**[](https://www.linkedin.com/in/manmohan-gautam-85753b27/)** [](https://trailhead.salesforce.com/en/home)

**MANMOHAN GAUTAM**  

**Salesforce Developer**

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**Contact: +91- 9911005733**

**Career Objective**

To effectively use my skills and abilities acquired through my experience and to firmly establish myself as a professional with commitment to work, and be a member of a team that dynamically works towards the success and growth of the organization.

**Professional Summary**

* Having **3.9 years** of Experience in Salesforce Development.
* Having **5.9 years** overall IT Professional experience**.**
* Well understanding of Salesforce.com technologies **Java Script**, **Apex** and **Visual force** and implementing new instances of Salesforce
* Hands on experience on designing pages using **Visual force** and **HTML**
* Strong programming experience on Developing **Lightning Components,Lightning Component Bundles, Lightning and Classic App Development,Application Event,Component Event,Lightning Aura FrameWork, Apex classes**, **Triggers**, **Workflows** and **Validation Rules**
* Hands on experience on Creating **Profiles,Permission Sets**, **OWDs**, **Page Layouts** and **Record Types**, **Reports** and **Dashboards** as per the Requirement
* Experience in SFDC Security – Org Wide Defaults, Roles, Profiles, **Sharing Rules.**
* Good Experience on **Batch Apex**, **Schedule Apex** with **Governor** limits and SFDC tools ,**Data Loader,Eclipse tools.**
* Hands on experience on **Creating Custom Objects and Custom Fields**
* Hands on experience on **Apex Data Loader, Import Wizard, Page Layouts, Record Types and Custom Settings**
* Hands on experience on **Restful web services**
* Good Knowledge on **Scripting and JavaScript**
* Having developing knowledge on **SOQL**, also Good knowledge on **SOSL** and SQL
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Record Types, Email Services, Approvals, Workflows, Validation Rules, Reports, Dashboards, Tasks and Actions.
* Strong analytical and programming capabilities in both independent and collaborative work environments with quick learning abilities and good communication skills
* Good team member, positive attitude and self-motivated, quick Learner, willing to adapt to new challenges and technologies.

**Software Proficiency**

**CRM** : Salesforce CRM

**SFDC Technologies** : Lightning Component,Apex, Visual force

**Web Technologies** : HTML, CSS and Java Scripts

**Database** : SOQL, SOSL

**Tools** : Force IDE, Data Loader.

**Educational Qualifications**

* B.Tech (CSE) from U.P.T.U. Lucknow.
* Intermediate from HR Inter College.
* High School from S.P.M.S.V. Mandir.

**Professional Experience**

* Worked as a Salesforce Developer in Microcom solution Pvt Ltd from Feb’21 to till Now.
* Worked as a Salesforce Developer in Rwebsys Technologies Pvt Ltd from July’18 to Feb’2021.
* Worked as a Salesforce Developer Trainee in Rwebsys Technologies Pvt Ltd from July'17 to July'18.
* Worked as a Sr.Executive in Idea from July’2015 to Jun’2017.
* Salesforce Certified Platform Developer 1 in 2021.
* Worked as a System Engineer in Telecom from 2008 to 2015.

**Project #1**

**Title : Solar Systems**

**Role : Software Development Engineer**

**Tools Used : Lightning Component,Lightning Application,Lightning JS Controller,**

**Lightning Helper,Controller,Lightning Application Event,HTML,CSS,**

**Force.com, Apex, Visual force, Triggers, Java Script**

**Custom Objects, SOQL, SOSL,REST API, Reports,Dashboards**

**Other tools :** **Apex Data Loader Tool, Import Wizard.**

**Description:** There is an energy organization that is known to be designer and integrator of Solar electric systems. The Salesforce is implemented here to accommodate the service support process with the help of Service Cloud.

**Roles and Responsibilities:**

* Responsible  for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types
* Responsible for loading data and integration into Salesforce.com using apex Data loader
* Responsible for migrating data from one Sandbox environment to another Sandbox environment using Force.com IDE tool and Change Sets
* Responsible for writing Validation Rules in Salesforce
* Involved in writing SOQL,SOSL queries in Salesforce
* Responsible for writing Test Scripts for various scenarios
* Worked on Apex Triggers and Apex Classes for custom logic
* Responsible for building UI by using Visualforce pages
* Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboard
* Involved in Rest Integration.

**Project #2**

**Title : Health Insurance Policy**

**Role : Software Development Engineer**

**Tools Used : Lightning Component,Lightning Application,Lightning JS Controller,**

**Lightning Helper,Controller,Lightning Application Event,HTML,CSS,**

**Force.com, Apex, Visual force, Triggers, Java Script**

**Custom Objects, SOQL, SOSL,REST API, Reports,Dashboards**

**Other tools :** **Apex Data Loader Tool, Import Wizard.**

**Description:** Client is one of the largest health benefits companies in the United States. Through its affiliated health plans, related companies deliver a number of leading health benefit solutions through a broad portfolio of integrated health care plans and related services, along with a wide range of speciality products such as life and disability insurance benefits, dental, vision, behavioural health benefit services, as well as long term care insurance and flexible spending accounts.

Sales team will conduct the campaigns to market health products and plans and register the leads. If the Lead is interested in the plan they will convert it into a personal account. Each person's account may have household members like spouse, children.

Two different person accounts can be combined based on certain criteria. Single person account can be split into multiple person accounts.

**Roles and Responsibilities:**

* Worked based on the Agile Process
* Responsible  for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types
* Responsible for loading data and integration into Salesforce.com using apex Data loader
* Responsible for migrating data from one Sandbox environment to another Sandbox environment using Force.com IDE tool and Change Sets
* Responsible for writing Validation Rules in Salesforce
* Involved in writing SOQL,SOSL queries in Salesforce
* Responsible for writing Test Scripts for various scenarios
* Worked on Apex Triggers and Apex Classes for custom logic
* Responsible for building UI by using Visualforce pages
* Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboard
* Involved in Rest Integration.

**Project #2**

**Title : Telecom**

**Role : Software Development Engineer**

**Tool Used : Force.com, Apex, Visual force, Triggers, Force IDE, SOQL**

**Other tools : Apex Data Loader Tool, Import Wizard.**

**Description:**The Primary goal of the Project is to provide better service to customers by CSE (customer sales executives) and call center agents from other departments to resolve issues with the existing application to increase efficiency and effectiveness in billing and provisioning systems. Vodafone is World’s leading Telecommunications and information Service Company. Vodafone offers a full range of products and services and competes in all telecommunications markets throughout the world.

**Roles and Responsibilities:**

* Involved in preparing Functional Design and Technical Design Documents
* Customization of UI objects like Visual Force Pages
* Created Relationships according to the requirement
* Worked on different Standard and Custom objects and record types
* Created Controllers, Triggers and Apex Classes
* Design and Invoking the Workflows to automate the Business Process
* Customized application through Approvals
* Data mapping between legacy and SFDC through APEX Data Loader
* Performed Unit Testing in System mode and User mode along with Deployment.

**Project #3**

**Title : Energy Billing System**

**Role : Associate Software Engineer**

**Environment : Force.com IDE, Apex Data Loader, VisualForce, Apex, HTML and JavaScript.**

**Description: E**nergy Billing System is an execution information system that is used for taking the input, calculating and monitoring billing details of Electricity Consumers. It provides an environment to maintain the consumer details like getting new connections, receiving bills, Payments Etc. Performance information to management.

**Roles and Responsibilities:**

* Requirements gathering based on the Agile Process
* Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types
* Worked on Apex Triggers and Apex Classes for custom logic
* Responsible for building UI by using Visualforce pages
* Responsible for creating Users, Roles, Public Groups, Queues and Permission sets
* Responsible for migrating data from one Sandbox environment to another Sandbox environment using Force.com IDE tool and Change Sets
* Responsible for preparing Technical Document and Configuration workbook.

**Personal Details**

* Name: Manmohan Gautam
* Passport No-**R3108773**
* Gender: Male
* Marital Status: Married
* DOB: 10-05-1988
* Languages: English, Hindi

**Declaration**

I hereby declare that the above information is true to the best of my knowledge.

Place : Noida

Date : Manmohan Gautam