###### Name: Rajesh Reddy Adapa

Designation: Consultant

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Ready to relocate: Yes

**Summary**

* I have overall 14 years of experience software testing including 6 years onsite coordinator and test lead.
* Experience in Manual Testing, Automation Testing, REST API, SOAP UI, Post Man, Agile Methodology
* Defines and understands business functions and processes
* Lead and own Manual testing and Automated testing, of client/server & web applications
* Thorough understanding of different test stages (Component Testing, Acceptance Testing) & test activities (Planning, Specification, Execution)
* Test management skills of Documentation standards (Test Plan, Test Condition, Test Cases, Test Procedures, and Test Summary Reports).
* Consults with functional management to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access
* Acts as a liaison between departmental end-users, information technology analysts, and consultants in the analysis, design, configuration, testing, and maintenance of case management systems to ensure optimal operational performance
* Document the Acceptance criteria and task estimation for all new product development work
* Defect management
* Analyzing the Test Cases prepared by team members
* Provides assistance in training, mentoring, coaching employees on the new requirement
* Experience on Insurance (UK-Royal London), Public Pensions (UK-DWP Universal Credit), Public transport (UK-TfGM), Telecom (Dubai Telecom), Supply chain (UK Post Office) and Health Care (NHS England).
* Experience in manual testing, Automation Testing and Defect tracking tools like HP ALM, JIRA.
* Experience on database systems (RDMS, DB2, SQL, Oracle), and database profiling tools TOAD.

**Core Competencies:**

Test Planning, Task Allocation and Status Reporting.

Test Analysis

Test Design

Test Execution

Defect Management (HP ALM)

Database Testing

Web Service Testing (SOAP UI)

Batch Testing

Functional testing

Integration testing

Regression testing

UAT

Ad-hoc and exploratory testing

Pro-active in taking the challenging roles & tasks in the team work.

**Professional Qualification & Experience**

* Working with AtoS IT India Pvt limited as a Test Analyst since June 2010 to Till Date.
* Workedas a Consultant with **Capgemini** **India** Pvt Ltd from Nov 2006 to June 2010.

**Educational Qualifications**

* **B.Tech** in **Electronics and Communications** fromJNTU Hyderabad.

**Certifications:**

ISEB/ISTQB foundation certified.

AWS (Amazon Web Services) Business Professional certified.

**Computer Skills:**

Testing Tools : HPQC, SOAP UI, Putty, File Zilla, WinScp, TOAD

Languages : Mainframes

Database : DB2, SQL Developer, SQL Server, Oracle 8

Operating System : Zos/390, Windows XP, Windows 8, Windows 10

**Project Experience:**

**Project1: Du-Telecom**

**Environment:** BSCS, SIEBEL CRM, OMP, EAI, Oracle IN, DCS, PCRF, CSDB/HLR, StreamServe

Du- Telecom is one of the leading Provider of Mobile and fixed telephony, broadband connectivity and IPTV services to people, homes and businesses all over the UAE. Du also provides carrier services, a data hub, internet exchange facilities and satellite services for broadcasters.

**Responsibilities:**

* E2E live testing in Testbed environment on Oracle IN for Mobile Prepaid services.
* E2E live testing in Testbed environment on Data Charging System for Mobile Post Paid services.
* Validating activation of different prepaid and Post Paid rate plans, bundles, product offers.
* CRM account creation, Order management, Services and Asset Creation, Trouble ticketing management, Sales, Promotions and Quotes.
* Validating service activation on IN, wallet lifecycle, real time charging, balance cascading, validating periodic charges on IN, validating IN EDRs on provisioning and usage, validating USSD, IVR, SMS, data charging, rewards, call rates, etc
* E2E Integration testing for mobile prepaid & postpaid and fixed line services on Telecom application OSS/BSS Siebel CRM, Oracle IN, EAI, BSCS, OM+, HPSA, data charging system, CSDB/HLR and Selfcare systems.
* E2E testing of Order management, service assurance, rating and billing.
* Plan and track test activities for CRs, work allocation, reporting test results to business, providing testing signoffs on deliverables

**Project2: Campaign Management**

**Environment:** SQL Developer, BSCS, CRM, OMP, EAI, Oracle IN, DCS, PCRF, CSDB/HLR, StreamServe.

**Responsibilities:**

* Coordinating different test activities along with 3rd party vendor.
* E2E Integration testing for mobile prepaid & postpaid and fixed line services on Telecom OSS/BSS architecture spanning different COTS applications- Siebel CRM, Oracle IN, EAI, BSCS, OM+, HPSA, data charging system, CSDB/HLR and Selfcare systems.
* E2E testing of Order management, service assurance, CDR, rating and billing.
* Validate CRM Campaign reports.
* Validate RA reports.
* Discuss and escalate issues and follow-ups
* Participate in BRM sessions
* Plan and track test activities for CRs, work allocation, reporting test results to business, providing testing signoffs on deliverables

**Project3: NHS-** **London Health & Care Information Exchange**

**Environment:** Microsoft Azure, Web testing, API, JIRA.

The National Health Service is the publicly funded national healthcare system for England and one of the four National Health Services of the United Kingdom. It is the largest single-payer healthcare system in the world.

London Health & Care Information Exchange has a huge potential to transform health and care information sharing across the London, creating a safe, scalable way of moving patient data between the multiple health and care agencies involved in patient care, with resultant positive impacts on patients, staff burden, decision making and planning.

**Responsibilities:**

* Create UAT test scripts, Test data and Execute for DCC and IEC applications.
* Performing Functional testing, Usability testing and Browser Compatibility testing during different phases of product development.
* Validate data flow between different organisations.
* Performing Regression testing & smoke testing for ensuring the stability of the application before release for every enhancement or changes.
* Validating User Roles authorisation and Authentication testing.
* Validate Metadata information on Stroke, trauma and End of Life reports.
* Update Patient preferences (With Emergency, Without Emergency, Opt-In, Preference not shared) and validate information flow process.
* Validating Gateway messages FHIR, HL7 v2, HL7 V3, XACML, MPIX Patient Identifier, PDQ Patient Demographic Query.
* Defect reporting and tracking using JIRA.

**Project4: Monthly Employee & Agent Pay roll**

**Client: Post Office - UK**

**Environment:** HP ALM, SAP ABAP, SAP HR, APOP (Automated Payments Out Pay database) and Barclay’s Agency Portal.

Post Office is a UK's largest retail network and the largest financial services chain in the UK.

**Responsibilities:**

* Create UAT test scripts and Execute.
* Preparation of PIVT Table (Test data) and upload file into SAP HR & SF system.
* Preparation of Image and Manual Camelot Cheque and Postal Orders test data files.
* Process Image and Paper Camelot Cheque and Postal Orders test data files and reconciliation the files via PODG routes.
* Run Wage and commission Posting batch Jobs.
* Validate Employee Pay slips and Agent commission slips.
* Validate G/L reports and different customer reports like daily Montly
* User Role testing like Authorization and Authentication.
* Preparation of Test Exit Reports.

**Project5: TfGM**

**Environment:** java jenkins, SOAP UI, SQL Server, Putty, Point of Sale (POS), Github.

Transport for Greater Manchester (TfGM) is the [public body](https://en.wikipedia.org/wiki/Passenger_transport_executive) responsible for co-ordinating transport services throughout [Greater Manchester](https://en.wikipedia.org/wiki/Greater_Manchester), in [North West England](https://en.wikipedia.org/wiki/North_West_England).

**Responsibilities:**

* Writing and reviewing test scenarios and test conditions.
* Preparing test data for actual testing.
* Onsite Coordinator, UAT support, live deployment support, retesting Production hot fixes.
* Validating ITSO card registration, product activations, customer purchase and Journey History.
* Validate different Journey rules and Journey Fare caps based on the Swipe in and Swipe outs.
* Test Planning Process and developing Test Plan.
* Performing Functional testing, Usability testing and Browser Compatibility testing during different phases of product development.
* Payment gateway testing using Credit/Debit Cards, Voucher Validations.
* Verify that the captured card details are properly encrypted.
* Validating customer Journeys and network disruptions and apply automatic refunds to customer.
* Validating Live Journey dashboard reports.
* Defect reporting and tracking and driving defect triage calls.
* Task distribution and generate daily status reports.

**Project6: DWP- Universal Credit**

**Environment:** Java, SQL Server, SOAP UI, Putty and QTP.

The Department for Work and Pensions (DWP) is responsible for welfare, pensions and child maintenance policy. As the UK’s biggest public service department it administers the State Pension and a range of working age, disability and ill health benefit.

Universal Credit is intended to be simpler than the current system of benefits and tax credits.  
Universal Credit is paid on a monthly basis. Entitlement is worked out by comparing your basic financial needs that the government says you need to live on with your financial resources.

**Responsibilities**:

* Analysing the Requirements from the client
* Participating in preparing Test Plans
* Preparing Test Scenarios
* Preparing Test Cases for module, integration and system testing
* Preparing Test Data’s for the test cases
* Preparing Test Environment to execute the test cases
* Analysing the Test Cases prepared by other team members
* Executing the Test Cases
* Defect Tracking
* Giving mandatory information of a defect to developers in order to fix it
* Preparing Summary Reports
* Communication with the Test Lead / Test Manager

**Project7: 1% Levy**

**Client:** RoyalLiver Assurance

**Environment: DB2, JCL, CICS, COBOL, File Master, DB2 File Manager, QMF, SPUFI, OPS Scheduler**

Royal Lever Assurance is one of the largest insurance companies in UK& Ireland. It operates in the Industrial branch & Ordinary branch polices to the customers.

If your policy has been paid at some time in the past (or currently) by cash using a Premium Receipt Book it will be an Industrial Branch policy. If your policy has not been paid using one of these books then it will be an Ordinary Branch policy (which includes pensions).   
If your policy was originally purchased from Friends Provident, London & Manchester or Irish Life it will be an Industrial Branch policy.

The 2009 Finance Act introduced a new 1% Government Levy on life assurance premiums with effect from 1st August 2009. The levy applies to premiums paid into both new and existing policies on or after 1st August 2009. The 1% premium levy applies to the premiums paid to all life assurance companies from 1st August 2009, on both existing and new policies.

**Responsibilities:**

* Writing and reviewing test scenarios and test conditions
* Preparing test data for actual testing
* Validating Customer suspense, Policy Suspense and Benefit Suspense request
* Validating Maturity, Death claims and Surrender request
* Validating GL reports.
* Validating changes in Premium requested instructions.
* Validating direct debit requests and standing order requests.
* Process Premium payments via Direct Debit, Standing Order, Cheque Payments and Giro Payments.
* Defect reporting tracking using HPQC

**Project8: EDF ENERGY**

EDF Energy is an integrated energy company in the United Kingdom, with operations spanning electricity generation and the sale of [gas](https://en.wikipedia.org/wiki/Gas) and [electricity](https://en.wikipedia.org/wiki/Electricity) to homes and businesses throughout the [United Kingdom](https://en.wikipedia.org/wiki/United_Kingdom).

**Environment: DB2, JCL, CICS, COBOL, File Manager, DB2 File Manager, QMF, SPUFI**

**Responsibilities:**

* Writing and reviewing test conditions and test cases
* Validating activation of different prepaid/Post Paid rate plans.
* Validating change of rate plans, tariffs, metering, installation and other customer request.
* UAT support, system testing onsite coordinator.
* Validating site win and site loss requests.
* Validating different payments methods like Direct Debit, Standing Orders, Cheque Payments and Cash Payments.
* Generate estimated bills, actual bills and validate bills
* Preparing Test Data for actual testing
* Defect reporting and tracking