**SANDEEP THADOJU C Contact No: 9542759346**

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**Professional Experience**

Working as Senior Software Test Engineer in United Online Software Development Pvt Ltd. at Hyderabad from May 2019 to till date with over all experience of 3.4 years. Previously worked for IBM under the payroll of ExpireIT for 1.6 years.

* Proficient Knowledge in Manual Testing and Automation.
* Specialist in Mobile and web applications testing, manual and automation testing, writing test scripts in java (TestNG format) using Selenium API and running scripts through Appium server.
* Involved in Different phase of Testing (System Integration Testing, Functional Testing, UAT, GUI Testing, Regression Testing and Web Services Testing).
* Has Good Knowledge in SDLC and STLC process.
* Strong abilities in Software Testing including creation of test scripts / cases, execution of Functional Tests and tracking of defects.

**Qualifications/Certifications**

* Bachelor of Technology in Electronics and Communication Engineering from CVSR College of Engineering & Technology, Hyderabad, Telangana, affiliated to JNTUH, in the year 2016 with Percentage: 68%.
* MGAIT (Manipal Global Academy of Information Technology) Certified Software tester

**Skill Sets**

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| --- | --- |
| Concepts and Languages  | Manual testing, Automation testing, mobile application testing, API testing, Web Services testing, Java, C Programming, OOPs Concepts, Algorithms and Data structures. |
| **Automation Testing Tools** | Selenium IDE, Selenium web driver, Android studio for creating emulator, Appium, Eclipse. |
| **Testing Tools** | Postman, Soap UI, IBM specific RTC defect tool. |
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| Databases | SQL Developer. |
| Operating Systems | Windows 7/8/10. |
| **Domain Knowledge:** | Telecom. |

**Employment Details**

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| --- | --- | --- | --- |
| Employer | Employment Date |  Title/Designation | Role |
| Untied Online Software Development Pvt Ltd. Experis IT (Worked as a Contractor in **IBM**) | May 2019 to till dateJuly 2017 to Jan 2019 | Software EngineerSoftware Engineer | Senior QA EngineerQA Engineer |

**Project Assignments**

***Common Role & Responsibilities in all applications*:** As a **Tester**

* Understanding the requirements and business of the application.
* Performing Manual Testing on functionality of the application.
* Creating Test Scenarios, Test Cases, Test data for the application.
* Executing Test Cases and Generating Test Summary Reports.
* Identify Test cases for automation.
* Prepared automation scripts in Selenium Web-driver.
* Testing activities included Functional, Retesting, Regression, System Integration and User Acceptance Testing.

MAIN PROJECT: **MagicJack VocalTec Ltd.**

CLIENT : [B. Riley Financial Inc.](https://www.google.com/search?sxsrf=ALeKk02BW_Z9TjYmaRP6Ykh55C_YyCkosw:1612330132537&q=B.+Riley+Financial+Inc.&stick=H4sIAAAAAAAAAOPgE-LSz9U3MEmryi4xUAKzc3KM8lIqtQwyyq30k_NzclKTSzLz8_Tzi9IT8zKrEkGcYquCxKLUvBIFZMFFrOJOegpBmTmplQpumXmJecmZiTkKnnnJejtYGQGpYlM5aQAAAA&sa=X&ved=2ahUKEwj3zL3m_czuAhVAzjgGHTdOBkEQmxMoATAfegQIKBAD)

* **Under this project, there are various applications as sub projects in which I am working are as follows:**

**#1 MAGICJACK CALLING & MESSAGING** May 2019 – present

 Team Size: 4

***Type of application:*** Mobile application.

***Test Environment***: Manual and Automation.

***Platform:*** Android and iOS.

***Description****:* Magicjack mobile is a VoIP(Voice over Internet Protocol) based application where user can able to make and receive calls, messages and voice mails by using SIP(Session Initiation Protocol) and phone number which is provided by magicjack. Using this app user can make free calls mj(magicjack) to mj, US numbers and Canadian numbers and to make international calls it requires international credits which can buy in the app.

**#2 CSR (Customer Service Record)** May 2019 – present

 Team Size: 4

***Type of application:*** Web application.

***Test Environment***: Manual.

***Description****:* CSR application basically stores user information related to magicjack device and mobile application companion subscription details like activation and expiry, which is used by call center agents. This application involves replace and addition of new magicjack number and devices which are initiated by end user. Entire details from buying magicjack device to its activation status can be checked in this site.

**#3 MySite (Magicjack site)** May 2019 – present

 Team Size: 4

***Type of application:*** Web application.

***Test Environment***: Manual.

***Description****:* Mysite is used by the end user, where user can make changes related to magicjack device and mobile companion also can buy magicjack device and number. Mysite involves settings like call forwarding, blocking, voicemails on/off and user can make only inbound or outbound calls settings here. Settings which are made in mysite will be reflected in mobile app and devices.

MAIN PROJECT**: IDEA CELLULAR**

CLIENT**:** Idea Cellular, Aditya Birla Group

* **Under this project, there are various applications as sub projects in which I am working are as follows:**

**#1 CRYSTAL CRM APPLICATION (Customer Relation management)** July 2017 – Jan 2019

 Team Size: 3

***Type of application:*** Web application.

***Test Environment***: Manual and Automation.

***Description****:* Crystal application is basically implemented in idea for prepaid subscribers used by the call center agents. This application involves raising, tagging and provisioning of services request, complaints and queries which are initiated by subscriber. Activation of new subscribers, CAF entry, CAF approval and churn of existing subscriber happens through CRM.

**#2 SMART RETAILER** July 2017-Jan 2019

 Team Size: 2

***Type of application:*** Mobile application.

***Test Environment***: Manual and Automation.

***Description****:* Smart retailer application is used by the retailers to initiate activation of new subscriber, Sim exchange, Re-Verification and Sim upgrade process. All these requests are done through bio-metric(e-kyc) verification of customer and retailer by using Aadhaar number as document. Through this application retailer can do various recharge to idea customer. It display’s the all various transactions carried out by the retailer.

**#3 SMART SIMEX (Sim Exchange)** Aug 2017 – Jan 2019

 Team Size: 2

***Type of application:*** Mobile application.

***Test Environment***: Manual and Automation.

***Description****:* Smart Sim-ex application is mainly used to initiate the sim exchange of existing customer incase customer lost his sim or any damage of sim. This process is carried out through two ways, e-kyc and non e-kyc. In case of e-kyc process it requires customer bio-metric verification and for non e-kyc process user will capture the proof of documents through camera and initiate the simex request.

**Declaration**

I hereby declare that the above written particular are authentic as per my knowledge and belief.