



## Arun Sreedhar

Scrum Master / Project Manager / Product Owner

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- Resolute professional with 14 years of experience in Agile project management and Scrum expertise.
- Certified Scrum Master®(CSM®).
- Certified SAFe® 4 Practitioner.
- Project Management Essentials Certified (PMEC)™
- Lean Six Sigma White Belt Certified (LSSWB)™
- Strong knowledge in Scrum methodologies, Kanban, Lean, and XP.
- Domains: Retail, E-commerce, Telecom, Finance, Insurance, Healthcare, CRM, Automotive.
- Expertise in leading daily scrum stand-ups, scrum ceremonies, sprint planning, data requirements, backlog prioritization, product backlog grooming and retrospectives.
- Outstanding experience in collecting requirements and writing down it as user stories with use case diagrams / mock-ups - (Jira / Confluence).
- Experience in FDD, TDD, BDD software development approaches.
- Expertise in Product Management, Requirements Analysis, User Experience, Release Planning and Prototyping.
- Experience with Azure DevOps and tools(Bamboo, Jenkins, Docker, Bitbucket), Continuous Integration and Continuous Deployment.
- Excellent people management skills and ability to negotiate with the stakeholders and coach the teams.
- Knowledge of Product life cycle management(PLM).
- Experience in the management of teams in a cross-functional and cross-vendor structure.
- Managed QA, UAT, Production releases.
- Budgeting and resource planning.

## SKILLS

- ★★★★★ Agile Project Management
- ★★★★★ Scrum Master
- ★★★★★ Project Manager
- ★★★★★ Product Owner
- ★★★★★ JIRA
- ★★★★★ Confluence
- ★★★★★ Kanban
- ★★★★★ Lean Six Sigma
- ★★★★☆ AI
- ★★★★☆ Data Analytics
- ★★★★☆ .Net Framework
- ★★★★☆ AngularJS
- ★★★★☆ SAP Hybris
- ★★★★☆ Salesforce
- ★★★★★ XP
- ★★★★★ Business Analyst
- ★★★★★ Knowledgeable in User Interface/ User Experience
- ★★★★★ User Story

## EXPERIENCE

### Katzion Technologies

2020 - 2021

Scrum Master / Project Manager / Product Owner

- Major project domain: CRM, Automotive, Cloud
- Salesforce integration, implementation, migration.

- Product ownership for CRM software development and business analysis.
- End to end project management from product design till Go Live.
- On-Site account management.
- Development of project work plans with fee and hour breakdowns for each phase and service discipline.
- Team setup /selection and overall management of project staff(internal disciplines as well as “outside” consultants).
- Jira & Confluence admin.
- Day today communication, coordination, and management of the client's project team.
- Project program development and documentation.
- Built solid client relationships by accurately understanding and addressing their needs in a timely manner.

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## CGI

2018 – 2019

### Scrum Master / Project Manager / Product Owner

- Major project domain: Artificial Intelligence, E-Commerce, Telecom.
- Key points regarding the project – E-commerce product development with the help of Artificial intelligence. Leveraging machine learning, the AI software automatically tags, organizes, and visually searches content by labeling features of the image or video. Customized the AI engine so that it will continuously monitor all devices and channels to create a universal customer view.
- Facilitating scrum ceremonies and implementing Agile principles.
- Project planning, estimation, sprint planning, delivery management, scrum of the scrum, product owner and scrum ceremonies.
- User story creation, backlog prioritizing, effort estimation, resource allocation.
- Creating and managing Scrum and Kanban boards in JIRA for sprints and increments.
- Delivery head of the offshore project team.
- Prime BU and client management.
- Worked on CI/CD model which ensured check-in is then verified by an automated build, allowing teams to detect problems early.
- Continuously discovered, evaluated and implemented new technologies to maximize development efficiency.

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## Experion Technologies

2016 – 2018

### Scrum Master / Project Manager / Product Owner

- Certified Scrum Master managing the software development process from requirement gathering - user story creation - product backlog - effort estimation- sprint planning & scrum activities - coding & unit testing- CI&CD - testing - UAT - Production- Support.
- Major project domain: Retail, Insurance.
- Key points regarding the project – Scrum Master and Project manager/Product Owner for the largest retail chain in Australia. Works across all functional areas, gathering inputs, updating product plans and road maps, and communicating the impact of product decisions on all stakeholders. Drives innovative solutions to business problems or client's engagements through coordination and negotiation with key decision-makers.
- End to end project planning, scheduling, delivery (Agile). • Requirement elicitation, analysis and design.
- Sprint planning, retrospectives, daily scrum, sprint review, sprint demo.
- Delivery head of the offshore project team.
- User story creation, review, DOD and approvals. (Customer end)
- Effort estimation. (Hourly / Story Points).
- Managing resource and capacity planning.

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## Netcom Services

2014 – 2016

### Scrum Master / Project Manager / Product Owner

- Major project domain – Healthcare.
- Key points regarding the project – Managed end to end product development for the healthcare client in the US. The project was divided into 3 parts. Web, Embedded, Mobile.
- Web – Managing patient body metric data and analyzing it.
- Embedded – The device will collect data from the patient's body and send it to the web and mobile.
- Mobile – The patient and doctor will be receiving data on mobile.
- Key features of the project – Big data analysis, processing, and fetching reports. Inform the patient and doctor about the current health status. Providing reminders about health check-ups. 24/7 monitoring of patient vital status. Providing SOS messages and

notifications.

- Scrum master and a product owner who manages scrum ceremonies, making artifacts, ensuring delivery in all the aspects.
- End to end project management in the Scrum framework with agile principles.
- Resource planning, scheduling, requirements gathering, SDLC, delivery (Agile).
- Plan and manage projects, aligning business goals with technology.
- Guide team development efforts towards successful project delivery.
- Collaborate with the development team to plan sprints.

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## E&Y

2011 – 2014

### Technology Administrator: Team Leader – Project Manager

- Major project domain – Finance / Infrastructure.
- Key points regarding the project – Project and product development of financial/audit related software/application for end customers and for in-house data analytics.
- Project planning, scheduling, delivery (Agile).
- Managing scrum ceremonies.
- Managed all phases of the software development life cycle (SDLC).
- Ensure project milestones were completed on time, on budget and with the desired results.
- Client relations & management.
- Process improvements, competitive advantage.
- Directed global roll outs of new software and systems.
- Delivered detailed feature road map that included action items and SLA.

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## ZyberOps

2006 – 2011

### Team Leader

- Major project domain – Web Development.
- Key points regarding the project – End to end project development for multiple platforms. Managed multiple roles such as developer, tech lead, product owner, project lead.
- Project planning and delivery.
- Managed the team, work schedules, team utilization analysis.
- Developed accurate development estimates and drafted project resource plans.
- Coordinate with the client to gather requirements and ensure delivery.
- Managed client requirements and coordinating with the operations team.
- Mentoring the team as per the performance improvement plan and provide training.

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## EDUCATION

### ISBM

2012 - 2013

#### Master Of Business Administration - IT

Awarded High Distinction

Specialization in Information Technology

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## CCS University

2002 - 2006

### Bachelor of Techonology - Computer Science