**Tapas Kumar Dey**

**Sales force - Experienced**

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**Objective:**

To be professional with integrity, efficiency and to be accountable for what I do. To be a source of strength and dedication to whomsoever I may be working with, and to make optimum use of my knowledge and Experience in the field of software development and leading to organizational growth.

**Certification:-**

* **Salesforce Platform Developer 1 certified.**
* **Salesforce System Administration 201 Certified**.

 **Experience Summary:**

* Overall 4.3 years of experience in IT industry.
* 2.7 years of Hands-on experience in Salesforce development and configuration.
* Hands-on experience with Admin Activities like configuring **Workflow Rules, Processes using Process Builder, Record Types, Roll-Up Summary Fields, Formula Fields, Validation Rules, Approval Process and Flows.**
* Creating Data Model entities like **Custom Objects, Custom Fields, Relationship Fields, Custom Tabs, Page Layouts.**
* Have in-depth knowledge on Sales force security implementation. Implemented security model through **Profile, Role Hierarchy, Permission Sets, Filed Security, Org-Wide Default, Sharing Rules**
* Proficiency in SFDC Administrative tasks like creating Users, Profiles, Roles, Email Template.
* Well versed with **Salesforce Best Practice.**
* Hands-on experience in **writing apex classes and trigger** including **Future Method, Batch Apex, Queueable Apex and Apex Scheduler**.
* Worked on creation of **Lightning component and Lightning Application with custom logic and implementation.**
* Worked on creation of **Visual Force Pages using standard and custom controller and extension** classes.
* Extensively worked on **Lightning Communities and placing component on communities.**
* Written multiple **test class** to provide maximum code coverage.
* Having good understanding **of Rest API and Web Service Callouts.**
* Experienced in working with APIs like Streaming APIs and Polling API.
* Experience in implementing 2 Factor Authentication using Salesforce Authenticator, Email and SMS.
* Experienced in implementing SSO for between Salesforce Org and using Google as Auth Provider.
* Knowledge **of Change-Sets** to deploy metadata from sandbox to production.
* Good knowledge on **Reports** and **Dashboards.**
* Additional **1.5 years** of experience in Functional Testing specially on **Telecom Billing**.
* Having good exposure to Software development life cycle and QA related processes.
* Experience in developing and executing Test cases and Test strategies Well versed with different types of testing like GUI testing, Integration testing, Regression testing, User Acceptance testing.
* Deep understanding of Test planning test design, Test execution and Defect reporting & Tracking.
* Good knowledge on Software development/ testing life cycle, waterfall and agile framework.

**Project Description:**

**EMTEC Technologies (Jan2020 – Till Date):-**

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| **Project**  : |  HRB Expat  |
| **Client :** | HR Blocks |
| **Duration** | March 2020 to till date |

**Responsibilities :-**

* Understanding the business requirement and implementing logic as per.
* Worked on creating multi-level Approval Process, Lightning Flows, Process Builder Configuration.
* Included severe complex logic through Lightning Flows and covert the entire lightning component in standard flow elements.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Enable Lightning Components on VF Pages.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Worked on lightning communities including placing different components, flows, lightning pages.
* Worked on 2 Factor Authorization implementation including Salesforce Authenticator, SMS and Email to provide extra layer of security in communities.
* Enabled SSO to connect between Salesforce(Production and Sandboxes) and also using Google as Auth Provider.
* Worked on Streaming APIs and Polling APIs for live updates.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Written apex rest webservices (HTTP classes) for getting data and updating in salesforce.
* Used GIT as repository for managing code repositories.

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| **Project**  : | Enterprise Car Sales |
| **Client :** | Enterprise |
| **Duration** | Jan 2020 to March 2020 |

**Responsibilities:-**

* Worked with Apex Classes, Controller-Custom, Extension, Apex Triggers, Batch classes to meet requirements.
* Developed apex test utility classes, test method to achieve close to 100% coverage across organization.
* Worked with SOQL relationship queries and SOSL in Apex classes and triggers to give optimal performance.
* Deployed components across sandbox to production using change set.
* Worked on setting up Org Role hierarchy, Profiles, Field Permissions, Sharing Rules, custom Setting and Custom Labels.
* Worked on creation of Knowledge Article and publishing them on Community sites.
* Worked on community cloud to provide access to provide access to employees, customers and partners to salesforce data.
* Used Data Loader to bulk load data into Salesforce from other databases and csv files.
* Implemented workflow rules, Approval Process and its associate actions like creating task, email alert and field updates.
* Developed complex validation rules, formula fields and established many to many relationships using junction objects.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**ACCENTURE (Jul 2016 – Dec 2019):-**

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| **Project**  : | GE Heath Care |
| **Client :** | General Electric |
| **Duration** | January 2018 to December 2019 |

**Responsibilities :-**

* Designed, setup and maintained Sales force standard objects, custom objects and junction objects, while also structuring user roles, security profiles and workflow rules.
* Ensured Data integrity through the appropriate use of loading and exporting tools, for bulk of data using Import Wizard and Data Loader.
* Maintained and customized Salesforce.com scopes such as users, roles, profiles, groups, accounts, contacts, record types, sharing rules, custom objects, pick lists and page layout customization to support vital business functions.
* Worked with Standard and Custom Objects along with defining their page-layouts, Record Types, Validation Rules.
* Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plan.
* Customized the **Dashboards** to the track usage for productivity and performance of business centers and their sales teams.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
* Scheduled and extracted reports and dashboards and sent across for management purpose.
* Ensured Data integrity through the appropriate use of loading and exporting tools, for bulk of data using Import Wizard and Data Loader.

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| **Project**  : | Virgin Media-Mobile Transformation Program |
| **Client :** | Virgin Media |
| **Duration** | July 2016 to December 2017. |

**Responsibilities:-**

* Performed functional, regression, end to end, GUI and acceptance testing.
* Gathered requirements from Business Analyst and analyzed them for testing perspective.
* Responsible for understanding business requirement, preparing test cases, execution and defect reporting and have delivered multiple end to end projects.
* Develop customer focused Test strategy and test plans. Direct interaction with clients for understanding
* Wrote SQL queries extensively and queried database for test reports
* Developed Macro-code to fetch automate report extraction from QC(ALM).
* Documented software defects in the bug tracking system (ALM).
* Attending status calls, discussing & resolving issues along with dev team.
* Sending daily execution status report to client and stakeholders.

**Educational Qualification:**

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| **Qualification** | **Institute/Board/University** | **Passing Year** | **Percentage** |
| B.Tech. – CIVIL  | Kalinga Institute of Industrial Technology | April 2016 | 79 |
| 12th | Orient Day School (ICSE)  | May 2012 | 80 |
| 10th | Orient Day School (ICSE)  | April 2010 | 75 |

**Strengths:**

* Comfortable with new assignments
* Adaptable to any environment.
* Good communication skills
* Fast Learner

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**Tapas Kumar Dey**