Varsha Hariharan

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CAREER OBJECTIVE:

To take up a thought-provoking career in a concern where I can be a team member, seeking challenging level assignments in the Technology with an organisation that helps me to exploit my potential and develop new innovative ideas.

WORK EXPERIENCE:

- Salesforce Developer with Classic and Lightning experience from September 2017 to till date.
- Salesforce Administrator experience for 4 months from May 2017 to September 2017.
- .Net Developer from September 2014 to May 2017.

PROFESSIONAL SUMMARY:

- Currently working as a Senior Consultant with Capgemini Technologies.
- Have onsite experience for a period of 10 months at Costa Rica.
- Worked as a Lead Developer in implementing Lightning projects in Salesforce for 1.5 years.
- Have a broad exposure to Visualforce Projects in Salesforce for around 3.5 Years.
- Acted as a sole project executor, completed all tasks, and managed project from start till end for PMO Portal Enhancement.
- Excellent Code debugging skills.
- Ability to work as a team member or an individual and confident in achieving the best results.
- 2.5 years of experience in ASP.Net, VB.Net Development for Retail sectors.

TECHNICAL SKILLS:

Operating Systems	: Windows (7, 10, 11)
Programming Language	: Apex Programming, VF Page, Javascript, C#, ASP.Net, ADO.Net, HTML
Other Proficiency	: MS Office
Database	: SOQL, MS SQL Server, Oracle

Project: Migration of Presley CRM to Salesforce

- **Type:** Salesforce Lightning Web Component – Agile Methodology
- **Client:** A leading heavy equipment dealer
- **Duration:** Jan 2022 to till date
- **Description:** Presley is a CRM tool which is now getting migrated to the Salesforce CRM. We are maintaining the Legacy data as well as implement the functionalities present in the Presley so that the user could get easily adapted. This project deals more with configurations and Flows. Involved with much lesser coding of Apex class and the Lightning Web components.
- **Responsibilities:** Work closely with the developers and the onshore counterparts and act as a bridge. Also work as a tech lead come architect, wherein develop the solutions for the user stories and guide the team on technical blockers.

Project: Development of Portal for Applicants and Officials for ECFMG

- **Type:** Salesforce Lightning Web Component - Agile Methodology
- **Client:** A leading Education Commission for Foreign Medical Graduates
- **Duration:** April 2020 to May 2021
- **Description:** A Salesforce community for the Applicant and the Officials has been created to assess the readiness of International Medical Graduates to enter fellowship programs in United States.
- **Responsibilities:** Work closely with client on requirement gathering and impact analysis. Usage of Apex Controller as backend and Lightning Web Component as frontend.

Project: Enhancement and Maintaining of Salesforce Community (Onsite)

- **Type:** Salesforce CRM – Agile
- **Client:** A leading Company that manufactures Fire and Security equipment for buildings
- **Duration:** December 2018 to April 2020
- **Description:** A Salesforce community has been implemented that deals with creation of Projects. It has an integration with .Net as well as SharePoint repository to generate a GUID and save the Documents related to the Project in SharePoint, respectively. .Net Integration deals with Documents and SharePoint repository is created for Certain customer types.
- **Responsibilities:** Usage of Apex, Visualforce pages to achieve custom functionalities. Work closely with the client on requirement gathering and impact analysis for changes in existing functionalities. Providing Post Deployment support. Make sure of code coverage.

Project: New Lightning Community Support Portal Implementation

- **Type:** Salesforce CRM - Lightning
- **Client:** A leading Company that manufactures Fire and Security equipment for buildings.
- **Duration:** June, 2018 to November, 2018
- **Description:** Creating a new community that has two integrations. One integration is to fetch the Documents from the Repository and the other Integration is to fetch the License of the Software. If the License is already present show the existing license to the User, else generate a new License. The community basically acts as a Support portal that has different documents to help with and renew Software Licenses.
- **Responsibilities:** Worked as a Lead developer. Usage of Apex, Lightning Components to achieve custom functionalities. Communicate with the client on requirement gathering

and impact analysis for changes in existing functionalities. Providing Post Deployment support. Make sure of code coverage.

Project: Single Instance Salesforce Organisation

- **Type:** Salesforce CRM
- **Client:** A leading Global Construction materials Company
- **Duration:** December, 2017 to March, 2018
- **Description:** Organisations of 3 different countries were put into a single Instance and all the Legacy data of all three organisations are to be retained. The working functionalities of all the Countries must be retained.
- **Responsibilities:** Usage of Apex, Visualforce pages to achieve custom functionalities. Communicate with the client on requirement gathering and impact analysis for changes in existing functionalities. Providing Post Deployment support for the Single Instance.

Project: GST Implementation in Salesforce

- **Type:** Salesforce CRM
- **Client:** A leading holiday lifestyle Company
- **Duration:** May, 2017 to June, 2017.
- **Description:** Implementation of GST resulted in change in the percentage of interest levied to the Users and their Payment Plans. So the change was implemented to extend the Payment Plan with the same EMI Amount, extending the Payment tenure.
- **Responsibilities:** Creating a batch job that does this job and Unit testing for the same.

Project: Project Management Office Portal Enhancement

- **Type:** Web Application (ASP.Net)
- **Client:** Leading Retailer
- **Duration:** July, 2016 to September, 2016
- **Description:** An online web portal where in the End user can generate the Forecast report for a period of six months (or less depending on the Project End Date) from the selected period. The working days are calculated automatically by excluding Saturdays and Sundays (Holidays of the month and leaves of the Associate, if entered any).
- **Responsibilities:** Coding and Unit testing for the web application to forecast the Estimated Amount of a Time and Material Project.

Project: Store Number Expansion

- **Type:** Windows Application (VB.Net)
- **Client:** Leading Retailer
- **Duration:** April, 2015 to July, 2016
- **Description:** A Financial Windows Application that interfaces with Mainframe to fetch and validate the input data with the Mainframe input. After validation and the User upload the data, the data must be written to the Mainframe in a specific layout. Worked in another financial windows application that interfaces with UNIX, wherein the files generated in the UI are FTPed in UNIX and then sent to the Mainframe.
- **Responsibilities:** Coding and Unit testing for the application to be compatible with the expanded store number in its interfacing technology.

AWARDS AND CERTIFICATIONS:

- Certified Salesforce Administrator
- Received Special mention during Townhall for outstanding performance in the team
- Has been awarded with "**The Savior**" award for outstanding work and Support for the Salesforce Lightning Community Creation Project.
- Received "**Path Finder**" Award for outstanding performance for the month of January, 2017 for active involvement in fixing the issue that has been prevailing so long in an Application.
- Received "**Best AVM Project - Runner Up**" Award for the Year 2016 for excellent Metrics results in the Application Value Management.
- Received "**Perfectionists- Best Development Project Award**" for Store Number Expansion Project witnessing minimal defects, vibrant team work and delivering projects on time.
- Secured Second prize in the account level presentation on the topic "**Is Amazon trending in Retail Revolution?**"
- Secured **Great Value – Award for Effective Message** award for the same event.
- Accomplished Retail- Level 0 Certification to gain knowledge in Retail domain.

ACADEMICS:

- Graduated in B.E. – Electronics and Communication Engineering from Vivekanandha Institute of Engineering and Technology for Women in 2014 with CGPA 8.19
- Completed HSLC with 91.6% in 2010 and SSLC with 91.2% in 2008 at Anitha Kumaran Matriculation Higher Secondary School.

PERSONAL DETAILS:

Father's Name	: Mr.N. Hariharan
Mother's Name	: Mrs. H. SathyaBama
Occupation	: Business
Date Of Birth	: 07th April, 1993
Gender	: Female
Nationality	: Indian
Address	: 3/7 West Street, Thandupathu, Manadu Thandupathu, Thoothukudi District – 628208 Tamil Nadu
Mother tongue	: Tamil
Languages known	: Tamil and English

DECLARATION:

I hereby declare that all the details and particulars furnished above are true to the best of my knowledge.

Place: Chennai

Date: (Varsha Hariharan)

SIGNATURE