**HIMAVARSHINI PAMBA**

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**OBJECTIVE**

To get a challenging job in the competitive environment using my skills and striving my best in the interests of the company for which I work, thereby contributing the growth and development of my organization and in the process, develop my skills and grow along.

**SUMMARY**

Around 2.7 years of IT Industry I consider myself a responsible, creative, with initiative and punctuality, I accept with pleasure the challenges and goals that your organization could assign me, with good handle of the interpersonal relationships, ability to work in teams, capability to work under high pressure, so as to solve problems efficiently and achieve the goals set by the company and my work group.

**SKILLS**

|  |  |
| --- | --- |
| Programming Languages | JAVA, C++,SQL. |
| Technologies | Basic Angular JS, Core Java |
| Database and Tools | Oracle 11, DGT client Tool |
| Scripts | Java Script, Type Script |
| Repository | Tortoise SVN |

**PROJECT SUMMARY**

**ACCENTURE**

**Trust and safety (Viacon)**

**Google** (Sep 2018 – February 2019)

Business Operations Associate.

Worked for VIACON (Video Inventory Analyst Contractors) team as trust and safety vendors

Provided quality assurance and improved automated machine classifiers through video reviewing process for YouTube platform.Viacon is a Tool is used to perform frontend changes and developing of the YouTube content. Based upon this tool we can add the content and review the data modeling objects in the interface.

**Responsibilities**:

* Participate in on-call emergency escalation rotation as well as after-hours and weekend duty when necessary.
* Worked and shifted between various queues depending on priority and urgency.
* Attended daily team syncs and training which provided updates and feedback sessions to ensure that team members were correctly aligned with policy.
* Responding to the mails and noting down the requirements making the changes with respect to the requirements.
* Able to work independently and solicit information when needed

**Environment and Technologies:**

* SQL,HTML 5, CSS, JavaScript, Type Script and Basic knowledge of Angular.js

**Ducen It Pvt Ltd**

**DGT- Data Governance Tool**

Trainee Business Analyst (Feb 2019– Jan 2020)

DGT 3.0 is an extension program of the overall DGT program, DGT is intended to build the customer centric

**Responsibilities**:

* Implemented the algorithm shall be advanced enough to match different spelling of same customer.
* Writing RegEx for the customer name and sending to DB.
* I was the member of the team where I use to do manual approvals of DGT customer records later it was migrated to the automation approval by using ML Technique in DGT customers records
* Developed use cases for software development.
* Trained and mentored junior business analysts and interns.
* Worked with team through entire process of Software Development Life Cycle including analysis and design

**Environment and Technologies & Skills:**

* SQL,Oracle DB, DGT client tool, RegEx, HTMl, CSS.
* Data planning.
* Strategic Planning.
* Business Planning.

**Hexaware Technologies Ltd**

**Business Analyst (Jan 2020- Present )**

Profile Advantage turn data into insight and insight into action so we can get the full story about the employment background check screening program performance. Monitoring ongoing post –hire monitoring system .Monitoring enables companies to better protect their brands, workplaces and relationships from risk.

**Responsibilities:**

* Working directly with product owners and stake holders to elicit their feedback on customer satisfaction items.
* Partnering with Development Leads to identify opportunities for better collaboration and process improvement.
* Analyzed user requirements, performed impact analysis and generated system required documents.
* Developed business plans, determine key performance indicators (KPI) and coordinate the measurement results.
* Collaborated with Project Managers, Business Partners, Subject Matter Experts and IT Partners

**Technical & Personal skills:**

* Business process models
* Research
* Data review/Statistical analysis
* Resource Utilization
* Problem solving
* Managerial Skills

**Achievements:**

* Nominated and received best employee of the quarter and star performer of the year 2020

**ACADEMIC HISTORY**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **COURSE** | **INSTITUTION** | **BOARD** | **YEAR OF PASSING** | **PERCENTAGE** |
| B.E  (C.S.E) | Narayana Engineering college | JNTU Anathapuram | 2018 | 72.9 |
| XII | Narayana Junior College | Board of Intermediate | 2014 | 79 |
| X | Ratnam High School | SSC | 2012 | 7.7 CGPA |

**PERSONAL DETAILS**

Gender : Female.

Date of Birth : 08.09.1996

Age : 24 yrs.

Father`s Name : P.J.S.Ranjan Babu

Mother`s Name : M.Anuradha

Languages Known : Telugu ,Tamil and English,

Permanent Address : podalkur road,Nellore

DATE: HIMA VARSHINI PAMBA