

SALESFORCE
CERTIFIEDData Architecture and
Management DesignerSALESFORCE
CERTIFIED

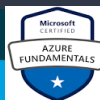
Platform Developer II

SALESFORCE
CERTIFIED

Platform Developer I

SALESFORCE
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Administrator

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Sales Cloud Consultant

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CERTIFIEDService Cloud
ConsultantSALESFORCE
CERTIFIEDField Service
Lightning ConsultantSALESFORCE
CERTIFIED

CPQ Specialist

Avi Kaushik

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Administrator

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Salesforce Consultant/Developer/Admin

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<https://www.linkedin.com/in/avi-kaushik27/>

5.5 years of applied Salesforce experience
6 years of applied IT experience.



<https://trailblazer.me/id/akaushik15>

OBJECTIVE

I am seeking opportunities to join a company that can help me in enhancing my skills, strengthening my knowledge and realizing my potential. I am willing to explore a wide variety of opportunities that can help me gain perspective.

TECHNICAL SKILLS

- Salesforce.com, Force.com, Salesforce Lightning, Sales Cloud, Service Cloud, Field Service Lightning, Salesforce CPQ, DocuSign CLM
- Apex, Lightning (Aura and LWC), SLDS, Reports, SOQL, SOSL, Dashboards, Controllers, Triggers, API (REST, SOAP & METADATA), Webservices and callouts, Connected apps, Asynchronous processing
- Data Loader, Apex Explorer, Workbench, Change Sets, Command Line Interface, ANT, DataLoader.IO
- Eclipse, Force.com IDE, Visual Studio, Developer Console, ANT, GIT, SVN, Jira ALM, Bitbucket, GitHub, Soap-UI, Confluence, Postman, MS Office suite
- Apex, Java, C, C++, HTML, CSS, XML, Json, JavaScript, Android.

Career Deliverables

- Worked alongside with Technical Architect to create different POCs and devise the specific solution to the complex business requirement. Demonstrated self-learning ability and investment of time to do the discovery, and come out with different solutions/options and present them to the team.
- Acquire knowledge rapidly on new technologies/ Salesforce clouds and implemented them in projects.
- Worked on multiple projects following Agile methodology.
- Create implementation designs, trying out POCs, perform peer reviews of build components, conduct SIT sessions with business, support deployment and creating systematic technical and functional documentation.
- Configure and customize solutions using Salesforce CPQ platform to support critical business functions and meet project objectives and client requirements.
- Designing and configuration of FSL desktop (field service) and FSL mobile with custom logics for technicians, global optimization, and inventory management module as per business requirements.
- Worked on full project (global scale) cycle as an Integration developer and field service lightning developer for Integration between multiple 3rd party legacy systems and Salesforce FSL.
- Delivered complex business logic using OOB functionality including but not limited to WFs, PBs, Flows, Approval Process, Dynamic Formula Fields. Made use of Customization wherever required.
- Mentored juniors and fellow cross trained developers in understanding and adhering to the Salesforce best practices through knowledge sharing sessions, doubt clearing sessions which helped them estimate better and deliver quality work.

SKILLS APPLIED OR LEARNED IN PROJECT -

• Crowley:

- Salesforce Lightning - LWC, Sales Cloud; Apex; JavaScript; SLDS, HTML, CSS; JSON; Apex Batch; Lightning Data table; Manual and Implicit Sharing, Triggers, Lightning Flows, Approval Process; Custom Objects, Setting, Metadata Types; Data Model Set-up, Reports, ANT, Chain Sets, Visual Studio, Data Loader, Workbench, Jira.

• Leapwork:

- Salesforce.com, Integration, Salesforce Lightning, Sales Cloud, Apex, LWC, Salesforce Community DocuSign CLM, REST API, JSON, Apex Batch, Triggers, Lightning Flows, Process Builder, Email Alerts, Workflows, Approval Process, MDM, Connected apps, Custom Settings, Custom Objects, Data Model Set-up, Reports, ANT, Chain Sets, Visual Studio, Data Loader, Workbench, Jira.

EXPERIENCE

March 2021- Sept 2022

- Senior Engineer
- Nagarro
- PROJECT – Crowley

• Project Deliverables and Project Responsibilities:

- Developed multiple reusable custom LWC components to create a custom solution to a complex requirement for increasing productivity of end user by saving their time in not negotiating to record detail page from a related list to make any changes to the records and doing it from the related list of the parent record.
Implemented solution was highly generic and can be used by any custom/standard object with any custom/standard field and it was highly configurable by salesforce admins. Admins did configure the component for the different need for different object.
- Designed and implemented a solution to calculate the org wide sharing of all the records, for all the objects in the org through Trigger based event and Nightly scheduled updates.
Implemented solution uses the Salesforce Asynchronous processing using batch apex. The implemented approach makes the solution very generic through use of Custom Meta Data and Different Utility classes so that the sharing access be controlled by Admin.
- Created technical Documentation of solutions created by team.
- Estimation of complex requirement in requirement analysis and refinement phase before actual development.

September 2022- Present

- Associate Staff Engineer
- Nagarro
- PROJECT – Leapwork

• Project Deliverables and Project Responsibilities:

- Design the Object Model for the project while getting more clarity around the requirements and making sure the solution is robust and scalable.
- Worked closely with project architect by doing POCs on the suggested approaches and by optimizing the already implemented solution.
- Guided junior developers on ways to optimize the technical solution by reviewing their work and by code reviews.
- Created multiple LWC components while working on Community Cloud. Implemented End to End Implementation of DocuSign CLM with Sales Cloud to manage contract lifecycles.
- Implement solutions to new requirements using OOB tools.

• AVAYA:

- Salesforce.com, Integration, Salesforce Lightning, Service Cloud, Apex, Field Service Lightning, Field Service Lightning Dispatch Console, FSL Gantt chart, Dispatcher console, REST API, JSON, SSO, Apex Batch, Triggers, Controllers, Connected apps, Custom Settings, Custom Objects, FSL objects, Reports, SVN Tortoise ANT, Chain Sets, Visual Studio, Data Loader, Workbench, HP ALM

• SBI CARDS:

- Salesforce.com, Sales Cloud, Salesforce CPQ, Product setup, Product Options, Product configuration rules, Pricing, Discounting, Quoting Life Cycle, Quote Templates, Order Management, Billing, Output documents, Amendments, Renewals

Dec. 2019 – April 2021

- *Professional 1 Application Delivery*
- *DXC Technology Co. Noida, Uttar Pradesh*

• PROJECT – AVAYA

• Project Deliverables and Project Responsibilities:

- Involved in the End-to-end Case Process Implementation along with the FSL Application base configuration and Configuration data creation.
- Worked extensively on customization of Field Service Lightning I.e., Managing of Case, Work orders, Service Resource, Service Appointment, Product Request, Line Items, Product Transfer, Product Item, Shipment, according to the Project requirements. Worked on customization of Dispatcher Console and design of FSL Mobile app as per business requirements.
- Worked on Custom REST integration APIs and interacted with the system to lock down the JSON structures.
- Involved in Discussions and implementation of API structures and connection mechanism between the Middleware and third-party systems.
- Implemented separation of concept mechanism for the project to have a common framework for Triggers and classes to Implement best practices.
- Worked on Apex triggers to define a common Framework to Implement best practices.
- Worked on End-to-End Deployment for the Project using the ANT tool for migration, Predefined SVN, Tortoise tool for SVN management.
- Preparing High Level Design Document and Detailed Design Document. Reviewing client deliverables for quality.
- Creating the Test Scenarios and Regression Suites.

• PROJECT – SBI CARDS

• Project Deliverables and Project Responsibilities:

- Configured bundles (features, options, option constraints, configuration attributes) and Product rules, Price rule, Quote, Order and pricing.
- Configured a dynamic quote template using quote terms, line columns, template sections, and content.
- Generated renewal and amendment quotes.
- Managed renewal opportunities and auto-renewal checkboxes using the Automation tools.
- Troubleshooting of basic product rules, pricing issues, and data flow.

• ALLERGAN (Cool Net):

- Salesforce Lightning, Service Cloud, Aura Components, Lightning Design, Lightning Data Service, JavaScript, Aura components, events, Aura attribute, Aura handlers, HTML, CSS, Apex Triggers, Controllers, Custom Settings, Custom Objects, Reports, Chain Sets, Visual Studio, Developer Console, Data Loader, Workbench, Batch, Future, Queueable, Schedulable, Workflows, Process Builder, Email Templates, Record Type, Page Layouts, Validation, Formulas, Test Classes Coverage, Reports, Chain Sets, Visual Studio, Developer Console, Data Loader, Workbench.

EDUCATION -

Bachelor of Technology in Computer Science and Engineering,
DIT University, Dehradun,
Uttarakhand.2013-2017.

LANGUAGES KNOWN -

ENGLISH - Full Profession Fluency

HINDI - Native Fluency

FRENCH - Limited working proficiency

Feb. 2019- Dec. 2019

- Programmer Analyst
- Cognizant Technology Solutions, Noida, Uttar Pradesh

• PROJECT- ALLERGAN (Cool net Implementation)

• Project Deliverables and Project Responsibilities:

- Developed and deployed the Custom objects, Entity-Relationship data model, Formulas, Validation rules on the objects, Page layouts, Custom tabs, Components, Roles, Profiles, Public Groups, Permission Sets, Custom Settings and Labels to suit to the needs of the application.
- Created Profiles, Roles based on Organization role hierarchy and implemented Record-Level and Field-Level security and configured their sharing settings.
- Designed and developed Lightning applications and Quick Actions using lightning Aura framework, Lightning component, Aura attributes, Aura Handlers, standard tags, custom events, Apex Classes, Methods, Controller classes. Worked on both client and server-side controller and on calling server-side action from lightning component.
- Worked on writing Apex Triggers and Classes to control the flow of business process.
- Involved in Data Migration process using a staging platform.
- Executed asynchronous processes utilizing Future, Queueable and batch processing for handling bulk record processing and data migration.
- Implemented batch chaining for providing and restricting of multiple Record Sharing simultaneously.
- Created multiple batch jobs using batch apex and schedulable apex to automate, manual data loads (merging duplicate records in bulk respecting governor limits).
- Worked on Batch Apex and Schedulers to mass update records in production based on the business requirement.
- Creating Generic Process for the Code Best Practices and Trigger Optimization along with Test Data generators and utility classes.
- Worked on Developer Console and Workbench for executing SOQL queries, line by line Code.
- Developed Test Classes and conducted unit testing in sandbox to provide 95%+ code coverage before migration to production.

DECLARATION

I am confident of my ability to work in a team. I hereby declare that the above-mentioned information is correct to best of my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Avi Kaushik