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| **Manigandan Ramu** |
| **Mobile: +91 9986162772****E-mail:** manigandansachin@gmail.com**DOB: 10/06/1990****Passport: L3556443 Valid 19/09/2023.****Domain Proficiency**: Core Banking, Cross Border Payments, Sanctions.**Education:*** B.E (CS) –New horizon, college of engineering. Passed out year 2013.

Aggregate:75%**Certification:*** CSM – Certified Scrum Master

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**Employment details:*** **TCS Bangalore**

**From 28 Feb 2014 to till date.****Technical Skills:*** Tools: Rally, HP QC ALM
* Web Service (SOA): SOAP UI
* SVN, GIT, HUDS
 | **CAREER OBJECTIVE**Experienced scrum master with a proven track record of delivering high-quality software, on-time and within budget seeks a position with a top technology firm.**CORE QUALIFICATIONS*** Certified Scrum Master (CSM in Scrum Alliance)
* Evangelist of agile/scrum principles and methodology.
* Proven ability to work creatively and analytically in a problem-solving environment.
* Two years and 4 months of scrum experience.

**Summary of Skills:*** Certified Scrum Master. Currently associated with TCS handling 10 members agile team **C,C++ and ASP.net** development projects.
* Overall 7.4 Years of experience in IT Industry. 2.4 Years of experience as a Scrum Master and 5 Years of experience in Development (Datastage, Unix, Shell scripting, SQL, github, c/c++ , html, css, and basics of devops, machine learning).
* Expertise in resolving datastage issues in production environment.
* Able to monitor team and provide status to stockholders regarding backlogs and plan to overcome the same.
* Worked on tools like DataStage 11.5 & 11.7, GIT, Service now,Jira,Rally,Azzure board.
* Managed 10 members team (7 from offshore and 3 from onshore)
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| **Current Roles & Responsibilities**Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
* Work closely with project owner in backlog management and continuous delivery of features.
* Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
* Direct and lead development team from project initiation through the delivery of final product.
* Facilitate team, PO to maintain Scrum Artifacts like Product Back Log, Sprint Back Log and Product Increment

**Project Details**

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| Location | Bangalore |
| Duration | Apr ‘19 – Till date |
| Role  | Scrum Master |
| Client | American-Express(AMEX) |
| Tools/Services | JIRA,Devops |

**Responsibilities:** Apart from usual scrum Master role* Worked on Agile transformation from Water fall methodology for 4 projects with 100% successful implementation
* Scrum coach for the entire account and helped in providing scrum knowledge for more than 50 team members

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| Location | Bangalore |
| Duration | Feb ‘16 – Mar‘19 |
| Role  | Datastage Admin |
| Client | American-Express(AMEX) |
| Tools/Services | Datatstage,Jira, SQL Server Management Studio, SQL profiler,GIT and service Now. |

**Responsibilities:*** Monitoring of All the Production and Development environment for smooth operations across all locations for end users
* Maintaining SLA for all the Production and UAT server issues.
* Monitoring of servers for smooth workflow.
* Preparation of issue trackers and reports on timely basis and sharing with client.
* Migration of objects from one environment to another.
* Resolution provided to the users in case of any DataStage related issue.
* Validation of servers Pre and post patch deployment in all environments.
* Familiar with ETL and DataStage architecture

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| Location | Chennai |
| Duration | Feb ‘14 – Jan ‘16 |
| Role  | C++ Developer |
| Client | Alcatel-Lucent |
| Tools/Services | Clearquest,wireshark,vmware,source navigator and SQL Server, |

**Responsibilities:*** Implemented IPv6 solution on Media Gateways which transmit packets over the internet using VoIP and FoIP as a developer on UNIX, C and C++ platforms.
* Worked on the development of a component called Signaling translator.
* It enables the exchange of messages between the CPU, which is capable of communicating only in IPv4 and devices such as Media Gateways and IP Phones functioning in IPv6
* Worked on the protocols H323, RTP, UDP, TCP and IP
* Worked on the development of making the media gateways capable of carrying IPv6 information in the payload of H323 messages
* Expertise in the installation of VMWare over appliance servers
* Hands on experience of creation and maintenance of virtual machines on VMWare.
* Involved in Unit Test, System Integration Test Design and Execution

**PMO Activities****Resource, Facility & Security Management*** Working with service line Delivery Managers on all Open demands and ensure that there is supply of resources and coordinate with the RMG team to recruit the resources. Resource allocation, Seat Allocations, Time sheet verification.
* Relationship management with internal stakeholders like Facilities team, IT teams, Finance teams and Audit teams. Laptop and Desktops request and assignments

**Declaration**I hereby declare that the above information is true to the best of my ability and knowledge.Place: Yours Sincerely,Date: Manigandan Ramu. |
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