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|  | **Saurabh Widhani Gurgaon, India**Email: saurabh.bbsbec@gmail.com Mobile: +91 8587852670 |
| **Education**MBA from Great Lakes Institute of Management in IT & OperationsB. Tech. from Punjab Technical University in Computer Science Engineering**Total Experience**8 Years and 6 Months**Current KRAs**Project Management Operations ManagementClient relationship buildingCo-ordinating Agile Ceremonies**Skills**Scrum MasterProgram ManagementClient interaction Resource ManagementSME for Digital Payments networkAutomation and manual testing**Client Exposure**USA, Germany, Australia, UK and India**Currently at**Keysight Technologies, Gurgaon**Formerly at**American Express, GurgaonInfosys Technologies, Hyderabad**Languages**English, Hindi – Native | **Professional Summary*** **Scrum Master –** 5.5 years of Agile scrum master experience
* **Project Management** – Have been involved in designing detailed High level and low-level project plans after analyzing business functionalities and requirements
* **Client engagement** – Maintaining close working relationship with stakeholders
* **Software Testing** – Prepared Test Strategy and detailed Test Cases after consulting the requirements with the client
* **Scrum Master Certification:** Professional Scrum Master – **PSM -1**

**Keysight Technologies Jan 2019 – Present****Prog/Project Manager*** Working as Scrum Master for the Salesforce enhancements project and helping Product Owner in optimizing the value creation from project
* Coordinating agile meetings with Business and IT teams to get clear understanding of the product enhancements and prioritizing action items for the team to meet deadlines. Also measuring and sharing project/sprint metrics with the Business stakeholders on weekly basis.
* Managing projects end-end including project timelines, work estimation, resource management, metrics and documentation.
* Developing and learning new skills to implement Agile at the enterprise level using Scaled Agile Framework **(SAFe)**
* Managing Salesforce related support issues after product launch and working on them till closure in JIRA
* Handling a team of 4 Salesforce support and software testing resources.
* Creating KPIs (Key Performance Indicators) for team’s performance.
* **Tools used**: Oracle Siebel, **Salesforce** Lightning, **JIRA**, Cherwell

**American Express May 2015 – Nov 2018****Process Manager-Scrum Master*** Functional Consultant for **Digital Payments** network and platform enhancements using agile methodologies.
* Co-coordinated **agile ceremonies** with stakeholders, including ‘Product backlog’, ‘Sprint Backlog’, ‘Daily Stand-up calls, ‘Sprint Review’ and ‘Retrospective meetings’.
* Extensive knowledge of working on projects enabling digital payment gateways such as ‘Safekey’, ‘Samsung Pay’ and ‘Apple Pay’.
* Managed the resources and project deadlines using **Sprint planning.**
* **Tools used**: MS Project, Salesforce, HP ALM, SOAP UI, LISA & JIRA

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**Infosys Technologies July 2011 – Dec 2013**

**Test Engineer**

**Projects –**

1. **Westpac Bank (AUS & NZ)**

Westpac (Western-Pacific) is an Australian Bank and Financial service provider headquartered in Sydney. It is one of Australia's big four banks and is also the second-largest bank in New Zealand.

Security features on the bank website were being upgraded to add Two Factor Authentication (2FA) to the login process to make the website more secure and efficient.

**Roles and Responsibilities:**

* Successfully handled a team of five and provided training to increase their efficiently.
* Review of Functional Design documents and logging static defects
* Test Planning- High level Test scenarios and Detailed Test Scripts. Preparing estimation and effort plan required for Test execution and completion of Test Execution cycle.
* Creation & Maintenance of appropriate test data.
* Test Execution – Functional Testing, Regression Testing and warranty support testing.
* Defects Management and Issue/Status reporting.
* Communicating issues to the Onsite Coordinator in Daily Status calls during execution.

**Tools Used**: VMVare, IBM Clearquest, Putty and **SOAP UI**

1. **Client: Blue Cross Blue Shield of Minnesota (US)**

Description: This Claims migration project involved migration and updating of claims system and database of Blue Cross from STAR to NASCO database. The objective of this project was to continuously support the existing application functions for business needs. This will enable new business functionality to meet the growing demands of the marketplace and to control costs.

**Roles and Responsibilities:**

* Analysis on requirement documents, created Test Scenarios, Test Scripts, Test data characteristics and Traceability matrix for the business/technical requirements by working closely with Client, SME and Cross Vendor Development teams.
* Involving in reviewing the test data for positive and negative scenarios
* Responsible to perform System testing, Integration testing, and Regression testing manually.
* Logging defects and reporting them to the development team.

**Tools used**: HP Quality Centre 10.0, MS Excel

Delek US Holdings is a diversified downstream energy company with operations in three primary business segments: petroleum refining, logistics and convenience store retailing.