Rama CH   📞 09964679789   ✉ chrrp789@gmail.com

Software Developer having 6 years of experience

Tech Skills: Force.com, Apex Language, Apex Trigger, Apex Class, SOQL, SOSL, Visualforce (Page, Component & Controllers), Javascript, CSS, Lightning Aura Framework, LWC

CERTIFIED Administrator   **CERTIFIED** Platform Developer I   **CERTIFIED** Platform Developer II

Communication Skills: Good

Profile Summary

- Over all 6 years of professional experience in IT & 5 years in Software Development with strong technical skills of extensive experience in Salesforce.com and Force.com platform both as a developer and an administrator.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Experience in Salesforce development (Apex, Triggers, workflows and Approval Process, SOQL, SOSL, SAQL, Lightning Aura Framework, Visualforce pages, Einstein Analytics (wave), JSON, Process Builder, Workflows and Integration of Salesforce using third party tools like Dell Boomi, Mulesoft).
- Basic exposure on Apex Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component.
- Efficient in monitoring Apex asynchronous processing using future methods, Batch Apex, controlling processes with Queueable Apex and Scheduling jobs using Apex Scheduler.
- Having Exposure in integrating external web systems with salesforce using REST and SOAP web services.
- Coordination with the offshore team and design team.
- Worked on Change Sets, ANT Migration tool for deployments.
- Experience in working with Apex Data Loader, Force.com IDE (Eclipse), Aside.io, Sfdc dev Tools, Workbench, Postman and Git hub.
- Excellent understanding of Salesforce.com in terms of Organization hierarchy, Roles, Profiles, OWD, Users, Object level security, Field level security, Record level security and Sharing Rules.
- Having exposure in Remote Action Methods, Call Outs, Call Ins, Custom Settings, Custom Labels and Custom Metadata Types.
- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Excellent analytical and logical ability to complete the project successfully.
- Good strength in coding, testing, troubleshooting & documentation as per the standards.
- Expert in communication with diverse group of customers.

Skill Summary

- Operating System (s): Windows 7/8/10 And Mac
- Programming Language(s): Apex, C Language, Aura framework, LWC
- Web Technologies: JS, HTML 5, CSS3
- Scripting Language (s): Javascript
- Process(es): Agile, Scrum
- Database(s): SQL
- Versioning/Build Tool: GIT

1. SESH EOHS – Optum (UHG)

Project Description: The Enterprise Occupational Health and Safety technology team is at the forefront of modernizing public health solutions for internal team members and the people they serve. UHG partners and customers describe how SESH helps them do their work faster and more efficiently every day. SESH to manage COVID vaccine exemptions and accommodations and scaled it to accommodate flu exemptions.

Project Title	SESH EOHS Decoupling
Duration	May 2022 to Present
Environment	Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Post man, Lightning Components, Apex classes and Controllers, Aura frame work, LWC, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Web Services, SOAP, REST, Eclipse IDE with Force.com plugin.
Role	Salesforce Developer T3
Responsibilities	• Created several solutions for self-reporting vaccinations, exemptions, lab testing, surveillance test results and more • Developed a new case management app for addressing customer service inquiries, especially during pre-employment • Collaborated with Domo team to offer dashboards and reports to businesses for addressing compliance requirements • Created live integrations from SESH with People Platform, NIE source system, and HireRight. • Developed Apex Triggers, Apex Class, Visualforce pages, Email Services, and Test Classes for various functional needs in the application. • Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications. • Coordinating with the onsite team to solve production issues. • Developing Configuration changes using Declarative model in Salesforce.com. • Worked on developing Lightning Components and Lightning Experience. • Resolved multiple defects and developed multiple business requirements in scrum. • Deployments across sandboxes using Change Sets and ant tool. • Analyzed business needs, distinguish between needs and wants, identify gaps between business needs and standard application functionality, design and document solutions that fill the gaps.

2. Experian

Project Description: Experian is a leading global information services company, providing data and analytical tools to clients around the world. For more than 125 years around the world, they have been gathering, analysing and processing data in unique ways, helps individuals to take financial control and access financial services.

It's transforming to a new sales methodology that tracks the four fundamental sales metrics, unlocks the relationship gate for enterprise sales and enables the customer to drive the deal close cycle. Not only does this sales methodology deliver amazing value to all levels of the sales management chain it is delivered with an extremely effective virtual class experience that assures everyone is paying attention while dramatically lowering the cost of delivery.

Project Title	Enterprise Solutions Pre Sales Process
Duration	June 2021 to April 2022
Environment	Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Post man, Lightning Components, Apex classes and Controllers, Aura frame work, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Web Services, SOAP, REST, Eclipse IDE with Force.com plugin.
Role	Salesforce Developer L3
Responsibilities	• Developed Apex Triggers, Apex Class, Visualforce pages, Email Services, and Test Classes for various functional needs in the application. • Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications. • Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement. • Coordinating with the onsite team to solve production issues. • Created Connected Apps, Remote site settings for oauth authentications required for Integration of Third party systems. • Developing Configuration changes using Declarative model in Salesforce.com. • Worked on developing Lightning Components and Lightning Experience. • Worked on lightning quick actions buttons and written Aura enabled controllers. • Worked on Chatter API connections, posted the chatter messages on objects and sending notifications to customers. • Written Batch apex for updating the existing records for business scenarios. • Resolved multiple defects and developed multiple business requirements in scrum. • Deployments across sandboxes using Change Sets and ant tool. • Worked on formula fields, Workflows, Process Builders, Validations, Page layouts, Record Types • Analyzed business needs, distinguish between needs and wants, identify gaps between business needs and standard application functionality, design and document solutions that fill the gaps. • Discussed and analyzed the requirements with business team and converted the requirements into detailed technical requirements. • Customized Salesforce CRM beyond native functionality with Visualforce and Apex code as per the requirements.

3. Aditya Birla Group (Grasim)

Project Description: Grasim Industries Limited, a flagship company of the Aditya Birla Group, ranks amongst the top publicly listed companies in India. Incorporated in 1947, it started as a textiles manufacturer in India. It has evolved into a leading diversified player with leadership presence across many sectors. It is a leading global producer of Viscose Staple Fibre, the largest Chlor-Alkali, Linen and Insulators player in India. Through its subsidiaries, UltraTech Cement and Aditya Birla Capital, it is also India's largest cement producer and a leading diversified financial services player.

Project Title	Textile Industry Management
Duration	Oct 2019 - Jan 2021
Environment	Salesforce.com configuration, Force.com, DataLoader cli, APEX, VisualForce, Eclipse IDE, Apache Ant, Github, Lightning Components
Role	Software Engineer
Responsibilities	• Developing Configuration changes using Declarative model in Salesforce.com. • Worked on developing Lightning Components and Lightning Experience. • Worked on lightning quick actions buttons and written Aura enabled controllers. • Involved in coding for modules for all the Sub-Application of the CRM application which involves extending existing SFDC standard components using Apex, Visualforce and other utilities. • Used the Sandbox for testing and migrated the code to the deployment instance after testing. • Customized application to extend Salesforce functionality and wrote Apex Classes to provide functionality to the visual pages. • Created Record Types, Page Layouts, and Search Layouts to organize fields, Custom links, Related lists, and other components on a record detail and edit pages. • Created Email Templates and Inbound emails using Visual Force for clients and customers. • Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports.

4. ICIX

Project Description: Client helps the retail industry's leading companies collaborate across trading partner networks to achieve Active Transparency. Solutions enable companies to safeguard consumers, protect their brand, and build trust - all while improving margins. Applications together with their network, help the world's largest organizations connect, share data, and manage the performance and risk of their global supply chains. More than 20,000 businesses actively connect on the Client network, including 3 of the top 10 U.S. retailers, and all of the top 100 food suppliers. Client customers include Walmart, Nike, Target, Hanesbrands, US Foods, Diageo, Wake fern, Mattel and Restoration Hardware.

Project Title	BRM and PRM for Supply Chain Management
Duration	July 2018 – May 2019
Environment	Salesforce.com, Work bench, Jira tool
Role	Software Consultant L3

Responsibilities	• Interacting with Clients for requirements gathering and effective analysis.
	• Apex classes, Batch apex, Scheduled apex and Queueable apex.
	• Apex triggers and Dynamic apex classes.
	• Apex unit test classes for trigger and controllers.
	• Creating wave analytics datasets, lens and dashboards.
	• Creating Manage package and push upgrades.
	• Package pre and Post deployment steps.
	• Deploy the code from Git repository using ANT deployment tool.
	• Org-cleanup process.

5. Brady

Project Description: Brady is providing all type of integrations depends on client's requirement. For example In Sales Order Status updates getting the data from Salesforce and sends it to Database and status to mail. In between we are checking so many conditions using decision, business rules, and try/catch and there any error occurred immediately we passed information to our client using Notify through mail connector.

Project Title	Salesforce Sales Order Status Update
Duration	Feb 2018 to Jun 2018
Environment	Dell Boomi Integration, FTP, Salesforce, Mail, Disk, Database, Web Services, Java Script & Groovy script
Role	Software Consultant L3
Responsibilities	• Responsible for development of entire use case.
	• Involved in analyzing of complicated business rules and exception handling problems.
	• Involved in developing Mail, SFTP, Salesforce Connectors, Integration Problems.
	• Web Services implementation for client requirement.

Working Experience

- ➤ Working as Consultant Technology Tier 3 at Virtusa Consulting Pvt Ltd, Hyderabad from May 2022 – till date
- ➤ Worked as Software Developer A3 at UST Global Pvt Limited, Hyderabad from June 2021 – April 2022
- ➤ Worked as Senior Project Engineer at Wipro Technologies, Navi Mumbai from June 2019 –June 2021
- ➤ Worked as Sr Associate Delivery(MS) at SmartData Enterprises(I) Ltd, Mohali from Jan 2018 – June 2019.