

# Neha Nikam

DevOps Engineer, Bangalore, India

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## Introduction

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DevOps Engineer with overall 4+ years of industry knowledge. Seeking to leverage my ability to adapt quickly to situations accompanied by a constant drive for self-development and learning new principals.

## Experience

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Jan 2019 – Mar 2020



### DevOps Engineer

*Sephora*

- Converted AWS Console based infrastructure to code with Terraform with over 10 modules for core infrastructure components.
- Looked after infrastructure of Sephora Singapore & complete SEA including but not limited to EC2, ElastiCache, IAM, Database & ECS cluster.
- Performed capacity planning for high volume traffic during sales which ensured maximum uptime and good stack health.
- Converted deployment procedure from ssh to AWS CodeDeploy resulting in zero deployment issues thereafter as well as ensuring better security.
- Cut down vulnerabilities up to 20% by enforcing better security practices – instance profiling, shifting permissions to roles.
- Created AWS GuardDuty configuration from parent AWS account to monitor all child accounts with near real time updates and threat detection.

2015 – Oct 2018



### Software Engineer

*SAP Labs (via Atos Ltd.)*

- Operated & maintained SAP systems for more than 800 customers spread across EU.
- Handled DB upgrades, migration & rollouts covering entire EU region ensuring high availability.
- Monitored alerts on various critical subsystems to ensure 99% uptime for high valuable clients.

## Skills

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*AWS & Cloud tech*

*Provisioning*

*Monitoring*

*CI & Deployment*

*Scripting*

*Others*

- EC2, RDS, S3, IAM, Route53
- Terraform, Puppet, Ansible
- Cloudwatch, GuardDuty, New Relic
- Jenkins, AWS CodeDeploy
- Bash, Python
- CentOS / RHEL
- Docker, ECS
- Git

## Education

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2011 - 2015

**B. tech - Information Technology**  
*Sanghvi Institute of Management & Science*  
7.17

## Others

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Summer 2015



**Android Intern**  
*SportsKeeda*

- Features for their android application
- Bookmarks & Activity load optimization

## Activities

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- Open National Handball player
- District level Gold Medallist - Taekwondo