SUNIL BISHNOI

Associate Consultant (Vlocity)

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OBJECTIVE

To associate with an esteemed organization that provides an opportunity to utilize skills, improve knowledge with latest technology and to be a part of team that works dynamically towards the growth of organization.

EXPERIENCE

Associate Consultant

Capgemini Technology Services India Limited

Apr 2021 - Present

₱ Bengaluru, Karnataka

Senior Analyst

Capgemini Technology Services India Limited

mar 2021 - Mar 2021

P Bengaluru, Karnataka

EDUCATION

Bachelor of Technology (Electrical Engineering) NATIONAL INSTITUTE OF TECHNOLOGY AGARTALA

2016 – 2020

Agartala, Tripura

CGPA - 7.53

Higher Secondary (BSER) ADARSH PUBLIC SENIOR SECONDARY SCHOOL

2015

Sikar, Rajasthan

88.4 Percentage

Secondary (BSER)

MARWAR EDUCATIONAL INSTITUTE ALAY

2013

80.67 Percentage

TECHNICAL SKILLS

Vlocity Platform Development, Salesforce Administration, Copado Fundamentsals, Vlocity Order Management, SF Platform Development, Java, C#

CERTIFICATIONS

- Vlocity Platform Developer
- Vlocity Order Management
- Salesforce Certified Administrator
- Copado Salesforce DevOps certification
- Agile Software Development

STRENGTHS

- · Strongly Organised
- Adaptive and Agile
- Ambitious & Mindful

PROJECTS

LLA - Catalog Rationalization for Enterprise [July 2022 – Present]

- Design and development of Product Structure, Catalog Attributes, Picklist, Rules, Entity filters, Price Lists, Pricing Plan, Calculation Matrices and Procedures, Apex to enable DIA Products for multiple markets
- Designing overview of Contract Lifecycle Management process to be implemented for multiple projects
- Managing a small team of developers and training new team members on Vlocity, introduce pre-developed functionalities of LLA-MYUC

LLA - SCCD Migration to Salesforce [April 2022 - June 2022]

- Design and development of Service Request, Work Order, Task and Incident automation process
- Create and configure Email Templates, Email alerts, Queues and process builder for Email notification
- Apex and LWC development to fetch assets as per filter applied

LLA - MYUC Nokia [Sept 2021 - May 2022]

- Design and development of guided Omniscript flows to capture inputs from user, create and convert lead and capturing order
- Development of Integration Procedures, Dataraptors, Calculation matrices and procedure, Apex classes and LWC components to integrate with Integration procedures and Omniscript guided flow
- Development of Bulk Upload functionality to fetch data using excel file and perform DML
- Development of Child order, MACD, Suspend/Resume/Delete functionalities

LLA – Flow Markets Customer 360 [Februry 2021 – Aug 2021]

- Responsible for Development of an App and a dedicated page for customer 360 view that shows Business Account details and related Premises, Cases, Opportunities, Customer interactions, Billing Accounts and billing information
- Flyouts for launching child flexcard to show billing information such as associated products, services, payments
- Development of Omniscript guided flows for logging new activities and creating leads
- Developed Flexcards, Omniscripts, Dataraptors, Integration procedures and LWC Components
- Responsible for deployments of Vlocity and Salesforce components using COPADO
- Integration with Mulesoft to fetch and senddata
- Salesforce to vlocity Data migration using dataloader