**Prashanth Murukonda**

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**SUMMARY**

* **4.9 Years** of experience in Information Technology.
* **3.6** Years of experience as a Salesforce Developer.
* Salesforce Developer with 3.6 Years of IT experience that includes around 2.5 years of experience **in Salesforce.com** CRM Platform. 1 year of experience in developing applications using Lightning.
* Proficient in all phases of the software development life cycle, which includes requirements study, analysis, design, development and testing.
* Expertise in SFDC Development using **Lightning Application, Apex Language**, **Visual Force Pages**
* Highly organized, team player, motivator, develop and maintain harmonious and productive interpersonal relationships.
* Personal skills include excellent communication and interpersonal skills, systematic problem analysis, problem solving skills and strong leadership skills.
* Flexible, result-oriented and adaptive to the environment quickly to meet the goals of the product and the organization.
* Able to work under tight deadlines, rapidly changing priorities and handling multiple tasks simultaneously.

**Skill Set**

**CRM :** Salesforce.com CRM

**SFDC Technologies :** Apex, Visualforce,Lightning**,**Apex triggers,Batch Apex, Schedule Apex,Workflows.

**Languages :** Apex, Java

**Web Technologies :** HTML, CSS, Java Script.

**Operating Systems :** Windows 2000/XP

**Tools :** Apex Data Loader, SOQL, SOSL

**Work Experience:**

**Company :** Apps Associates Pvt Ltd

**Duration :** 2019(December)-Present

**Designation :** Salesforce Developer

**Company :** Forecastera India Pvt Ltd

**Duration :** 2018(October)-2019(November)

**Designation :** Salesforce Developer

**Company :** United Health Group Pvt Ltd

**Duration :** 2015(December)-2018(August)

**Designation :** Cyber Security Engineer,Salesforce Developer

**Education**

**GRADUATION :**  B-Tech Graduated in **Electronics and Communication Engineering**

from **Laqshya Institute of Technology&Sciences** withpercentage

of **62.**

**Project#1**

**Project : Proximus**

**Duration :** Oct,2018-March,2019

**Client :** Proximus Group,Telecommunications, Belgium

**Technologies : Apex**, Force.com platform, Visualforce,**Lightning**,Controllers,Encryption Fields, Workflow & Approvals,Security Controls, Page Layouts,JavaScript, Reports, Dashboards,Wave Analytics.

**Team Size :** 6

**Role :** **Developer.**

**Project Abstract:**

Proximus is the telecommunications company headquartered in Belgium which provides different services to Internet,Phone,TV.It is a part of Proximus group. The Proximus network is used by a number of [Mobile Virtual Network Operators](https://en.wikipedia.org/wiki/Mobile_virtual_network_operator).

**Responsibilities:**

* Worked on writing **Apex Triggers** and **Apex Classes**, **Batch Apex**, **Scheduled Apex.**
* Worked on Salesforce.com **Standard Objects** such as **Accounts**, **Contacts**, **Opportunities**, **Campaigns and Cases**
* Creating Report Types, Reports and Dashboards.
* Created **Page Layouts** to organize **fields**, **custom links**, **related lists**, and other components on record pages.
* As an Administrator, Implemented various advanced fields like **Picklist Fields**, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom picklist fields.
* Implemented Case Assignment Rules to direct the case to appropriate group.
* Managed ongoing support requests and administrative needs of users
* Administered, configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, generating security tokens, validation Rule.
* Defined objects and Field Level Security for different profiles.
* Hands on Experience on Wave Analytics.

**Project#2**

**Project : Insitu**

**Duration** **:**  March,2018-Nov,2019

**Client :** Boeing Space&Security, Washington, USA

**Technologies :** Force.com platform, Lightning,Visual Force Pages, Apex Language, Data Loader, Workflow & Approvals, Reports

**Role** : **Salesforce Developer / Admin**

**Project Abstract:**

Insitu is an American Boeing Space and Security company which provides different services in terms of aviation and hardware.It provides it’s services mainly to military like integrators.And also prodives training on UAV’s.It uses cloud services in order to collaborate with it’s customers.

**Responsibilities:**

* Requirements gathering and doing configuration and customization according to business requirement.
* Created modern  **Lightning Apps** combining **Lightning Design System, Lightning App Builder**and**Lightning Component features.**
* **Upgraded** some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* UsedApex data loader to Inset, Update, and Import data from Microsoft Excelinto Salesforce.com.
* Worked on creating Objects, Page Layouts, Record Types, Relationships, Validation Rules, Workflows and Approval Process.
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience.**
* Working with sales cloud process.
* Performed Administrative activities using Apex data loader, import wizard to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.
* Creating Report Types, Reports and Dashboards.
* Creating Public Groups, Queues**,** Permission Sets, Profiles, Users and Security Settings based on role hierarchy.
* Worked on writing **Apex Triggers and Apex Classes, Batch Apex, Scheduled Apex.**
* Experienced in the designing UI using Visualforce Pages.
* Performed other administrative tasks such as managing Accounts, Contacts and Cases, setting workflows and approval process for approving new accounts and other business process.
* Provided Case Management by Configuring Email-to-Case for end user to submit a case through Outlook.
* **Environment**: Force.com platform, Visual Force Pages, Apex Language, Data Loader, HTML, Workflow & Approvals, Reports

**Project#3**

**Project : ACET**

**Duration :** Feb,2016-Aug,2018

**Client :** UHC

**Technologies :** Reports&Dashboards,Force.com platform, Visual Force Pages, Apex Language, Data Loader, Workflow & Approvals

**Role** : **Salesforce Developer / Admin**

**Project Abstract:**

ACET is an application which contain different flows.The agent will selects the flow search

details and get the details.

Acet build customization to bridge the Flowgap.

Archive the Document using OIL webservice

Agent print Docment local printer

Build a callback webservice in ACET

**Responsibilities:**

* Designed and developed **Apex Classes**, **Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Developed various Custom Objects, Tabs,validation rules on the objects and tabs, Components and Visual Force Pages.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created **workflow rules** and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.

**Project#4**

**Project : Altimetrik**

**Duration :** Dec,2019-Present

**Client :** Altimetrik

**Technologies :** Visualforce Pages, Apex Language, Data Loader, Reports&Dashboards, Workflow & Approvals,Lightning,LWC

**Role** : **Salesforce Developer / Admin**

**Project Abstract:**

Calculate entire revenue forecast from previous years and current years based on product selected.Revenue forecast is displayed in workbench tables based on products selected and also depends on current fiscal year.

**Responsibilities:**

* Deployed code from one org to another using Visualstudio,Eclipse and Force.com migration tool.
* Created MOM after every metting and submitted to team.
* Designed and developed **Apex Classes**, **Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Developed applications with Lightning and LWC.
* Developed various Custom Objects, Tabs,validation rules on the objects and tabs, Components and Visual Force Pages.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created **workflow rules** and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.

**Declaration**

I hereby declare that the above information furnished is true and correct to the best of my Knowledge and belief.

(PRASHANTH MURUKONDA)