



Ganesh Getyala  
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## Professional Summary

- Total **4.6 Years** Work Experience and **3.6 years** of Experience as a **Salesforce Admin** in IT industry with Salesforce.com platform.
- Having experience in **configuration** and **Customization**.
- Worked on **Translations, Custom labels, Data loaders, Reports, lists views & Field sets**.
- Experience in creating **Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Fields De-pendencies, Formula Fields, Custom Validation Rules** and **Relationships** as per the business requirements.
- Experience in configuring **Field History, Activities (Task and Event), Search Layouts, Inline Editing** and **En-hanced List Views**.
- Good knowledge/understanding about Sales force **MVC Architecture, Record Ids** and other **Force.com Plat-form** basics.
- Experience on Data migration activities using **Apex Data Loader, Import Wizard** and **Data Export**.
- Worked on configuring **Workflow Rules** and **Process Builder** to automate specific actions as per the business requirements.
- Worked on creating **Public Groups** and **Queues** as per the requirements.
- Worked on configuring **Chatter Feed Tracking** and **Approval Process**.
- Worked on **Reports** and **Dashboards**.
- Worked on all the areas of Visual force which includes **pagination (with Standard Set Controller/ Limit and Offset)**.
- Experience in developing **Test Classes** to cover the code for Apex Triggers and Apex Classes.
- Worked on **Workbench, Single email messages Outbound emails**.

## Education Qualifications

- **Batchelor of Science From Chanakya Degree College of Kakatiya University 2017 with 57%.**
- **Intermediate (M.P.C) from Vidya Vikas Junior college in 2013 with 77%.**
- **S.S.C from Zpss High School in 2011 with 86%.**

## Work Experience:

- Currently working with **HEXA SYSTEMS PVT LTD (PayRole )** as a **salesforce administrator** from **Oct 2019** To Till date.

## Technical Skills:

<b>Salesforce Technologies</b>	Salesforce CRM, Apex Language, Apex Triggers, Visual force Pages, database operations (DML, SOQL & SOSL), Workflows, Process Builder & Approvals, Reports & Dashboards, Custom Objects and Standard Objects.
<b>Salesforce Tools</b>	Git extensions, DTK, beyond compare, Apex Data Loader, Data Loader, Force.com Platform (Sand box and Production) Force.com Explorer, SOAPUI.

## Project Details:

**Client :** Perform Group Apr 2022 To Till Date.

**Role:** SFDC support/Admin

## Responsibilities:

- Interacted with users to understand complex business requirements and documented the requirements.
- Involved in Designing, Developing and Data Modeling of the application and ensured that they are within the Salesforce Governor Limits.
- Worked on writing Apex Triggers & Apex Classes, Batch Apex and Scheduled Apex.
- Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
- Customized existing Visual force to align with Salesforce new Lightning UI experience.
- Involved in developing Apex Triggers, Apex Classes to automate the functionalities when performing DML Operations on Database.
- Good experience on configuring security settings by using Profiles, Permission Sets, Roles, OWD, Sharing Rules, Manual Sharing, Apex Managed Sharing, View All, Modify All, View All Data and Modify All Data.
- Developed and configured Dashboards, Ad hoc Reports and Report Folders for different user profiles based on the need in the organization.
- Used Data Loader and Import Wizard for Data Export, Updates and Backup for the organization.
- Created workflows for automated Lead Routing, Lead Escalation, and Alerts & Custom Coaching Plans.
- Deployed the code developed in the Dev Sandbox to the Test Sandbox and the Production sandbox.
- Supported the Data migration activities using out of the box Data Loader. Environment: Salesforce.com, Lightning Components, Pages, Data Loader, Reports, SOQL, SOSL, Custom Objects, Custom Tabs, Data Management, Profiles, Page Layout, Validation Rules.

**Client :** Global Compliance's Pvt Ltd. Nov 2020 Mar 2022

**Role:** SFDC Support/Admin

**Responsibilities:**

- Extensively used agile methodology to reach our business team goal by gathering day to day requirements and building them using Force.com platform.
  - Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visualforce, Force.com IDE.
  - Created profiles, Roles based on organization role hierarchy and implement record level and field level security and configured their sharing settings.
  - Worked on extending standard Sales Cloud objects like Accounts, Contacts, Leads and Opportunities.
  - Implemented Apex Controller, triggers and test classes with test code coverage of 90-100% using Force.com IDE.
  - Performed Bulk Data Migration from Traditional Applications to Salesforce using Import Wizard, Excel Connector, Data loader, Workbench, Apex Data Loader utility and ETL tools.
  - Responsible for setting up new instances of JIRA, data import, customization, and backup
- Environment: Salesforce.com platform, Apex Language, Visualforce, Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Eclipse IDE Plug-in, Ajax tool kit, SOAP, Windows.

**Declaration :**

I hereby declare that all the above details are true to my knowledge.

(Ganesh G)