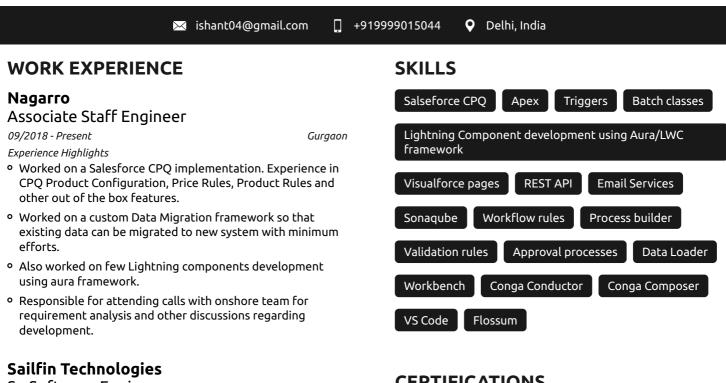
Ishant Mongia

Salesforce Developer with 6 years and 3 months of experience looking for a global competitive environment to work on challenging assignments that shall yield the twin benefits of job satisfaction and a steady-paced professional and organizational growth.



Sr. Software Engineer

01/2017 - 08/2018

Gurgaon

Faridabad, Haryana

Experience Highlights

- Worked on an implementation for a client's call center team in which they wanted to pass all the information input by their customers on their website into salesforce and using that, they wanted their call center team to provide sales and support services to their customers.
- Implemented end to end Sales Cloud and few Service Cloud features for the same customer.
- Worked on Rest APIs, SMS Integration, Email Services, Refund Process and Fault Tolerance for required purposes.
- Responsible for attending client calls, requirement analysis and development.

Damco Solutions

Software Engineer

07/2014 - 12/2016 Experience Highlights

- Worked on Salesforce apps/products that are live on Appexchange.
- Worked on an implementation for a U.K. based organization in which they needed a system using which they can maintain their customer's data, and wanted to automatically generate Quotations, Invoices, and Result Certificates.
- Implemented end to end Sales Cloud using triggers, Visualforce pages, Workflows, Validation rules, Salesforce site.
- Worked on Conga Conductor and Conga Composer.

CERTIFICATIONS

Salesforce certified Sales Cloud Consultant

Salesforce certified Platform Developer I.

Salesforce certified Administrator.

Salesforce certified Platform App builder.

EDUCATION

Manav Rachna International University
Bachelor of Technology, CSE

LANGUAGES

English



