

Abhishek Toppo

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PROFILE SUMMARY

A result oriented software engineer with 4+ years of experience in development, support and maintenance projects in tele-communication domain.

WORK EXPERIENCE

2015 - Present

Tech Mahindra

Software Engineer

▲ Implemented **promotions** for the data products - based on the certain configurations made by the user, provided different promotional discount over the base price.

▲ **Jet layout changes** - handled all the UI issues that came when the Jet layout was introduced.

▲ **Admin changes** - implemented the module end to end which required changes in the approval journey and the reconfiguration functionality.

▲ **OCH integration** - developed the LLD for the module and also contributed in the designing. This included a three-staged integration between the CPQ, webmethods and the OCH(central database). Implemented out of the box solution over the transaction array and a lot of cosmetics changes using CSS and JS to make the array look and work like a popup. Also, developed the **download/upload template functionality**.

▲ **Bulk Upload** - This allowed the user to add multiple number of models/products in a quote in one go using an excel sheet. Developed the excel sheet using Visual Basic to provide multiple functionalities such as fetching real time addresses and providing users the option to select any of them over a pop-up and splitting and displaying the data over different fields, providing buttons to add and populate the products and it's data over different columns, built-in validations, automated all the options required to configure a product.

▲ **Asia alignment** - This module included a rigorous analysis of already implemented functionality around Europe and UK region and aligning them with the newly introduced **Asia specific regions** such as **Hong Kong, Singapore, Japan etc.** The aligned areas included a wide array of CPQ components to be tweaked such as commerce, config, proposals, approval etc. along with some out of box requirements implemented using Javascript and CSS.

▲ **Partners** - Implemented the Partners functionality end to end, i.e., starting from the creation of new set of users named as 'Agents' and 'CAM' to the handover functionality utilizing the

email notifications(via third party utility), approval journeys, transition rules, guidance messages etc. so that the third party or individual agents could also create quotes using the SSO logins.

2014 - 2015

Office Box

Worked as an intern on their ERP product using Telerik and Kendo UI.

CERTIFICATIONS

2020

Six Sigma Yellow Belt

2020

Advanced Google Analytics

2020

Oracle Cloud Infrastructure Foundations

2019

Oracle CPQ Cloud Essentials PRV

2014

Microsoft Certified Professional in Server Virtualization

SKILLS

Programming languages Shell scripting, SQL, PL/SQL, **BML**, Visual Basic, CSS, HTML, XML, Javascript, Hive, Pig, Scala

Technologies Oracle CPQ ,TIBCO(Admin), asp.net, MVC, Hadoop and Spark

Database Mongo db, Oracle, MySQL

Operating systems Windows, Unix, Ubuntu

Tools **Tableau**, SVN, Citrix, Putty, SQL Developer, Oracle db, Winscp, Selenium, Jenkins, Auto-CAD

SYNOPSIS

▲3+ years of hands-on experience in implementing CPQ projects and extensive knowledge of it's modules including **configuration, commerce, page layout, approval journeys, pricing, document designer etc.**

▲Well versed in handling UI changes using **CSS(stylesheets) and JS.**

▲Implemented integration with OCH(central database).

▲Expertise in Telecommunication domain.

▲ Well versed in UNIX/Linux Shell Scripting.

▲ Sound knowledge of CPQ tool and workflow.

▲ Excellent troubleshooting and debugging skills.

▲ Good communication and analytical skills.

▲ Experience in requirements collection, analysis.

PROJECTS

CPQ Flint Integration

(July 2018 - Present)

Customer	COLT UK
Description	Colt is a tele-communication giant providing multiple data and voice related products tweaked as per user requirements. The project deals with the collection of user requirements, analyzing it and providing the best solution with respect to the CPQ. The project focuses on developing solutions keeping the functional approach in mind rather than just meeting the demands and tries it's best to deliver a friendly, accurate and optimized working environment for the end users.
Team size	21
My position	Developer
My responsibilities	<ul style="list-style-type: none">-Understanding the requirements and the design that are provided via the designers.-Creating well-detailed low-level designs.-Implementing the requirements using all the functionalities that are available in CPQ in an optimized manner and following the best coding practices.-Documenting everything including the unit testing and build logs.-Handling defects with cent percent accuracy so that they don't get reopened saving us some valuable time.-Providing support during Go-Live.
Technologies used	Languages: CSS, XML, SQL, BML, JS, BML. Tools: Oracle CPQ, SVN.

Test Environment Management

(Mar, 2016 - Apr, 2018)

Customer	KPN, Netherlands
Description	<p>Test Environment Management(TEM) is a support project dealing with the maintenance of the test environments of various applications. This includes keeping oneself in sync with the development and testing team and performing different types of deployments on time with cent percent accuracy into respective applications, respective environments. The project also demands for great troubleshooting and management skills in case the deployment fails. Apart from this, it also includes tackling various environmental issues on a strict deadline and having a check on the availability of environments for different types of testing so that the production timeline doesn't get affected. Activities like patching which also comprises of rebooting of servers and performing restarts of the environments, post-patching sanity checks, i.e., if the environments are working fine and orders are progressing as expected or not and if not, investigating the issue, raising tickets and then chasing the respected team for the resolution, keeping the teams updated, housekeeping, taking ownership of the servers, making configuration changes which decides the order flow are all part of it. As the client is sharing the job with other companies too except Tech Mahindra, it makes it highly important to keep the environments in up to date conditions to avoid any escalations as well as working in collaboration with the client's onsite personnel and other stake holders in case of any issues.</p> <p>Applications Handled:</p>

	<p>SNI(Software Network Integration): An application running on TIBCO platform, is a middleware, helping in the end to end flow of the different types of orders contributing to Chain as well as system testing.</p> <p>WBA PORTAL: A middleware JAVA based application for wholesale broadband orders processing.</p> <p>WBA/WSIP: A TIBCO based application acting as the end point destination for the order flow.</p> <p>NETRAC BSA: A Weblogic oriented order management system for whole-sale organizations.</p>
Team size	9
My position	Software Engineer
My responsibilities	<ul style="list-style-type: none"> -Developing codes(scripts) for the automation. -Support and Maintenance of the applications. -Understanding the requirements of the client -Job(orders) Flow Monitoring. -Deployments. -Patching activities and issue resolution. -Configuration Management.
Technologies used	<p>Language: Java, unix(shell scripting).</p> <p>Technologies: Tibco, Weblogic.</p> <p>Tools: Citrix, WinSCP, SVN.</p> <p>Database: Oracle.</p>

EDUCATION

May 2011 - May 2015	<p>Nagpur University(RTMNU) B.E. in Computer Science - 64 %</p>
May 2010 - May 2011	<p>Pune University HSC - 77%</p>
May 2008 - May 2009	<p>Pune University SSC - 86%</p>