**Prasun Dasgupta**

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**Project Manager/Scrum Master (Certified Project Manager-PMP®, Certified Scrum Master-CSM®, AWS Certified Solutions Architect-Associate, Certified DevOps Architect) with overall 13 years of experience in Quality, Project Management.**

## PROFESSIONAL SUMMARY

* Experienced Project Manager, Test Manager, Scrum Master with 13 years of overall experience across varied domains that includes Banking, Insurance, Retail and Product Development
* Experience in managing large distributed teams (25-30 People)
* Well versed in requirement gathering, planning, estimation and stakeholder management.
* 5 years of experience as a Scrum Master.
* Supports Product Owner by utilizing collaborative strategies for efficient backlog management.
* Supports scrum team by removing impediments to achieve sprint goals.
* Organizes and facilitates different scrum ceremonies (backlog refinement, sprint planning, daily scrum, sprint reviews, retrospectives) as requested or needed.
* Promotes continuous improvement throughout the product cycle.
* Facilitates sprint demos, planning and retrospectives.
* Provides status reporting on key performance indicators as schedules, milestone delivery.
* Manages project risks, issues/problems and activity progress to ensure project goals.
* Consulted and collaborated with business users through Scrum Board, JIRA tickets, Box (Document Repository) and Client Demo.
* Played SME role as part of C&C(Content and Collaboration) Testing Practice-by developing WCM(Web Content Management) Testing Framework and implementing the same across the organization.
* Responsible for the Test Management of projects throughout Project Life Cycle involving Requirement Analysis, Test Plan, Test Strategy, Defect Management, Resource utilization and Status Reporting.
* Leading the team in Requirements gathering, establishing QA processes, documentation, and driving the Functional, Non-Functional, User Acceptance Testing for large complex program with multi-vendor set up.
* Extensive experience of leading large cross geographical teams along with the track record of high customer and employee satisfaction, reliability through innovation and enhanced productivity thereby reducing costs.
* Scope of work handled so far encompassed active participation and taking ownership for timely QA delivery of IT programs & projects.
* Proficient in AWS services like VPC, EC2, S3, ELB, AutoScalingGroups(ASG), EBS, RDS, IAM, CloudWatch, CloudFront.
* Managed DevOps team that automates the build and deployment processes and promote CI/CD and automation processes across all teams.

### WORK EXPERIENCE

* **Project Manager-Test Services**, **IBM India Pvt. Ltd.**: October-2017 to July-2019
* **Senior Associate-Projects**, **Cognizant Technology**: December-2014 to June-2017
* **Senior Associate QA**, **Sapient Consulting Ltd.**: August-2006 to November-2014

**IBM Global Business Services,** Oct-2017 to July-2019

**Project Manager-Test Services**

* Leading teams in delivering solution to client using a combination of technical leadership and effective project management skill. Applying and adhering to the appropriate business measurements, project charter, & agreement while managing the teams in delivering solution of varied sizes and complexities.
* Handling responsibility for managing scope, schedule, and contractual deliverables by applying techniques for planning, tracking, change control, and risk management.
* Managing deliveries while establishing an effective communication plan, building relationships with client to make the faster decision making to facilitate quick resolutions.
* Facilitates Scrum ceremonies as requested or needed, maintains time-box ceremonies
* Shares Agile knowledge across teams to maximize the scrum team’s performance and effectiveness.

**Cognizant Technology Solutions,** Dec-2014 to June-2017

**Senior Associate-Projects**

* Leading Offshore QA team across geography in multi-vendor program
* Coordinated with Client and different stakeholders
* Coached team to learn and deliver CMS (Content Management System) based projects on SDL Tridion
* Coordinated Audit for team
* Review of different Test Artifacts
* Daily & Weekly Status Report preparation
* Responsible for managing the scrum process with the coordination of scrum team in Agile methodology.

**Sapient Consulting Ltd,** Aug 2006 to Nov-2014

**Senior Associate QA**

* Delivering Digital Transformation program
* Defining Test strategy, implementation of QA Processes in projects
* Compiling test metrics for management
* Creating Testing Framework for WCM(Web Content Management) testing using Tridion for both web and mobile as a part of C&C(Content and Collaboration) Testing Practice.
* Implementing best industry practices for CMS (Content Management System) testing across projects.
* Involved in Knowledge Transition, Client Demos, Application walkthrough to stakeholders
* Conducting Ramp-Up sessions on business context
* Mobile Testing on iOS and Android platforms.
* Browser compatibility and usability Testing
* Managing QA team of 10 people.
* Collaborate with Product Owner as needed with backlog maintenance, internal and external communication, improving transparency, and disseminating information.

## KEY SKILLS

* Project Management
* Risk Management
* Quality Management
* Stakeholder Management
* People Management

### CERTIFICATION

* Certified Project Management Professional PMP® (PMP® No: 2797536)
* Certified DevOps Architect, International DevOps Certification Academy (Certification ID: 21401363975834)
* AWS Certified Solutions Architect-Associate (Validation Number: XXX7KED1GMQQ11K3)
* Certified ScrumMaster®, Scrum Alliance (Certificate ID: 658560)
* ISTQB® -BCS Certified Tester, Conducted by BCS, The Chartered Institute for IT, UK Testing Board (Credential ID: 333448)
* Software Testing Certified, Pure Testing, Noida

### TECHNICAL SKILLS

Automation Testing : Selenium Web Driver

CI/CD Tools : Jenkins, Git, Ansible, Chef, Docker

Cloud Computing : AWS

Configuration and Change Management : Tortoise SVN

Database : MS SQL Server

Functional Testing : SoapUI, Fiddler (WebTrends), Media Bin

Mobile Testing : Android, iOS

Project Management Tool : Microsoft Project

Test Management : HP ALM, JIRA, Trello, Bugzilla, Resultspace3

Testing Methodologies : Waterfall, Agile(SCRUM)

Web Content Management(CMS) : SDL Tridion

## AWARD/RECOGNITION

* Got Manager's Choice Award twice for demonstrating IBM Practice “Put the client first” in 2018.
* Got recognized for living up to the core values “Relationship”, “Leadership”, “People Growth” and “Client Focused Delivery” at Sapient.
* Awarded QASCG (QA Specialized Capability Group) Delivery Award: Q3-2014 for Client Focused Delivery, Training & Certification (Tridion 2013) at Sapient.
* Awarded for “You make a difference” award at Sapient.