# Professional Profile:

* **11+ Years of** experience in Software **Testing (Manual and Automation(SELENIUM))**.
* **2 Years** of Development experience in MS.NET Technologies (**ASP.NET,VB.NET,C#.NET**)
* Worked at **Client location** (UK) for 1 Year.
* Worked at **Client location**(Singapore) on Business for one month.
* Good exposure on testing **Web based and client /server** applications.
* **10+** Years of Experience in **Retail & Corporate Banking**.
* Good experience in **SDLC** and **Testing life cycle process**.
* Extensive expertise in Creation and Reviewing **of Test Briefing pack, Test Plan, Test matrix and Test outcome Reports.**
* Good experience in **Agile** methodologies**.**
* Extensive working experience in **System, Integration, Regression, UAT, Production Live incident Testing, API Testing and Database Testing**.
* Extensive knowledge in **MS-Access, Oracle 10g, SQL Server 2010**, **SAP Banking Services, SAP DS (ETL),SAP BW and SAP ES**.
* Good experience in Scripting languages HTML, Java Script and XML.
* Good experience in **Quality Center 10, ALM,JIRA and QTP 11,UFT,SELENIUM.**
* Good experience in **Confluence**, **Ready API**,**POSTMAN and SOAP UI**
* Strong initiative, creative and comfortable in high intensity and challenging work environment and good at learning new technologies.

## Educational Background

M.C.A. (Master of Computer Applications)

## Working Experience:

* Working as a Test Lead in IBM India Pvt.Ltd since Nov 2009.
* Worked as a Technical Associate in Techmahindra Pvt Ltd., Pune during Sep 2007 to Jun 2009.
* Worked as a Software Engineer in Infinity-Data Technologies, Pune during Nov 2006 to Aug 2007.

## Achievements Summary:

* Received several customer appreciations while working in different applications in the project at offshore and onsite in India and UK.
* Received PRIDE award two times for outstanding contribution and exemplary commitment towards the client (NATIONWIDE) and organization.
* Managed successful delivery of Regression pack Automation using Flow model test releases with no show stopper critical defects.

**Certifications:**

* **ISTQB** certified in Software Testing.
* **SAFe 4.5 (Scaled Agile Framework)**

## Environments worked in different projects:

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| **Operating Systems** | UNIX, Windows XP/95/98/2000 and Windows 7. |
| **SERVERS** | IIS,Personal Web Server,Citrix,Citrix Blade,VM,VDI |
| **Technologies** | C#.NET,VB.NET,JAVA,J2EE,POWER BUILDER, Mainframe,  SAP Banking, Data cap and File net. |
| **Tools** | Quality Centre, ALM, QTP, TOAD, UFT, Selenium. |
| **Relational Databases** | ORACLE,SQL SERVER |
| **Web Technologies** | ASP.NET, HTML, XML, JAVA SCRIPT |
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Roles and Responsibilities:

1)Work with other teams as required to coordinate testing activities  
2) Coordinate/govern the testing activities throughout the testing lifecycle  
3)Attending Scrum meeting & Retrospective meetings.  
4) Preparation of Test plan, Test Completion Report  
5)Understanding Business requirement and User stories.  
6)Preparation of Test Scenarios and Test Cases  
7) Upload of Test cases  
8)Creating requirements and mapping the requirements to test cases.  
9)Execution of Test cases using ALM.  
10)Raising Defects using ALM and coordinating with developers to fix those defects on time.  
11) Creating tasks in JIRA. Updating the task status regularly on time in JIRA.  
12) Uploading Test cases in SELC and make sure that they are reviewed and Signoff.  
13)Preparation of Test outcome report and also make sure that it is approved by BA.  
14)Work with other teams as required to coordinate testing activities  
15)Coordinate/govern the testing activities throughout the testing lifecycle

**1. Project: Open banking**

**Client: NBS (UK)**

**Domain: BANKING**

**Role: Test Lead**

**Team Size:12**

**Testing Tools: ALM,JIRA,**

**Tools & Applications: SOAP UI,Ready API,PES**

**Environment: JAVA, SELENIUM,**

**Duration: Jan 2019 – Till Date**

**Project Description: The Open Bank Project is an open source API and App store for banks that empowers financial institutions to securely and rapidly enhance their digital offerings using an ecosystem of 3rd party applications and services. Open Banking Platform protected resources use OAuth. They take care of the basic OAuth flow. Now onward all third party will be connected to NBS via REST API (API GEE Platform) and for further process that is account information, transactions, beneficiary details, standing orders and payment life cycle.**

**2. Project: Credit Card Dispute**

**Client: Westpac(Australia)**

**Domain: BANKING**

**Role: Test Lead**

**Team Size:12**

**Testing Tools: ALM,JIRA, CONFLUENCE,ECLIPSE IDE**

**Environment: JAVA, SELENIUM ,ICM, SAFe 4.5**

**Duration: Jun 2017- Dec 2018**

**Description:**

Credit Card Disputes: The Card Dispute project will leverage the Enterprise IBM ECM platform. The Dispute Process workflow will be designed, build and tested on the IBM Case Manager. Case documents will be saved in IBM FileNet. Dispute lodgment would happen through various channels of Westpac Live, Compass, SOL and DDS. Channels will integrate with IBM Case manager to create disputes. Case manager will then integrate with various product systems and external applications to process the Dispute workflow. Also, as part of the Visa Compliance, all Disputes need to be raised in VROL directly for processing. Business wants to automate the Dispute Processing for all these scheme systems

BBSI:  
Westpac’s mission is to make life easier for our people with the automation of an imaging process through the new ECM platform, having one process for all involved and one image repository Group wide.   
  
Target outcomes include:  
· Automated categorization of documents removing manual errors  
· Automated redacted of TFN’s reducing operational risk  
· Reduction of multiple systems that BBS users for Imaging  
· Automated process scaled to future growth without additional operating cost

**3.Project: ACMS (Asian Regional cash management System)**

**Client: BTMU - Singapore**

**Domain: BANKING**

**Role: Test Lead**

**Team Size:13**

**Testing Tools: ALM**

**Environment: MS.NET, Selenium**

**Duration: Jun 2016-May 2017**

Description**: ACMS** used by Bank back office users and Corporate subscribers .It contains modules Task List, Information Reporting ,Cash,Services,Corporate Login. ACMS stands for Asian cash management system.

**4.Project: SAP BDC (Banking Development Centre)**

**Client: Nationwide Bank, UK**

**Domain: BANKING**

Team Size: 12

Test Tools: Quality Centre, ALM, QTP,UFT

Environment: SAP Banking (SAP DM), SAP Web services, SAP BW, SAP DS, SQL Server

Duration: Sep 2013 to May2016

Description: The BDC is part of the Retail Products Development Group and sits alongside the Customer and Savings Development Centre. Working on Account Management (FS-AM), Posting control management (FS-PCO-AM), Business partner (FS-BP), Payments, Card Management, Cheque Management, Posting lock management ,Bank statement, Time Travel (settlements) and Batches.

The scope of BDC involves system testing of following

1. SAP Data Services

2. SAP Business Warehouse

3. SAP Deposit Management

4. SAP Enterprise services

5. **Project: 7DAS Project (Faster Payments)**:

**Client**: (**Nationwide Bank-UK**)

**Domain**: **BANKING**

Role: Test Lead

Team Size: 10

Test Tools: Quality Centre

Environment: Microsoft Test framework, Iliad, SAP, UNISYS

Duration: Aug 2012 to Aug 2013 (IBM India Pvt.Ltd – Worked at client side (NBS, Swindon, UK).

Project Description: The objective of the Account Switching Service is to provide a robust service that enables personal, business, charity and trust banking customers to fully switch their current account seamlessly from one bank to another in seven working days (a Full Account Switch). The accounts covered by this service are UK Sterling current accounts including personal and business current accounts.

As part of the account switch, the service will manage the transfer of payment arrangements from the customer’s old account to the new account. The payment arrangements that will be transferred include Standing Order mandates, bill payment arrangements, internal transfers and Direct Debit Instructions. The account switch will also transfer future dated payments with a due date that is later than the date for the completion of the switch.

**6. Project: Voyager-Payments**

**Client: Nationwide Bank, UK**

**Domain:BANKING**

Role: Test Lead

Team Size: 10 members

Test tools: Quality Centre, Share point portal

Environment: Windows XP & MS.NET

Applications: Portrait, Transform, BOSS FO, Payment Enquiry, Discovery, Internet Banking, VBO

Data base: Mainframe (CIS-Customer Information System), SQL SERVER, SAP

Middle ware: BACS, Payments Platform.

Duration: Jan 2011 – July 2012 (IBM India Pvt.Ltd.)

Description: NBS (Nationwide Building Society) is a type of building society which was founded in 1846, and as of 2009 is the largest financial institute in the world. NBS offers banking and financial services.

Voyager-Payments: - The Voyager programme will provide a fully integrated next generation core banking platform for nationwide building society which will see the complete replacement of existing banking systems, moving from Unisys to SAP core ledger for SAP banking products, which will take nationwide to more competition in current banking world. Worked on different modules like internal electronic funds transfers, Standing Order, Future Dated Payment, Direct Debit, Automated Credit etc.

Business Details:

1. Internal Transfer/Funds Transfer
2. Standing Order, Future Dated Payments, Single Immediate Payment, And Regular Payments.
3. Telephone Self Service (TSS: Test Script Preparation and Execution).
4. ATM, BASE 24 Scripts.
5. Corporate Cheque / Cheque Withdrawals
6. Internal Transfer using BOSS (Test Script Preparation).
7. Evidences for Payment Transactions using Payment Enquiries, Jimsys, Transform, Boss Journal Viewer, BO.
8. Locks and Inhibits (Fraudulent, Closed Account, Deceased, Bankruptcy, No Withdrawals Set)-Test Script Preparation and Execution.
9. Sundry Transfers and Error Suspense Scenarios and Conditions (Test Preparation).

Summary:

I was a part of Payments team since beginning and my involvement includes making DTC from BACs, SPD, and BID Documents. Based on DTC sheets Test Script preparation was carried.

As part of Acceptance Test, involved in both preparation and Execution of Payments Scripts including Evidencing in different applications like Portrait, Aurora, Payment Enquiries, Jimsys, Transform, Boss Journal Viewer, and VBO.

7. Project: iCRM (Integrated Customer Relationship Management)

**Client: Nationwide Bank, UK**

**Domain:BANKING**

Role: TestLead

Team Size: 10 members

Test tools: Quality Centre, QTP,Share point portal

Environment: Windows XP & MS.NET

Applications: Portrait, Transform

Data base: Mainframe (CIS-Customer Information System), SQL SERVER, SAP

Duration: Nov ‘09 – Dec ’10 (IBM India Pvt.Ltd)

Description: NBS is a type of building society which was founded in 1846, and as of 2009 is the largest financial institute in the world. NBS offers banking and financial services.

ICRM: - iCRM is comprised a series of web services used to interface with other applications such as the Internet Bank, GABS and CIS. It allows an employee to capture customer details which may be utilised at a future date to help customers/NBS ensure their needs are met, and from a business perspective, to expand their product holding. This software is being used by NBS in Branch offices and call centres. Advisors instigate an ID Check on a Customer (Individual or Organization).The id check will occur either when a new customer is first registered, or as part of an initial account opening.

**8. Project:****CCB Desktop Application Set-2**

**Domain: Telecommunication**

**Client: AT&T USA**

Role: Tester

Team Size: 15 members

Test tools: Quality Centre, RT Manager, Dashboard Admin Tool, SharePoint Portal.

Environment: UNIX, Windows XP, JAVA, J2EE and Power Builder

Applications: EASE-SW

Data base: Mainframe (SORD, BOSS), SQL SERVER

**Project:****OBOE (One view Business Orchestration Engine)**

**Domain: Telecommunication**

**Client: British Telecom (UK)**

Role: Tester

Team Size: 12 members

Test tools: Quality Centre

Environment: Windows XP, MS.NET, SIEBEL, Oracle 10g, TOAD.

Data base: Mainframe (SORD, BOSS), SQL SERVER

**Description**: The OBOE revolutions Program is the migration of users of the Small/Medium Enterprises (SME), also known as BT Business platform (evolve) onto the One View BT strategic Siebel platform. Hence need to arise for integrating E2E product journey with One View using The OBOE application.

OBOE is N-Tier order Automation System developed for ordering telecom products for BT Retail group. It automates the process and finally processes order on CSS mainframe database using web services instead of screen-scrapping login. OBOE uses web services for interaction between client and server and uses combination of IBM MQ and windows services to process order offline. It has Client, Order Placement server and Data access layers. System works with One View (Siebel) application and consumes many services like STAA, Fast Peter, and Alchemy, PMP etc.

**9.Project: HRMS**

Client: Infinity Data Technologies

Team Size: 12 members

Test tools: Quality Centre

Environment: Windows XP, MS.NET

Applications: HRMS

Data base: SQL SERVER

Description: - HRMS is an interface used by the Infinity People for checking their Log System, Productivity Details, Quality Details and Viewing their Salaries. This System containing modules like Log System, Productivity Details, Quality Details and so on.LogSystem is used for creating online login details, online break details, Viewing daily Report. Productivity Details module is using for checking their Daily Productivity. Quality Details module is used for to see the performance of the User.