|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ­Kapil DevEmail:*KAPILDEV20151@GMAIL.COM*Mobile:+91-9663024514+91-8810262501Notice Period:I am serving Notice Period. I can join within one week. Last working day is Monday, February 6th.Experience:15 Years of experience in IT including Banking domain, Project Manager, SWIFT Payments, FED, CHIPS, Mainframes, Unix Personal DataDate of Birth: 21st Sept, 1986Nationality: IndianLanguages Known (Read/Write/Speak): English, Hindi and Punjabi. | Objective :To focus and provide solid design and excellent quality as a Senior Resource and work in an environment that utilizes my abilities and provides me ample opportunity for exploring technical depths and honing leadership qualities in me as well as giving exposure to global business functioning.Summary:* Expertise in Banking Domain, SWIFT Payments, Cards applications FED, CHIPs, Unix, Oracle, Mainframes (COBOL, JCL, DB2, CICS, VSAM) along with 15 years of total experience in Production Support, Development and Testing and Cloud computing (AWS/AZURE).
* Working as a Principal Consultant/Project Manager/ Techno functional person in GENPACT Headstrong Capital Markets, Noida since April 2017.
* Having Onsite experience working at Melbourne Australia and Singapore.
* Managing a team of 18-20 people.
* Experience in Digital banking products into APAC regions.
* Good exposure to business applications mainly in Banking (Payments) Services.
* Having Strong experience in managing stakeholder expectation, timely communication, Major incident management and service management.
* Experience working in an Onsite/Offshore delivery model.
* ITIL certified (Change Management, Problem Management, and Incident Management).
* Experience in using different AWS services like S3, Lambda, PostgreSQL, Aurora, DynamoDB, IAM,EC2, RDS, how to use Multiregion, availability zones options, MQ, SQS, SNS, AWS Shield and other main services.
* Good knowledge of SWIFT (Society for Worldwide Interbank Financial Telecommunication), SAG (SWIFT Alliance Gateway), Pay Plus Systems, Global Payplus (GPP), Message Broker, AML (anti money laundering), OFAC (Office of foreign asset control/Sanctions Screening), PRIME, Bank Secrecy Act (BSA), Global File Engine (GFE), Type of Messages MT\* for all type of International Financial Transactions, Inflow and outflow of messages, Message Processing, ACK, NACK, Fileact, Interact, FIN, Browse, Target services and other Banking Business Terms.
* Supporting SWIFT connectivity products, protocols and services.
* Having good working knowledge of SWIFT connectivity products SAG, SNL, WebPlatform, HSM, VPN, FileAct, InterAct, FIN and Browse.
* Good Knowledge of Payment Systems present in United States of America (FED guidelines, CHIPS Clearing house), in Singapore (MAS guidelines, G3 Application, Fast Payment application like Common Payment Gateway (CPG)).
* Hands on experience in Disaster Recovery Practices.
* Having mindset to reduce manual/repeated work by automation where possible and emphasize on process improvement.
* Experience in handling Mainframe and UNIX based applications.
* Experience in handling data queries from Compliance partners to ensure process improvement/reduce vulnerabilities and efforts are aligned with regulatory expectations.
* Proficient in analyzing and translating business requirements to technical requirements and architecture.
* Proficient in analyzing and writing Shell scripting.
* Good Knowledge on Production, UAT, Development, Testing environments and their requirements.

Skills Inventory:

|  |  |
| --- | --- |
| RDBMS | Oracle, DB2, MySQL |
| Cloud  | AWS and Azure Cloud experience |
| Tools | SQL Developer, Toad, Rapid SQL, Confluence, Informatica |
| Languages | SQL, COBOL, JCL, Basic JAVA, Windows scripting |
| O/S | Windows, UNIX, Z/OS 360 |
| Platform | UNIX, Mainframes (VSAM, JCL, COBOL, CICS), Windows, Shell Scripting |
| Mainframe Tool | OPC, FILEAID, DB2 SPUFI, CA-7, Endevor, EasyEdit, BMC, QMF, DFSORT, ICETOOL, XPEDITOR,  |
| Report Tools | Control-D(Mainframe), Control-D (Web Based) |
| Scheduling Tools | Control M, CA-7 |
| Project Specific | MERVA, WBIFN, SAG (Swift Allianz Gateway), Message Broker, SWIFT Browse, MQ (Message Queues), SDM Tool (for handling Incident, Problem, Change, Request records), OFAC (Sanctions Screening), FIM (Financial Institutional Messaging), PRIME, GPP, Payplus, GFE, OFAC |
| Middleware | WAS Server/Applications, MQ, WEBSPHERE, JBOSS, IBM Message Queues |

Academic Proficiency:* Completed M.S (Master of Science) in Computer Science and Technology from University of Mysore (Karnataka) with grade 3.2(On a scale of 4) in November 2011.
* Completed B.Sc. (Computer Science) from Guru Nanak Dev University, Amritsar (Punjab) with 71% in 2007.
* Completed Higher Secondary from PSEB Mohali (Punjab) with 86% in 2004.
* Completed Matriculation from PSEB Mohali (Punjab) with 80% in 2002.

Trainings and Certification:* ITIL certified.
* IBM Certified Database Associate (DB2-700).
* IBM Certified Application Developer (DB2-703).
* Got complete two months of Mainframe Training including Cobol, JCL, DB2, VSAM, CICS, TSO, ISPF
* Attended training sessions on transaction processing while working at ANZ.
* AZURE fundamental certification.

Technical Strengths: * Dynamic analytical and logical skills
* Highly motivated to work as a team player
* Open to new concepts / technologies
* Ability to think about a situation in different angles
* Result oriented professional with a learning curve and excellent communication skills.

Non Technical Strengths: * Very positive attitude.
* Dedication and hard work are the best investment I can make on any job taken.
* Prevailing as consistent performer in the organization.
 |

**PROFESSIONAL EXPERIENCE**

|  |
| --- |
| GENPACT HEADSTRONG CAPITAL MARKETS |
| Client | CREDIT AGRICOLE FRANCE BANK(CACIB) |
| ROLE | Project Manager |
| Duration | Jan 2020 – till date |
| Team Size | Project: 22 |
| **Environment** | Production environment, Unix, Oracle, Message Queues, Windows based payments applications, Trade, Reconciliation, Reporting, Accounting Applications |
| **Project:**Project consists of different Banking Production applications which include Payments applications which are based on Unix/Windows environments, Trade, Reconciliation, Reporting, and Accounting Applications. There is a team of around 22 people including seniors/mid-level/juniors, who take care of these applications w.r.t Production environment/ enhancement activities. **Roles & Responsibilities:**As a Project Manager/Business Analyst I am responsible for:* Oversee all the applications from Offshore.
* Requirement gathering and documentation preparation.
* Taking care of Root cause analysis (RCA) documentation.
* Lead the major calls for P1 or P2 issues from Offshore.
* Stakeholder management.
* Oversee Risks w.r.t deliverables.
* Vendor management.
* Manage Project Planning, execution, validation of major task deliverables, process improvement.
* Maintaining the healthy environment with in team.
* Knowledge Transfer activities, proper documentation of each deliverable, discussions with clients for final approvals.
* Participation on all Production releases (schedule on weekends) with the Delivery Team on daily basis and provide suggestion for further enhancements.
* Prepare plans for Major activities like Handle Disaster Recovery Practices, Meetings with different Infrastructure teams and discussion of DR Plan, each team’s tasks, timelines.
 |

|  |
| --- |
| GENPACT HEADSTRONG CAPITAL MARKETS |
| Client | CREDIT AGRICOLE FRANCE BANK(CACIB) |
| ROLE | Payments L3, Principal Consultant, Production Support and Enhancement |
| Duration | April 2017 – Dec 2020 |
| Team Size | Project: 22 |
| **Environment** | Production environment, Unix, Oracle, Message Queues, Windows based payments applications |
| **Project:**Working in Payments team, In this project works involves around Institutional Payment Messages flowing from one customer to another via SWIFT Messaging Support. SWIFT Messaging service is worldwide used by most of the Banks, Companies, and Customers for their routine financial transactions. During this transfer, it is required to check the system errors and correct immediately if any transaction fails to reach to right destination, stuck or lost somewhere, Avoid Duplicate payment happening. Generally, system receive messages from different sources like SWIFT and other internal applications where messages are created, Normal MT\* messages from other countries. On successful delivery SWIFT will send back either ACK or NACK. CACIB has office setup in NEW YORK, US. In my current team we support payments specific applications like GPS, OFAC, SAG (Swift Alliance Gateway).**Roles & Responsibilities:**As a Payments L3 I am responsible for:* Cover implementation of Global SWIFT infrastructure, ongoing maintenance and integration of existing infrastructure and up gradation of Infrastructure as per requirement.
* Supporting SWIFT connectivity products, protocols and services. Having good working knowledge of SWIFT connectivity products SAG, SNL, WebPlatform, HSM, VPN, FileAct, InterAct, FIN and Browse.
* Resolving daily issues in the form of Incidents getting raised in SDM (Service Desk Management) tool when any failure occurs with certain priority like P1, P2, P3, fix the issue immediately and close the incidents with proper resolution comments.
* Serve as team lead in major assignments.
* Participation on all Production releases (schedule on weekends) with the Delivery Team on daily basis and provide suggestion for further enhancements.
* Working as a single point of contact for Application up gradation from legacy systems to latest technologies like VMS (Mainfarme-Filesystem) based application to Java/Unix based application.
* Handle Disaster Recovery Practices, Meetings with different Infrastructure teams and discussion of DR Plan, each team’s tasks, timelines, and updating DR documents with proper dependency.
* As a L3 person, review all the documents for new releases from vendor/development team and provide suggestions, improvements.
* Implementation, planning and maintenance of the SWIFT products.
* Providing L3 support for production, UAT and SIT systems.
* Proficient in analyzing UNIX scripts, writing scripts, Running, scheduling jobs via Scheduling tools like Control M.
* Technical analysis of requirements for new coming releases.
* Implementation of changes first in all non-prod environments and then finally on production after successful results.
* Vendor Management
* Analyze and identify impact of upgrading core software’s such as database, application servers, Infrastructure upgrades and OS versions and Prepare analysis documents
* Create changes for Implementation into Production.
* Good Knowledge of File transfer solutions such as C:D
 |

|  |
| --- |
| ANZ OPERATIONS AND TECHNOLOGY PVT LTD |
| Client | ANZ OPERATIONS AND TECHNOLOGY PVT LTD |
| ROLE | Senior Technical Analyst, Production Support and Enhancement |
| Duration | Dec 2012 – April 2017 |
| Team Size | Project: 8 |
| **Environment** | Unix, Oracle, Mainframes, Message Queues, WAS |
| **Roles & Responsibilities:**As a Senior Technical Analyst/Team Lead/L3 I was responsible for:* Cover implementation of Global SWIFT infrastructure, ongoing maintenance and integration of existing infrastructure and up gradation of Infrastructure as per requirement.
* Supported SWIFT connectivity products, protocols and services. Having good working knowledge of SWIFT connectivity products SAG, SNL, WebPlatform, HSM, VPN, FileAct, InterAct, FIN and Browse, Cards applications.
* Resolving daily issues in the form of **Incidents** getting raised in SDM (Service Desk Management) tool when any failure occurs with certain priority like P1, P2, P3, fix the issue immediately and close the incidents with proper resolution comments.
* Served as a team lead in major assignments.
* Handle Disaster Recovery Practices, Meetings with different Infrastructure teams and discussion of DR Plan, each team’s tasks, timelines, and updating DR documents with proper dependency.
* Implementation, planning and maintenance of the SWIFT products.
* Vendor Management
* Analyze and identify impact of upgrading core software’s such as database, application servers, Infrastructure upgrades and OS versions and Prepare analysis documents
* Create Knowledge articles/Break and Fix documents for repeated issues.
* Create Problem records for reoccurring issues and work on Permanent fixes.
* Have experience in applications which are window based, Unix based and having infrastructure components like MQ, Database, java, WAS, networks, NAS
* Responsible of audits in Production Environments.
 |
|

|  |
| --- |
| IBM INDIA PRIVATE LIMITED |
| Clients | METLIFE, IBM US FMS |
| ROLE | Mainframe Developer and Production Support |
| Duration | Nov 2007 – Nov 2012 |
| Team Size | Project : 20 |
| **Environment** | Unix , Mainframes (JCL COBOL, DB2, VSAM and CICS, CA7, File-Aid, Endevor) Production Support, development |
| **Roles & Responsibilities:*** Worked as a Mainframe Developer, Production Support person for client MetLife and FMS.
 |

 |

*I hereby declare that all the information provided by me in this application is factual and correct to the best of my knowledge and belief. Looking forward to working with you and perform in order to take the company to great heights of success and growth.*

*Yours truly,*

Kapil Dev

Place: Noida