**Rajitha Bh**

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| **Experience Overview** |
| * 12+ Years of experience in developing web based, client/server, distributed architecture applications using Salesforce, Java and J2EE Technologies and programming technical skills including 5+ years of extensive experience in Salesforce.com CRM with proficiency as lead developer.
* Unparalleled experience in applying latest frameworks, architectures and design patterns to develop mission-critical scalable applications and web services that also interacts with the legacy systems.
* Expert in Salesforce.com out of box functionalities such as Profiles, Roles, Sharing Settings, Approval Process, Workflows, Lightning Process Builders, Lightning Flows.
* Proficient in Custom Lightning aura and custom Lightning Components development.
* Designed, developed and deployed Apex Classes, Apex Triggers, Apex Batches, Visualforce pages for various functional needs in the applications.
* Worked on Salesforce deployment tools like DreamFactory, Force.com IDE, Workbench, AutoRABIT.
* Proficient in Salesforce Integrations
* Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard, and Workbench.
* Expert in Salesforce integrations using REST, SOAP, CHATTER, SSO, OAuth and certificates & Management.
* Hands-on experience in implementing Salesforce Exact target Marketing cloud.
* Experience in Email Marketing Development and Email Content Builder.
* In-depth experience in CRM business processes like Lead Management, Account Management, and Case Management.
* Worked on Salesforce **Community cloud** like how to engage with employees, customers, partners.
* Configured Partner communities, Customization and configuration of Partner Communities.
* Developed and recommended CRM roadmap for customers in the Financial Domain
* Implemented **Security** and **Sharing rules** at **Object Field, Junction Object** and **Record levels** for different internal users in the organization and Apex sharing for External users.
* Experienced in consuming and generating the soap-based web services (wsdl).
* Experienced in integrating with different technologies, parsing and generating XML documents, Reading Excel files, Handling FTP Location Files.
* Knowledge on Reports and Dashboards.
* Strong development experience in Java, J2EE, Servlet, JSP, Struts, Spring, JDBC, Java Beans, JNDI, XML, **Webservices** (JAX-WS, SOAP, WSDL,REST services using Jersey Web Services, Micro Services, WebService Security), AJAX, JUnit, Maven, ANT, Log4j, HTML, CSS and JavaScript. Implementing applications using MVC Frameworks like **Spring** (IOC, MVC, AOP, JDBC, Transaction, and ORM), **Struts** (ValidatorForm, DynaValidatorForm, Action, EventDispatchAction, Request Processor, and Message-Resources), **OADF,** persistence framework **Hibernate** (HQL, Session, Criteria). and JSF.
* Experienced in Developing and Deploying Applications using Weblogic, WebSphere, JBoss and Tomcat.
* Experienced in Reporting Tools like **Jasper reports, Itext** (Generating PDF files), XML Publisher.
* Experience in Implementing **Waterfall Model and Agile/Scrum Model**.
* Excellent in databases like **DB2, Oracle**.
* Having excellent debugging skills to identify the root cause of the issue or defect.
* Work Experience in **Insurance, Educational, and Financial Industries**
* Experience in using build tool **Maven, Jenkin**.
* UNIX
* Experience in working under high stress environment to meet the project timelines. Ability to deliver results in a high-energy, fast-paced, two-week sprint environment. Excellent in communication, analytical, interpersonal and presentation skills. Able to learn new applications quickly. Self-motivated and result-oriented professional with excellent problem-solving skills.
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| **Skills Summary** |  |
| Operating Systems: | Windows-Vista/XP/2000, Unix (AIX, Solaris) |
| Languages | Java, C++, XML, Perl, SQL |
| J2EE Technologies | J2EE, JSP, Servlet, JDBC, Java Mail, Webservices (SOAP/REST) |
| Web Technologies | HTML, Ajax, DHTML, CSS, JavaScript, jQuery, SOAP, WSDL |
| Web Servers | Tomcat, BEA Weblogic, IBM Websphere, JBoss6.4 |
| Frameworks | MVC Framework Struts 1.3, Spring (DI/MVC/JDBC/AOP/ORM/Transactions), Spring Batch, OADF (Oracle Application Development Framework), JSF (Java Server Faces), Junit, EasyMock |
| ORM | Hibernate3(HQL/Session) |
| IDE/Tools | Eclipse, NetBeans, Jdeveloper10.1.3, MyEclipse, iReport-5.6.0, XML Marker, SoapUI, XML Spy, TOAD(DB2/Oracle), Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader |
| Reporting Tools | Jasper reports, Itext, XML Publisher |
| Development Tools | Maven, Edit Plus, Toad, Log4J, Junit, |
| Database | Oracle 10g, AS400, DB2, SQL Server 2005/2000 |
| Repository | Tortoise, Toad, iSeries Navigator, VSS, SVN, CVS, PVCS, GitHub. |
| Software Development Methodology | Agile methodology, Scrum, Waterfall, SDLC |
| Salesforce.com Technologies | Salesforce CRM(sales Cloud & Service cloud), Apex Triggers, Apex Classes / Controllers, Apex WebServices(SOAP/REST), SOQL, Chatter Management ,Reports, Dashboards, Workflow, Force.com IDE, Force.com API tools (Data Loader),Field updates, reports, Custom objects, Custom settings, Custom labels, Tabs, Account management, Contact management, Opportunity management, Email services, Security settings, AppExchange, Packages & Custom Applications, Data loading, Certificates, Named credentials ,Approval Process, Case Management, Lead Management, Lightening Web Components, Lightening Components, Reports, DashBoards, Partner Community, Community Cloud. |
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Educational Qualification:

* **Master of Computer Applications** (MCA) from Osmania University, India
* **Bachelor of Computer Science** from Osmania University, India.

**Professional Experience:**

* Currently working as **Salesforce and Java Tech Lead** in **Eminence IT Solutions Inc.**, USA. From Aug 2015 to Till Date.
* Worked as Senior Software Engineer in **IFFCO Tokio General Insurance Co Ltd.,** Gurgaon. From Feb 2009 to May 2015.
* Worked as Software Engineer in **Keane India Ltd. (NTT Data),** from Feb 2007 to Feb 2009.

**Certifications:**

* Salesforce Certified Platform Developer I

**Client: BCBSM – Blue Cross Blue Shield Michigan**

**Employer: Eminence IT Solutions Inc.**

**Duration: Feb 20 – Till Date**

**Role: Salesforce Tech Lead**

**Project Description:** “Future State Servicing Agent” is an initiative by the business to modernize and streamline agent servicing business process with implementation of Salesforce CRM application. Leveraging Salesforce Partner Community portals, extended Salesforce Case Management and platform capabilities in the agent servicing area, business will benefit with accurate and timely reporting. Enhanced auditing, faster processing times etc. Managing book of business for internal and external users.

**Responsibilities:**

* Work with business/BA to understand the current requirements.
* Review, analyze and evaluate business systems and user needs. Document requirements define scope and objectives and formulate systems to parallel overall business strategies.
* Design and Create Solution Architecture documents.
* Create Technical Design Documents.
* Develop the requirements.
* Used Apex classes, Aura and LWC components to customize partner portal and make it convenient for the partner users
* Used community builder to customize assignee, navigation bar, page variations etc.
* Coordinate with multiple teams and manage the releases to production.
* Involved in requirement gathering, document preparation, design, development, Testing and deployment.
* Developed custom objects, custom fields, pick list, Workflow Alerts and Actions, Email generation according to organization requirements, customizing standard objects Accounts, Contacts, opportunities, page layout customization, DataLoading in sales force, querying salesforce.com database using SOQL.
* Used VS Code as an IDE for developing LWC, ApexClass, Aura etc.
* Partner community creation, Custom and standard configuration, assignee, page variations navigations etc. in community builder and workspace.
* Apex sharing for Community users (External users).

**Environment:** Salesforce CRM(sales Cloud & Service cloud), Apex Triggers, Apex Classes / Controllers, SOQL, Chatter Management ,Reports, Dashboards, Workflow, Force.com IDE, Force.com API tools (Data Loader),Field updates, reports, Custom objects, Custom settings, Custom labels, Tabs, Account management, Contact management, Opportunity management, Email services, Security settings, Case Management, Lead Management, Lightening Web Components, Lightening Components, Partner Community, Apex sharing for external user.

**Client: Voya Financial**

**Employer: Eminence IT Solutions Inc.**

**Duration: Aug 15 – Feb 20**

**Role: Salesforce and Java Tech Lead**

**Project Description:** Voya financials is leading provider of retirement products and services in United States. Voya Retirement business is focused on guiding Americans to greater retirement readiness through employer-sponsored savings plans and holistic retirement and income guidance. It also provides other services like Annuities, Investment management, Individual Life, EmployeeBenefits. Voya financial Uses Salesforce to capture the Business Accounts and Individual persons who enroll to different plans.

**BTS (Aug 15 to Dec 15):** During National Save for Retirement Week (Oct 19th – 25th) Voya, once again will offer $500 dollars to each baby born on October 19th.Sweepstake sends Baby’s information as a feed file. And that feed file records inserted into Salesforce. Feed file contains unique Identifier for baby. Parents will receive email from Voya Financial and communicate with email when Parents lose the Identifier number of their baby. Default data is to be prepopulated from the information source SFDC, populated on the sweepstakes site. Voya creates Smartworks contact record with Parent as primary and child as secondary. Voya creates Smartworks Opportunity. Voya send BTS application to Docupace/ DocuSign for registration and eSignature. Documents sent to parent for signature.

**Production Support (Dec15 to Dec16):**Perform miscellaneous support activities as requested by Management. Perform daily health checks of the application, job schedules and infrastructure supporting the application. Work closely with business in prioritizes and managing day to day issues/tickets, resolve user queries. Responsible in fixing the production issues which are tagged to Releases. Resolved some of the Critical and escalated issues which are part of Release. Prepared the Solution and Design docs for the ticket and shared the same with the team for future reference. Created documentation on debug techniques for the application in analyzing the tickets quickly. Responsible for identifying the root cause, investigate and provide a solution for the escalated and critical production tickets. Created Project Implementation Plan for production releases and support production release checkouts. Whenever the issue rose in production and need to join the call immediately and work with all the application teams’ resolve. Responsible for the supporting monitoring issues for the application and should respond immediately for any type of Server and Service Maintenance issues. Managed Client relationship effectively by interacting with the business team directly. Implemented process improvement tools in production support activities. Enhancements for integrations MoneyGuide, eMoney, Client 360, Smart work 1, Pershing, DMC Morningstar etc.

**Hearsay (Jan 16 to Dec 16):** Hearsay Social is a software-as-a-service social media marketing management platform. The service operates by using social networking services such as Facebook, LinkedIn, and Twitter as a way for clients to market to various customer bases. As part of Hearsay Social implementation, Voya will need to select how users will login to the system. Hearsay Social supports multiple secure authentication methods, namely Facebook, LinkedIn, and Single Sign-On (SSO) via SAML. An automated user provisioning solution must be established that will provide users new access, modify existing access & terminate access to the Hearsay application. These provisioning controls must be in place for both associated & non-associated persons. Users must also be provided with SSO capability to the Hearsay application, eliminating the need for them to manually enter credentials to access the tool.

**ART Plan Anniversary Letters (Jan 17 to April 17):** Composition, emailing and printing of Plan Anniversary letters to Plan Sponsors. Creation of a Margin Code Validation report. Creation of Margin Code transactions required as part of the Plan Anniversary review process. Positioning for the use of email notification in the future through Cedar by utilizing the Document Management Center (DMC).

**UFP(April 17 – Dec 17):**As a result of the new Dept of Labor (DOL) regulations published in 2016 that must be in effect by January 2018, agent oversight by approved financial institutions is mandatory to service and receive compensation on the VRIAC Small/Mid Corporate market products. This means that an agent must have a relationship to a Broker Dealer, Registered Investment Advisor, or approved Independent Marketing Organization, Presto 3 level integrations.

**Shield Encryption for RIM and ABA (Jan 18 to July 18):** Shield Setup and working on Probabilistic and Deterministic encryption. Encrypt all the object fields with sensitive and personal User information as Addresses/SSN/TIN/EIN/Routing Numbers/Account Numbers.

**New Mapselect and Loan Administration Fee (July 18 to Dec 18):** MAP Select 2016 is the newest version of the MAP Select product which has been offered by Voya for more than 15 years. MAP Select 2010 is the product currently available in production today. As MAP Select 2016 is approved, Voya will remove the corresponding state version of MAP Select 2010. As a part of this project existing Salesforce functionalities would be enhanced to maintain loan Administration fees for Corporate, TEM framework and TEM Non framework markets. VPP would send Loan Administration fee to Salesforce for Corporate & TEM framework products in addition to Loan Origination Fee. For TEM Non framework products business would maintain the Loan Administration fees manually.

**Merrill/Voya Pricing Portal (Sep 17 to Dec 18):** RIM-SF will be Bidirectional Integration with Merrill thereby enhancing the communication between internal and external partners. RIM-SF API Bidirectional will allow Merrill to create/build reports in the form of PDF using the data that is available in the form of XML and thereby providing a new user interface for Voya to generate paperwork for upcoming business. RIM-SF the active directory user will need the ability to access the button on the salesforce org that will navigate them directly into Merrill using SAML integration. RIM-SF has provided Single Sign On mechanism which allows the user to seamlessly log in to the Sales workflow tool. The main objective of SSO is to provide the ease of access to the users to get into the Sales workflow tool through the salesforce without accessing the Sales Workflow tool. RIM-SF Security, there will be a validity check that will be required for the users to successfully use the Print button on the salesforce. The Security check is done using Active Directory Group. Creation of Active Directory Group is done via New/Existing users to Merrill and New/Existing Users to Salesforce. Creation of One Time Auth page will need to get accepted by user so that data elements will get an access to and forth between Salesforce and Merrill. The request is created using the service request through support team to get added to Merrill group.

**eContracting (Sep 18 to Dec 18):** The Corporate Market Support (Small/Mid) team requires a new interface/integration between Salesforce and eContracting (Callidus) to pass agent information in the interest of sending eContracting invitations to them. This interface will pass agent information from agent records in relation to “License” records created on opportunities, where agents are listed as “producers” on the opportunity or on the opportunity’s “Opportunity Contacts” list. Additional information that will be passed to eContracting will be customer (sponsor) state, so agent state and customer state can be reconciled in eContracting as needed (eContracting management agent and customer state not included in scope). The current scope includes outbound (Salesforce to eContracting) integration-only.

**Advisory Block and Notice Services (Jan 19 to March 19):** Blocks will be created for pricing quotes and generate plan highlights. Run time integration with Voya Pricing Portal.

**BOR (March 19 to June 19):** The Corporate Market Support Small/Mid Corp team, for brokers to register. Supports Producers ,UFP and IAR. Automated email requirements to Producers with firm and level of access details.

**UBS (March 19 to June 19):** The recent changes in the Department of Labor rules, multiple requests have been received from firms that are starting to offer fiduciary services to clients. Broker/Dealer are partnering with Morningstar to offer a new service called Plan Advantage. This program will allow advisors to offer an advisory solution to clients in the $0 - $10M space. Morningstar is not the fiduciary under this program

**Morningstar (March 19 to Sep 19):** The recent changes in the Department of Labor rules, multiple requests have been received from firms that are starting to offer fiduciary services to clients. Broker/Dealer are partnering with Morningstar to offer a new service called Plan Advantage. This program will allow advisors to offer an advisory solution to clients in the $0 - $10M space. Morningstar is not the fiduciary under this program. They are the ‘technology engine’ for the service. Plan Advantage program will allow Voya to be one of the first providers in the program. Morningstar is also looking to offer this program to other Broker-Dealers, and should hopefully allow us to easily become an approved provider in these instances as well.

**NY Regulatory Fundop’s (June 18 to Dec 19):** Effective 03/19/2018, New York established a new regulation around non-guaranteed elements, including the setting and administering of credited interest rates for annuity contracts delivered or issued for delivery in the State of NY. This impacts all VRIAC business, including IRA’s and other individual contracts, and will require Voya to determine credited interest rates on NY annuity contracts independently from all other states. The purpose of this regulation is to establish standards when setting and administering credited interest rates to protect policy owners and prevent any unfair trade practices.

**Unqork (Nov 19 to Feb20):** Allow internal Voya recruiters to begin the onboarding process by creating an onboarding case from Salesforce. The onboarding case information will be sent to Unqork, which will automatically create a case on the recruiter's behalf and send an email to the applicant without the recruiter ever logging into Unqork.

**Request Management Phase I and Phase II (Oct 19 – Till Date):**

* Integration with Sponsor Web, Task Manager, from TPA Web and VPro for Allow cases created from TPA Web and VPro to flow to Salesforce, SponsorWeb/Request Management, and TaskManager. Receive/view/manage case updates in TPA Web and VPro from Salesforce, SponsorWeb/Request Management, and TaskManager.
* Accessible by Plan Sponsors / TPAs / Advisors and Internal Voya Associates, submit cases and view case throughout process to resolution, View cases opened by Voya, Provide Notifications / Alerts.
* Extend Salesforce Case Management Tool with web based front end. Extend TaskManager interface functionality. Extend SponsorWeb /Request Management interface functionality. Add TPA Web and VPro interfaces. Interface with required downstream systems such as Task Manager and PSR Connect.
* Expand support for end-to-end functionality, Extend end-to-end support for additional case types, task automation, case visibility and other functional requirements.
* Tracking & Reporting: Internal view - manage your book of business (i.e., BOB); management reporting, SLAs, trends & insights. External view - open & closed cases, metrics and SLAs, BOB view
* Trends and insights used for to identify and resolve recurring problems

**Responsibilities:**

* Working with business/BA to understand the current requirements.
* Review, analyze and evaluate business systems and user needs. Document requirements define scope and objectives and formulate systems to parallel overall business strategies.
* Design and Create Voya Solution Architecture documents and Reviewing with Architect team to get Project approvals.
* Create Technical Design Documents.
* Develop the requirements.
* Creating Profiles, Roles, Sharing Settings, Approval Process, Workflows, Lightning Process Builders, Flows.
* Developing Apex Classes, Apex Triggers, Visualforce pages, Custom Lightning Components, Lightning Events.
* Worked on Salesforce deployment tools like DreamFactory, Force.com IDE, Workbench, AutoRABIT.
* Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard, and Workbench.
* Developed REST, SOAP, CHATTER, SSO, OAuth and certificates & Management for internal and third party integrations.
* Used Lead conversation and Case Management for development.
* Created Reports and Dashboards for Business.
* Involved in requirement gathering, document preparation, design, development, Testing and deployment.
* Developed application business components and configured beans using **Spring IOC**.
* Designed and Implemented MVC architecture using **Spring MVC**.
* Developed administrative interfaces with the technologies of JSP, JavaScript, spring and Salesforce.
* Developed Salesforce Handler (to integrate with Salesforce webservices) to do curd operations.
* The application is built on Salesforce.com (i.e. Salesforce.com for Retirement) as back-end database.
* Developed custom objects, custom fields, pick list, Workflow Alerts and Actions, Email generation according to organization requirements, customizing standard objects Accounts, Contacts, opportunities, page layout customization, DataLoad in sales force, querying salesforce.com database using SOQL.
* Developed Client Internal/Third-party REST Webservices for integrations.
* Creating REST web services using Apex webservices to integrate data from different platforms in to force.com.
* UNIX scripting to call Spring Batches and schedule in IBM Tivoli Workload Scheduler.
* Used Eclipse as an IDE for developing the application and creating Apex classes.
* Developed test cases and performed unit test using JUnit Framework.
* Developed the User Interface Screens for presentation using JSP, JSTL tags, HTML and CSS.

**Environment:** Java/J2EE,Struts 2, Microservices,JSP2.1, Servlets2.5, AJAX, Apache Axis, SOAP, WebServices, Maven, XML, Agile, Junit4.0, UNIX, Log4J, Jboss6,Salesforce CRM(sales Cloud & Service cloud), Apex Triggers, Apex Classes / Controllers, Apex WebServices(SOAP/REST), SOQL, Chatter Management ,Reports, Dashboards, Workflow, Force.com IDE, Force.com API tools (Data Loader),Field updates, reports, Custom objects, Custom settings, Custom labels, Tabs, Account management, Contact management, Opportunity management, Email services, Security settings, AppExchange, Packages & Custom Applications, Data loading, Certificates, Named credentials ,Approval Process, Case Management, Lead Management, Lightening Components.

**Client: Tokio Marine North America Inc, Pennsylvania**

**Employer: IFFCO Tokio General Insurance Company Ltd.**

**Duration: Feb 13 – May 15**

**Role: Senior Software Engineer**

**Project Description:** Marine Cargo Insurance will provide indemnity & financial protection for loss of or damage of cargo during transit. Cargo may be carried by Sea, Air, Rail and Land.  Development an application is for Corporate Underwriter, Branches, customers (internal and National Offices) that will provide the facility to register MOP(Master Open Policy), issuance of certificate/club certificate, Generating certificate documents and subsequently search for and maintain all information pertinent to MOP, creation of listed MOP’s. Online registration application, online resubmission application for Customers that will allow customers to log in and issue certificates, track certificates and take policy documents any time. Reports for Corporate Office/Branch/Customer/Audit to track the MOP. Customer Complaint System. Audit Query System.

**Responsibilities:**

* Involved in SDLC of the application from requirement gathering, document preparation, design, development, Testing and deployment.
* Extensively used **Spring IOC and Dependency Injection** across different components of application.
* Implemented the application using Spring **Framework** based on Model View Controller design pattern.
* Developed DAO classes using **Spring JDBC**.
* Involved in designing and developing the web service (**WSDL**) to get premium, get MOP details, and get client details**.**
* Developed automatic email notification using threads and **HttpServletContext** listener.
* Developed automatic batch system to read excel file from client FTP location, validate, submit the certificates and generate the certificate documents.
* Developed PDF templates (Certificate Documents) using IText.
* Used **Log4j** for External Configuration Files and debugging.
* Wrote ANT scripts and deployed the applications on Websphere Application Server.
* Involved in Functional Testing and Integration Testing.
* Involved in production support, sustenance and Administrate Websphere server and DB2 Database.
* Involved in End to End deployment of the application for Websphere Server through CI tools.

**Environment:Spring3.2(**MVC,JDBC),JSP2.0,Servlets2.4,WebServices,Documentum,Ajax,jQuery,Eclipse, SVN, SoapUI, Websphere6.1, DHTML, JSP, CSS, Ajax, JavaScript, jQuery, JavaMail, SOAP, WSDL, Agile Programming, Junit3, Unix (AIX), DB2,Struts custom tags,DB2.

**Client: IFFCO Tokio General Insurance Company Ltd.**

**Employer: IFFCO Tokio General Insurance Company Ltd., Gurgaon, India**

**Duration: May11 – Jan 13**

**Role: Senior Software Engineer**

**Policy Escalation (https://www.itgionline.com/csc/):** Policy Escalation for all products (Motor, Health, Travel etc.).Development of an application is for Surveyors and Customers to escalate a policy in some cases like Act Only, Backdating, Banned Vehicle Loading, Break In Insurance, IDV Deviation, Maximum IDV, Minimum IDV, Policy Discount etc. To upload Documents for raise escalation. Surveyors download Documents for accept or reject escalation. Email communication System. Admin screen for Branch tracking, Escalation tracking, Surveyors tracking. Reports for tracking of proposal forms.

**Travel Agent (http://webapps.iffcotokio.co.in/travelportal/):** Travel Agent Portal to upload checks and proposal forms. Development of an application is for Branches and Travel Agents (internal and National Offices) to upload and download checks and Proposal Forms. Internal Email communication Systems. Admin screen for Client and Branch tracking. Reports for tracking proposal forms

**Commercial Vehicle Insurance (https://www.itgionline.com/pos/):** Web Based Commercial vehicle policy issuance. Development of an application is for Branches and Industrial Clients (internal and National Offices) to buy a policy online. Issue CVI Act only Policy, Generating Policy documents (PDF Format). Issue CVI Comprehensive Policy, Generating Policy documents (PDF Format).Endorsement of Policy (Details change, Cancel etc.).Admin screen for Client and Branch. Reports for tracking policy status and reprint policy documents.

**Travel Policy Daily (https://www.itgionline.com/travel/)**:Web based Travel Policy for corporate clients on daily based premium. Development of an application is for Branches and Corporate Clients (internal and National Offices) to buy a policy online. Issue Travel Policy, Generating Policy documents (PDF Format). Endorsement of Policy (Extension, Early Return, Cancel etc.).Admin screen for Client and Branch tracking, Cash deposit maintenance, Plan and Plan Benefit maintenance.

**Partner Integration (Package Application)**: Buying the policy through online from third party Partner Portal (irrespective of any technology), Partner portal Integration.  Development of an application is for Partners (internal and National Offices) to buy a policy online( Health Insurance (SwasthyaKavach Policy, Individual Medishield Policy), Motor Insurance(Private Car Policy, Two Wheeler Policy),  Travel Insurance, Claim Registration, Renewal Policy, Partner maintenance.

**Responsibilities:**

* Involved in software development life cycle (**SDLC**) of the project involving Requirements gathering, Analysis, Architecture Design, Detail Design development, implementation of project.
* Participated in **Policy Escalation, Travel Agent, CVI**, **Travel Policy and Partner Integration Daily design meetings**, responsible for the underlying **architecture** for some of Adjustments application components.
* Participated in weekly status meetings with build and plan team to resolve any outstanding issues.
* Extensively used **Spring IOC and Dependency Injection** across different components of application.
* Implemented the application using Spring **Framework** based on Model View Controller design pattern.
* Used OR Mapping **Hibernate Framework** for Data access layer and Lazy Loading.
* Implemented various design patterns such as **Business Delegate**, Session Façade, **Data Transfer Object**, Data Access Object, Service Locator and Singleton to facilitated clean distribution of roles and responsibilities across various layers of processing.
* Designed various **tables**, wrote **stored procedures**, **functions** and **triggers** in **PL/SQL** for the application.
* Developed the unit test classes using **Junit** and EasyMock frameworks.
* Used **Log4J** framework to log and monitor **error logs**.
* Coordinated with the testers in the **QA/SIT**, with business users in **UAT** for testing application. Provided **trainings** to operate team for **production support**.
* **Deployed the application builds** on Websphere.

**Environment:** Eclipse 3.4, Spring 2.5(MVC, JDBC) Apache Maven 2.0.9, Websphere6.1, Hibernate3, JSP,HTML, JSP2.0, Servlets2.4, Java 1.6, Struts 1.2, jQuery, DB2, iReports 2.0.5, Itext, Toad, JavaMail, SOAP, WSDL,SOAP UI,Eclipse,Junit3.7,EasyMock,.

**Client: IFFCO Tokio General Insurance Company Ltd.**

**Employer: IFFCO Tokio General Insurance Company Ltd., Gurgaon, India**

**Duration: Feb 09 – May 11**

**Role: Software Engineer**

**Web Portal (https://www.online.iffcotokio.co.in/itgiwebportal/):** Web Portal is for issue the policy through online.  Development of an application is for customers (internal and National Offices) to buy a policy online. Currently four products are available. Health Insurance (SwasthyaKavach Policy, Individual Medishield Policy), Motor Insurance (Private Car Policy, Two Wheeler Policy, Commercial Vehicle Insurance), Travel Insurance, Home Insurance. Claim Registration, Tracking Renewal Policy. Reports for Corporate Office/Branch/Customer/Audit to track the Policy. Customer Complaint System. Audit Query System.

**Covernote (http://webapp.itgi.co.in/covernote/):** A Covernote is a document issued by an insurer as an interim cover for the period before a formal insurance policy is issued.  Maintenance of Inventory for cover note books flow (Corporate Office –HUB/RO-SBU-LSC-Agent), Cancel Covernote Book/Leaf (unused/damaged), Lost Covernote Book/Leaf, Uploading FIR/Indemnity Bond/EIS for Lost Books/Leaf’s Reports, Filling number generation, Audit. Uploading document against lost books stored in Documentum (Integrated with Documentum System)

**Responsibilities:**

* Involved in SDLC of the application from requirement gathering, Use case document preparation, design, development, Testing and deployment.
* Designed, developed and validated the Web UI using Struts HTML, BEAN, NESTED, TILES and XML validation rules.
* Developed Controller component classes using Struts Actionclasses, ActionForm classes.
* Developed and configured the Struts Configuration files and validation configurations files and tiles configuration files using struts Controller specification.
* Developed DAO classes using hibernate sessions and Persistence mechanism using **Hibernate**.
* Integrated with Third party Payment Systems (CITI Bank, Build Desk etc.) by implementing Distributed architecture.
* Integrated with Siebel to submit the policy quote, integrated with Policy 400 to submit policy by calling WSDL and integrating with Documentum to upload and download necessary documents by calling Documentum components.
* Designing web services, SOA based applications.
* Involved in designing and developing the web service (**WSDL**) to get client details, Documentum upload status automatic updating in **DB** and policy plan details**.**
* Developed automatic email notification using threads and **HttpServletContext** listener.
* Developed PDF templates (Policy Documents) using IText and reports using Jasper Soft.
* Used **Log4j** for External Configuration Files and debugging.
* Wrote ANT scripts and deployed the applications on Websphere Application Server.
* Involved in Functional Testing and Integration Testing.
* Enhancements and adding new products and involved in upgrades of the technologies and products.
* Involved in production support, sustenance and Administrate Websphere server and DB2 Database.
* Involved in End to End deployment of the application for Websphere Server through CI tools.

**Environment:**Struts1.2,Hibernate3,JSP2.0,Servlets2.4,Cordys,Policy400,WebServices,Documentum, Siebel, Ajax, jQuery, Eclipse, SVN, SoapUI, Websphere6.1, DHTML, JSP2.0, Servlets2.4,CSS, Ajax, JavaScript, jQuery, JavaMail, SOAP, WSDL, Agile Programming, Junit, Unix (AIX), DB2,Struts custom tags,DB2.

**Client: ACCA, UK (http://www.accaglobal.com/)**

**Employer: Keane India Ltd. (NTT DATA)**

**Duration: Jul 07 – Feb 09**

**Role: Software Engineer**

**Project Description:**

The application is developed for client staff (internal and National Offices) that will provide the facility to register Tuition Providers and subsequently search for and maintain all information pertinent to that Tuition Provider, creation of listed Tuition Providers, online registration application, online resubmission application for existing Tuition Providers, secure online service that will allow Tuition Providers to log in and update their details, Scanning of documents and attachment to Tuition Provider record. Enhanced Results Services linking student records, Ongoing tuition records created for students, Workflow system to launch result service, facility for individual and mass entry of student’s details, facility for CBE student details and system generated chaser e-mails for TPs. Provide facility for ACCA staff to schedule and monitor visits to Gold/Platinum ALPs. Result Services

**Student Complaint System** - System to log, process and track progress of student complaint against ALPs with summary information.

**Responsibilities:**

* Involved in life cycle development of the application from requirement gathering to End to End Deployment.
* Designed and developed the applications using the **MVC ODF Framework.**
* Implementing the design patterns like Business Delegate, DAO, Service Locator, DTO, Abstract Factory and Singleton. Involved in Design and Development front-end screens using JSF/Rich faces pages.
* Design and development of UI/Business validations using Validation XML.
* Designed and developed user interface screens using HTML, DHTML, JSP and CSS.
* Developed the application controller components modules using OADF Action Classes.
* Designed generation of generic interactive and non-interactive reports using XML Publisher.
* Maintained the source code versions in VSS and PVCS repository.
* Designed Database and developed SQL scripts, stored procedures and triggers for Oracle.
* Involved in writing Test Cases, Testing Application and Implementation plan. Maintained System documentation and User Manual for the product.
* Developed Ant scripts and configured then CI tool Jenkins. Involved in build and deployment of the application on various environments like DEV, SIT, PROD using CI tools and Ant.

**Environment:** OADF, JHeadStart, JDeveloper10.1.3, JSF, XML Publisher, Pl/SQL, CVS and PVCS, Oracle 10g