
Professional Summary

- Highly seasoned and accomplished **Salesforce Developer/Admin** with around **3 years** of experience in FORCE.com Platform
- Provided end to end solution of **Software Development Life Cycle (SDLC)** including Analysis, requirement gathering, design, develop, enhancements, testing, deployment and maintenance of standalone object oriented enterprise applications
- Experience in **Administration, Development, Configuration, Implementation and Support** of Salesforce CRM applications
- Experience in working on **Apex and Visualforce**
- Experience in developing Salesforce **Lightning Components** and Lightning **App Builder** for Lightning Experience and **Salesforce1 APP**
- Good exposure on Salesforce **Lightning Design System** for UI/UX Development
- Performed administration activities for SFDC including System Configuration, Analytics Reporting, User Acceptance Testing, End User Training Development & Delivery and System Testing
- Well versed with **Salesforce.com Customizations, Security access, Sharing rules, Workflow Approvals, Data Validations, Data Utilities, Analytics, Sales, Marketing, Customer Service and Support administration**
- Proficient in **handling CRM processes** like Sales, Marketing, Opportunities, Service cloud
- Good development experience with **Apex Trigger, Apex Scheduler, Batch Apex, Apex Class, Visualforce Pages, Components, Controllers and S-Control**
- Worked on the designing of **Custom Objects, fields, and Tabs, Role based Page layouts, Email Services, Custom Reports, Dashboards, Snapshots** and various other components as per the client and application requirements
- Proficient in Data Migration from Traditional Apps to Salesforce Using Data Loader and import wizard
- Experienced in **Investigating, troubleshoot and resolving** configuration issues and bugs
- Excellent technical, logical, code debugging and problem solving capabilities

Education

Bachelor Degree - JNTUA

Technical Skills

Salesforce Technologies: Salesforce CRM,, APEX Language, Classes, Triggers, Lightning Components, SOQL, SOSL, Visual force (Pages, Components and Controllers), APEX Data Loader

Salesforce Tools: Force.com Data Loader, Workbench, Force.com Platform (Sandbox and Production)

Languages: Core Java, APEX, Lightning Component

Web Technologies: HTML, JavaScript

Professional Experiences

Working as a Salesforce Developer with OFFSHORE HCL GLOBAL SYSTEMS from 2017 to Tilldate

Caterpillar, Salesforce Developer

Responsibilities:

- Develop application for an enterprise which runs on force.com platform
- Participate in all phases of solution lifecycle delivery including identifying/ defining a need, designing solutions, constructing the chosen solution, validating/implementing/supporting the solution by utilization of an Agile delivery model
- Design software from user stories, business, functional & non-functional requirements in conjunction with business and technical staff
- Customize the application using APEX (classes, triggers, batches), SQL and Visualforce
- Implemented Lightning component as Global action to create tasks for Account and multiple contacts
- Develop/support including creating custom objects, workflows, S-Controls, Force.com and VisualForce development and the Apex programming language
- Migration of functionalities from VF to Lightning components
- Perform bulk data loads, build customized Reports and tackle inconsistencies in data quality and create processes to overcome system deficiencies
- Provide application and technical support

Environment: Apex Language, Visualforce Pages, Triggers and Controllers

Lowe's INC, Salesforce Developer/Admin

Description:

Lowe's, Inc. is a leading specialty-retailer company. The project was for development of a fully automated Store Visibility & Line Haul Log system which will provide stores a view of inbound shipments as well as a visibility into the details of the shipments.

Responsibilities:

- Involved throughout the life cycle of the project. Implemented triggers, Visualforce pages
- Participated in Technical team discussions between User teams, Analysts, developers and QA Team
- Designed and deployed the Custom objects, Page layouts, VF pages,, Profiles, Custom Settings and Labels to suit the needs of the application
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to manage sharing access among different users
- Developed Batch Classes to handle bulk logic and invoked the batch Class from Trigger Context asynchronously
- Implemented Lightning Component to store Internal and External files on custom objects
- Migrated functionalities from Classic to Lightning experience
- Administered and monitored the company's Salesforce CRM application. Created workflows for automated lead routing, lead escalation and email alerts

- Designed Complex visualforce pages using Apex Controllers
- Designed various Reports and Dashboards for **Sales Performance tracking**
- Managed Different SFDC Sandbox environments for Dev/Test/UAT and Training
- Performed data cleanup and/or data migration to/from salesforce.com
- **Supported Post Go-live** for resolving critical issues
- Monitoring and Handling the **Support queue tickets** using Service now
- Provided on call support to resolve critical issues

Environment: VisualForce, APEX classes/triggers, SOQL, Security Controls, Sandbox data loading

**CMC Corp,
Salesforce Admin**

Responsibilities:

- Worked on standard and custom S-objects on the Salesforce.com (SFDC) with a deep intent to meet the requirements and enhancements to the existing system architecture
- As an Administrator, created profiles and implemented object-level, field-level and record level security
- Created workflow rules and defined related tasks, email alerts, field updates to implement business logic
- Worked on prioritizing the records based on the business requirements
- Worked extensively on Accounts, Contacts, Leads, Opportunities, Activities and Customized Objects for Layouts, record types and validation rules
- Production Support for the Application and created tickets for the issues that came up and solved these issues
- Developed and configured various reports and dashboards for different user profiles based on the need in the organization along with Building custom reports using Apex Visualforce

Environment: Workflow & Approvals, Reports, Dashboards,Page Layouts, Email Services, Security Controls, Reports, Sandbox
