**MEHUL PANDE**

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**Career Summary.**

* **Certified Agile Scrum Master & Sr. Technical Lead QA** and a with more than 15 years of experience in Banking, Telecom and Construction domain.
* Proven work experience as a software quality assurance analyst in all phases of **STLC.**
* Lead initiatives for automation (QTP/UFT), defect metrics and overall quality initiatives.
* Working as a **Scrum Master** for Agile project for 3 years.
* Strong expertise in **Scrum**, all **scrum** ceremonies, **Agile** Metrics.
* Expert in **Agile** Planning and Estimation also experience in AGILE, SAFe.
* Coach Agile teams on Agile practices, techniques, and semantics ensuring that all team-related ceremonies take place and those who attend understand their purposes while teaching all to keep within the time-boxes.Coach Agile teams on Agile practices, techniques, and semantics ensuring that all team-related ceremonies take place and those who attend understand their purposes while teaching all to keep within the time-boxes.As an Agile Coach performed activities in Coaching Agile teams on Agile practices, techniques, and semantics ensuring that all team-related ceremonies take place.
* Experience with agile tracking tools, like **JIRA**, **Rally**, **TFS**.
* Participate in Improving organizational understanding of Agile practiceParticipate in Improving organizational understanding of Agile practice.
* Hands-on experience with automated testing tools (QTP/UFT.).
* Design, develop, maintain and execute automated test cases and scenarios based on the manual test cases.
* Experience in writing clear, concise and comprehensive test plans and test cases.
* Experience working in Waterfall model, Agile/Scrum development process.
* Experience working with various **Functional testing** methodologiessuch as **Regression Testing, Integration Testing.**
* Experience in preparation of **Requirement Traceability Metrics (RTM),** Defect Report, and Weekly Status Reports.
* Used various industry leading testing suites like Team Foundation Server (**TFS**)/**MTM, HP QC/ALM**
* Good Knowledge and experience writing **SQL queries** using **TOAD, SQL Developer** etc.
* Strong focus on Documentation, Communications, Process, and Constant improvements.
* Handle coordination between different teams based in various locations and lead Project delivery.

**Professional Experience.**

**Client:** **Ineight.**   **Aug2017 –Till Date**

**Employer:** **Prokarma Softech Ltd.**

**Role:** Agile Scrum Master.

**Responsibilities :**

* Carry overall responsibility for the planning, communication and control of activities pertaining to enterprise-wide technology initiatives for the agile team(s).
* Facilitated backlog grooming sessions.
* Helped the team break down Features into Stories and point them into story points using relative estimates and the Fibonacci scale.
* Slots stories into iterations based on team capacity and story point estimates.
* Removed impediments from the team and escalates to Project Managers for anything the team cannot resolve.
* Attends the Scrum of Scrums meetings to communicate team status, issues, and risks.
* Responsible for ensuring that the Agile process is being followed including planning readiness and TFS upkeep.
* Creating US and Task in Jira and monitoring up to closure of the same.
* Manage the overall coordination, status reporting, schedules and stability of project-oriented work efforts, ensures that project goals and objectives are met within agreed upon time, scope and resource requirements.
* Co-ordinate with Product Owner and assist them in managing and grooming the product backlog.
* Liaise with the Product Owner and the Business Analysts in order to ensure completeness and clarity of user stories and acceptance criteria.
* Coach/mentor team on the Agile Scrum methodology in order to constantly improve the Scrum team's standards of work
* Performed API testing using SOAP UI and Postman for the WSDL/End Points created by Development Team.
* Participated in mapping activity DB fields vs fields in XML.
* Experience in JSON formator tool.
* Awareness and experience with widely successful Agile techniques Burndown & Velocity, different Retrospective formats etc.
* Knowledge of technologies & tools used by the development team : Java & OOPs Concepts, DevOps, Cloud, Mainframe, Oracle SQL, Selenium, QTP, Postman, Soap UI, etc.
* Help the team (if need be) in achieving the Sprint Goals as a QA, BA.
* Participate in the planning and coaching of multiple projects and programs across the organization both using Waterfall or Agile delivery methods.
* Engage with customer and ensure that outcomes are in line with customers business objectives and meet defined success criteria (Quality, Scope, time and cost).

**Client:** **Kiewit Corporation. Omaha, Nebraska.**   **Sep2016 – Aug2017**

**Employer – North Star Group INC.**

**Role:** QA Lead

**Responsibilities :**

* Understand the testing effort by analyzing the requirements of the project.
* Estimating and obtain management support for the time, resources and budget required to perform the testing.
* Organize the testing kick-off meeting and define the Test Strategy.
* Build a testing team of professionals with appropriate skills, attitudes, and motivation
* Identify Training requirements and forward it to the Project Manager (Technical and Soft skills).
* Arrange the Hardware and software requirement for the Test Setup.
* Assign task to all Testing Team members and ensure that all of them have sufficient work in the project.
* Ensure the content and structure of all Testing documents/artifacts is documented and maintained.
* Document, implement, monitor, and enforce all processes for testing as per standards defined by the organization.
* Check / Review the Test Cases documents.
* Involved in all Testing activities like requirements analysis, building overall test plan and strategy, test execution, monitoring, and reporting.
* Organize the status meetings and send the Status Report (Daily, Weekly etc.) to the Client and communication the same with Clients.
* Track and prepare the report of testing activities like test testing results, test case coverage, required resources, defects discovered and their status, performance baselines etc.
* Review various reports prepared by Test engineers.

**Client:** **CVS Caremark. Richardson, Texas USA.**   **Oct2015- Aug2016**

**Employer – North Star Group INC.**

**Role:** Automation Test Engineer.

**Responsibilities :**

* Developed automated test suite to increase **regression coverage** as well as new **functionality testing**.
* Capturing new objects, relearning existing objects for QTP Object Repository using the usual way as well as an insight object capturing method for some specific applications.
* Writing new functions for automated testing of an application. Also modifying various **user-defined** **functions using VB Scripts for QTP.**
* Debugging the scripts using breakpoints for the issues faced while executing test cases for the **Keyword Driven Framework.**
* Creating functions for **data validation** i.e. data displayed on screen against data present in the database.
* Worked on **Data Driven Framework** where the MS-Access was used to store the data.
* Worked on **insight objects capturing** method so as to uniquely identify the object to test an application developed via Google Web Tool Kit interface.
* Created and modified **test data creation scripts to automate** the process of test data creation.
* Analyzed existing applications to identify new tests to consider or areas where the applications can be automated.

**Client :**  **AT&T Inc. Atlanta, Georgia USA.**  **Apr2010 – Sep2015**

**Employer – Techmahindra Americas Inc.**

**Role:** QA Lead.

**Project -**AT&T proprietary telecommunications software “CANOPI

**Responsibilities :**

* Participated in **building up the Automation Framework** as per the company requirement.
* Responsible for preparing& execution of **end to end test case for manual as well as automation testing**.
* Responsible for creating local and sharing object repository, merging of Object Repositories.
* Experience in Telecom domain with Strong background of OSS & BSS.
* End-To-End testing of the data flows correctly through various client proprietary applications.
* Responsible for managing defect triage between applications for an ETR.
* Participated in preparing the Final Release Notification and defects reports.
* Used HP QC 10.0 for opening and tracking the defect per the defect life cycle.
* Worked with **the TDM team** on getting the expected data delivered under strict deadlines.
* Creating various types of data via front end as well as modifying the values using various SQL queries in the backend as per the requirements.
* Ensure the timely delivery of different testing milestones.
* Prepares/updates the metrics dashboard at the end of a phase or at the completion of the project.
* Understanding the business requirement, creating user stories in TFS based on the business scenarios and grooming the same to the offshore counterpart.
* Functional Testing of web-based application developed using Agile methodology.
* Involved in interface mapping between various applications for the flow of data using web jobs/service bus in JSON format, seed scripts etc.
* Interface testing ( REST API) of various request/response status between the ERP system and application under development.

**Clients:**  **Diamond Bank Plc. & United Bank for Africa Plc. Lagos. - Nigeria.** **Jul 2006 – Mar 2010**

 **Ahli United Bank & Bank of Kuwait and Bahrain. - Bahrain**

 **Union Bank of Jordan – Jordan**

**Employer – Infrasoft Technologies Ltd.**

**Role:** Software Test Engg.

**Projects:** Anti Money Laundering Systems. & Omni - core banking solution.

**Responsibilities:**

* Reviewed and discussed Business Requirements and System Requirements with Business Analyst (BA), Project Manager (PM), IT Team members and End Users.
* Responsible for proper implementation of Anti Money Laundering System.
* Developed and maintained **Requirement Traceability Matrix** to check all requirements are updated and if any updates then they should change.
* Prepared Test cases and Test scripts from the requirements for Functional and Technical specifications.
* Performed Regression Testing, System Testing, Integration Testing, and Usability Testing.
* **White box testing** and debugging the procedures written in **PL /SQL** programs.
* Testing of Core Banking Application.
* Tracked, analyzed and reported the system bugs in Defect Tracking Database by Defect Tracking Tool and Quality Center.
* Conducting UAT and taking signoff from the client.
* Review and analysis of requirements for each project.
* Managed multiple priorities and coordinated QA efforts for **multiple projects against short deadlines**.
* **Coordinated with Development** teams during various testing activities for defect resolution.
* Supported Development teams during **Integration testing** generated reports for Change management and Release management.
* Supported Development and Release management during Pre-Production and Post Production Deployment sessions.
* Conducted several **in-house training for junior team members** on OMNI Enterprises Core Banking Application.

**Client: Lord Krishna Bank** **Oct2003 – Jun2006**

**Employer – Flexcel International Pvt. Ltd.**

**Role:** Software Test Engg.

**Projects:** FLEXCUBE - Core Banking system.

**Responsibilities:**

* Provide online support to Lord Krishna Bank After Implementation of Core Banking Software (Support on Flexcube) Solving Issue Technical as well as Functional, issue raised in EOD& BOD as well as conversion related Issue.
* **Testing the FLEXCUBE product** as per Customer requirement.
* Installation of Branch server and Application server for the UAT environment as well as production.
* Carrying out data center operations like batch process i.e.: EOD & BOD operations
* Acted as **Jr. Database Administrator** and carried out **Database level activities like Support and Maintenance of Database servers, Database backups of production environment** at data centers.
* Using UNIX to import and export the database dump from one system to another.

**Certifications & IT Skills**

* Certified ScrumMaster (CSM) - Certificant ID: 000738961