

# Ishant Mongia

Salesforce Developer with 6 years and 3 months of experience looking for a global competitive environment to work on challenging assignments that shall yield the twin benefits of job satisfaction and a steady-paced professional and organizational growth.

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## WORK EXPERIENCE

### Nagarro

#### Associate Staff Engineer

09/2018 - Present

Gurgaon

##### Experience Highlights

- Worked on a Salesforce CPQ implementation. Experience in CPQ Product Configuration, Price Rules, Product Rules and other out of the box features.
- Worked on a custom Data Migration framework so that existing data can be migrated to new system with minimum efforts.
- Also worked on few Lightning components development using aura framework.
- Responsible for attending calls with onshore team for requirement analysis and other discussions regarding development.

### Sailfin Technologies

#### Sr. Software Engineer

01/2017 - 08/2018

Gurgaon

##### Experience Highlights

- Worked on an implementation for a client's call center team in which they wanted to pass all the information input by their customers on their website into salesforce and using that, they wanted their call center team to provide sales and support services to their customers.
- Implemented end to end Sales Cloud and few Service Cloud features for the same customer.
- Worked on Rest APIs, SMS Integration, Email Services, Refund Process and Fault Tolerance for required purposes.
- Responsible for attending client calls, requirement analysis and development.

### Damco Solutions

#### Software Engineer

07/2014 - 12/2016

Faridabad, Haryana

##### Experience Highlights

- Worked on Salesforce apps/products that are live on App-exchange.
- Worked on an implementation for a U.K. based organization in which they needed a system using which they can maintain their customer's data, and wanted to automatically generate Quotations, Invoices, and Result Certificates.
- Implemented end to end Sales Cloud using triggers, Visualforce pages, Workflows, Validation rules, Salesforce site.
- Worked on Conga Conductor and Conga Composer.

## SKILLS

Salseforce CPQ

Apex

Triggers

Batch classes

Lightning Component development using Aura/LWC framework

Visualforce pages

REST API

Email Services

Sonaqube

Workflow rules

Process builder

Validation rules

Approval processes

Data Loader

Workbench

Conga Conductor

Conga Composer

VS Code

Flosum

## CERTIFICATIONS

Salesforce certified Sales Cloud Consultant

Salesforce certified Platform Developer I.

Salesforce certified Administrator.

Salesforce certified Platform App builder.

## EDUCATION

### Manav Rachna International University

Bachelor of Technology, CSE

## LANGUAGES

English



Hindi

