import Wizard, ODBC drivers and ETL methodology.
- Testing data consistency, data mapping and validation between different Data sources using SQL.

Scrum Master (Jul.2018 to Mar.2022)
- Implemented Scrum framework across the organization, serving as the Agile Coach for multiple teams, resulting in a 30% improvement in product delivery efficiency and a 40% decrease in defects during software release.
- Successfully helped Scrum teams to be more efficient and productive by removing roadblocks and impediments.
- Supported Product Owners for effective management of Product Backlog to preserve Sprint and Product Goal.
- Effectively ensured all Scrum events and ceremonies like Sprint Planning, Daily Standup, Sprint Review and Sprint Retrospective take place productively and are kept with in defined timebox.

Database QA Lead and
Product Manager (Jul.2014 to Jun.2018)
- Defined Product vison, roadmap, product goal and product strategy based on customer requirements and feedback.
- Identified and resolved process gaps and constraints, leading to streamlined product development processes and improved efficiency by 20%.
- Accelerated the process of bug detection by creating and executing SQL scripts and SQL Automation queries to resulting in a 50% reduction in data inconsistencies and redundancies.
- Leadership roles in creation and execution of development process, QA and testing processes, test strategies, test plans and bug documentation for data analysis and product review.
- Mentored a team to oversee the database QA process from grass root levels hence earning more effectiveness in quality of data, products and solution provided resulting in increased profitability.

Software Lead QA Engineer (Nov.2011 to Jun.2014)
- Developed and implemented comprehensive manual testing strategies to ensure usability, redundancy, and data flow of software solutions for SaaS projects, resulting in a 20% reduction in bugs reported by clients.
- Conducted thorough bug reporting and tracking using Jira, resulting in a 15% decrease in the average time to fix reported issues.
- Verified the consistency and absence of side effects in software fixes, ensuring a 98% success rate for bug resolution.
- Created detailed test plans, test cases, and functional, Smoke and Sanity testing methodologies that increased overall efficiency by 25%.
- Led go/no-go release decisions by collaborating with cross-functional teams including Product Management, Project Management, Development, and QA to successfully deliver scalable solutions on time and within budget.

Certifications

- Certified Professional Scrum Product Owner (PSPO)
- Certified Professional Scrum Master (PSM)
- Cisco Certified Network Associate (CCNA)
- Microsoft Certified System Engineer (MCSE) – Windows 2003 Server.

Education

- MBA (Information Technology), NIBM, Chennai (2015)
- Bachelor of Engineering (Information Technology), Bharati Vidyapeeth College of Engineering, Pune (2011).